# An investigation into the behaviour of teletraffic networks in which several streams are offered to a common link, with particular attention to partitioning of the overflow stream. 

by
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Summary ..... i
Signed Statement ..... ii
Acknowledgements ..... iii

1. INTRODUCTION
1.l Objectives ..... 1
1.2 Telephone networks ..... 2
1.3 Telephone traffic ..... 6
1.4 The equivalent random method ..... 8
1.5 Review of research into this and related problems ..... 11
2. A MATHEMATTCAL MODEL
2.1 Definitions and assumptions ..... 16
2.2 The state equations for the model ..... 18
2.3 The system of moment equations ..... 23
3. ITERATIVE SOLUTION OF THE MODEL
3.1 Matrix formulation of the problem ..... 30
3.2 The structure of the coefficient matrix ..... 31
3.3 Some iterative solution techniques ..... 35
3.4 Some aspects of programming the algorithms on a computer ..... 40
4. ANALYTIC SOLUTION OF A SPECIAL NETWORK
4.1 Description of the network ..... 43
4.2 The analytic solution of the simple model ..... 47
4.3 Solution of the mode1 by Riordan's method ..... 49
4.4 Solution without the use of generating functions ..... 54
4.5 A direct solution of the moment equations ..... 61
4.6 Generalisation to more than two streams ..... 64
5. ANALYTIC SOLUTION OF THE GENERAL MODEL
5.1 Introduction ..... 67
5.2 Simplification of the model by binomial transformations ..... 69
5.3 Reduction of the order of the system of equations ..... 77
6. THE ACCURACY OF SOME APPROXIMATE FORMULAS
6.1 Introduction ..... 83
6.2 Generation of test data ..... 84
6.3 The accuracy of the equivalent random method ..... 86
6.4 Some simple approximations ..... 89
6.5 Olsson's conjecture ..... 91
6.6 A formula suggested by Wallström ..... 93
6.7 Modifications of the formulas of Olsson and Wallström ..... 95
6.8 Harris's formula for the overflow variance ..... 98
7. STATISTICALLY DERIVED APPROXIMATE FORMULAS
7.1 Introduction ..... 101
7.2 Simp1e linear regression approximation ..... 102
7.3 Estimation of $\alpha$ and $\beta$ ..... 105
7.4 Use and accuracy of the tables ..... 108
8. CONCLUSION ..... 110
Appendix A - Derivation of the sum of the moment equations ..... 114
Appendix B - Computer programs ..... 118
Appendix C - Graphs of the approximate formulas ..... 119
Appendix D - Tables for the S.L.R. approximations ..... 120
REFERENCES ..... 121

## SUMMARY

This thesis is concerned with an investigation into the behaviour of two independent teletraffic streams which are offered to a common link in a telephone network. This behaviour is characterised by the means, variances and covariances of the traffic overflowing from the common link.

A mathematical model is presented and the solution of this model is investigated by analytic, computational and approximate methods.

The model is solved explicitly for a special case, in which random traffic is offered to the common link, by the classical approach and a direct method. The non-generating function approach is used to reduce the order of the problem for the general model.

A description of a matrix formulation of the model is given and several iterative solution methods are discussed. The most suitable method was incorporated into a computer program.

Data generated by this program was used to investigate the accuracy of some approximate formulas suggested by Olsson, Wallström and Harris as well as some simple approximations and the equivalent random method. An approximation based on simple linear regression and tables for calculating the parameters used in this method are presented. Graphical representations of the approximations are included for visual comparison of their accuracy.

## SIGNED STATEMENT

This thesis contains no material which has been accepted for the award of any other degree or diploma in any university. To the best of my knowledge and belief the thesis contains no material previously published or written by another person, except where due reference is given in the text.
(火.G. WILSON)

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## CHAPTER 1

## INTRODUCTION

### 1.1 Objectives

This thesis is concerned with a mathematical investigation of an overflow system in an alternate routing telephone network. The aim of the research is to study the behaviour of a network in which two or more streams of traffic are offered to a common link and to determine the proportion of the total overflow traffic belonging to each stream. The mean and variance of the total overflow traffic have been investigated previously, for example [27], but comparatively little research has been undertaken on determination of the means and variances of the individual streams. The development of a method of calculating these statistics is desirable since, in many networks, these overflow streams are subsequently offered to different links on higher choice routes.

In this chapter the concepts of teletraffic theory are presented and a review of research into this and related problems is given.

In succeeding chapters a mathematical mode1 is developed and an iterative solution to the model is derived. Analytic solutions for a special case are given and analytic techniques for solving the general model are treated. The accuracy of several approximations developed by other researchers is investigated and a new approximated method is presented.

### 1.2 Telephone Networks

Each individual telephone is connected to a particular exchange. When a call is made from one subscriber to another an electrical circuit must be closed between the two telephones. If the phones are connected to the same exchange then the connection is made by switching equipment in the exchange. Otherwise, an additional connection must also be made between the two different exchanges. This connection may be made directly between the exchanges or indirectly through one or more other exchanges. The system through which such connections are made is called a telephone network. The research presented in this thesis is concerned only with the network between exchanges and does not consider calls made between subscribers in the same exchange area.

The physical network consists of telephone exchanges involving switching equipment and junctions for carrying calls between them. Each junction can carry a single call at any one time and junctions may take the form of overhead telephone lines, underground cables or communication channels in satellite networks. Mathematically, for any particular stream of calls, the system may be considered as a directed graph with nodes corresponding to the exchanges and links to groups of junctions. There are two types of node : one type can act as a source or a sink for calls (corresponding to an exchange to which subscribers are connected), the second type (a tandem exchange) is purely a switching point in the graph. Directly linked to the source of a call is the origin exchange, and to the sink, the destination exchange, the two exchanges together constitute an origin-destination (0-D) pair.
$\checkmark$ An alternate routing network is one in which there is more than one route between each $0-D$ pair. A route may consist of a single link between the origin and the destination exchanges, known as the direct link, or a succession of links which connect the two exchanges, via one or more tandem exchanges. There is a definite order of preference for using these routes and they are referred to as the first choice route, the second choice route and so on.

In many cases a direct link is present and this is usually the first choice route. As an example, a simple one 0-D pair network will be considered (Figure 1.1). There are three routes between the origin exchange " $O$ " and the destination exchange " $D$ ". The direct link, 1 , makes up the first choice route. The second choice route consists of links 2 and 3 and passes through the tandem exchange X . The third choice route has three links, 4,5 and 3 and passes through two tandems, $X$ and $Y$.

In any network there is a limit to the number of calls which may be carried simultaneously. If all junctions on the direct route were busy then a newly arriving call would be offered to the second choice route and would be carried on this route if a free junction was available on both link 2 and link 3. Otherwise, it would be offered to the third choice route and would be carried if there was a free junction on each of links 4, 5 and 3, otherwise it would be lost from the system. This hierarchy of routes is called an overflow system.

The development of alternate routing in telephone networks was necessitated by the prohibitive cost of provided enough junctions on the direct route to carry the required amount of traffic between each $0-D$ pair. Non direct links may be part of several routes, between different $0-D$ pairs and this sharing of junctions reduces the overall cost of the network. It is impossible to provide enough junctions to always be able to carry any call, even using alternate routing. The processes of determining the number of junctions to be provided on each route is known as dimensioning and networks are dimensioned so that they will perform to a given grade of service. The grade of service is measured by the probability that a call will be unable to be carried on any of the alternate routes and will be lost from the system (in Australia, this is often set at .002).

The introduction of alternate routing has increased the complexity of telephone networks, leading to a field of study of the mathematical properties of such networks. While the arrival and completion of individual calls is impossible to predict, the behaviour of streams of calls can be subject to statistical

* The description of dimensioning given here is tailored to Berry's. model. Current network dimensioning practice in Australia aloes not use the concelit of oD grades of service.
analysis. Traffic arrives, is carried or overflows according to various probability distributions and the purpose of this thesis is to investigate the overflow distributions for specific simple network configurations.

- origin/destination exchanges

- tandem exchanges
$\longrightarrow$ 1inks

Figure 1.1 : Single 0-D pair network with three alternate routes.

### 1.3 Telephone traffic

The traffic carried on a particular link at any instant, measured in units called erlangs, is numerically equal to the number of calls simultaneously in progress on that link. 米 The traffic overflowing from a particular link is equal to the traffic which would be carried if that traffic were offered to a fictitious link with an infinite number of junctions.

Traffic between each 0-D pair varies with time, although it does reach a state of statistical equilibrium during parts of any day, including the time when traffic is heaviest. Most networks are designed to specifications applied to this time, known as the busy period, which ensures that the grade of service, for example, is no worse than a specified value. The assumption of statistical equilibrium is convenient for modelling the system.

Traffic is generally characterised by its mean and variance, although some recent papers consider even higher moments, for example, Freeman [ 9] and Schehrer [24]. It was shown by Wilkinson [27] that the mean and variance describe the traffic with sufficient accuracy for dimensioning purposes and recent dimensioning models, for example Berry [ 2], consider only these two parameters.

A link is said to have full availability if an offered call may be carried on any unoccupied junction. For the particular case when the offered traffic is Poisson, the link to which it is offered has full availability, and lost calls are cleared, faces or route the mean and variance of the overflow traffic can be calculated exactly. Expressions for these statistics are given in terms of the Erlang loss formula, which gives the probability that exactly $n$ junctions on the link are busy. If the arrival rate is a and the link has d junctions, then the formula is

$$
\begin{equation*}
E_{n}(a)=\frac{\frac{a^{n}}{n!}}{\sum_{r=0}^{n} \frac{a^{r}}{r!}} \quad 0 \leq n \leq d \tag{1.1}
\end{equation*}
$$

* the definition of an "erlang" varies from one author to another. The best definition for this thesis' relates the "erlang" to the average number of calls in progress during the busy hour, assuming statistical equilibrium during such a busy period.

Although the assumption of negative exponential holding times is commonly made, this is not a necessary assumption for (1.1) to hold, as was shown by Pollaczek [18]. $E_{d}(a)$ is the probability that all d junctions on the link are occupied and this is called $\checkmark$ the blocking probability* and denoted by B. Then mean of the overflow traffic is

$$
\begin{equation*}
M=a \cdot E_{d}(a)=a B \tag{1.2}
\end{equation*}
$$

and the variance, which was derived by Riordan [27], is

$$
\begin{equation*}
V=M\left(1-M+\frac{a}{d+1-a+M}\right) \tag{1.3}
\end{equation*}
$$

These formula are no longer exact when the offered traffic is non random.


Figure 1.2 : Two O-D pair network.

### 1.4 The Equivalent Random Method <br> The overflow from a link which is offered Poisson traffic is no longer Poisson, although it is renewal traffic. The overflow from a renewal stream offered to a link is also renewal but the combination of two or more renewal streams is not itself renewal unless all component streams are Poisson. Thus the formulas described in section (1.3) are not applicable to many network situations.

An approximate method of calculating the mean and variance for the total overflow from a link offered two or more streams of non Poisson traffic was developed by Wilkinson [27]. A network of two $0-D$ pairs is considered to illustrate this equivalent random method (Figure 1.2). The first $0-D$ pair, 0 and $D 1$, has direct route, link 1 , second choice route $(3,4)$ and arrival rate $a_{1}$. The second pair, 0 and $D 2$, has direct route 2 , second choice route ( 3,5 ). Third choice routes may exist but are not shown, since it is the overflow from the second choice route that is of interest. The arrivals for the two pairs are independent and have Poisson distributions, and it will be assumed that any call finding a free junction on link 3, will also find one on link 4 or 5 as required. Thus overflow from the second choice routes is caused by congestion on link 3 .

The links may be considered as groups of servers. Each server corresponds to a junction in the link and may serve only one customer (ca11) at any one time. The two primary groups correspond to the direct links and have $\mathrm{d}_{1}$ and $\mathrm{d}_{2}$ servers respectively. The customers not served in these groups overflow to a common secondary group of $c$ servers corresponding to link 3 . (Figure 1.3) The terms calls and customers, junctions and servers, and so on, will be used equivalently throughout the text.

The mean and variance of the overflow from the ith primary group will be denoted by $M_{i}, V_{i}$ and the overflow from the secondary group, corresponding to the ith stream, will have mean and variance $\mathrm{m}_{\mathrm{i}}$ and $\mathrm{v}_{\mathrm{i}}$. The covariance between the two overflow streams will be denoted cov. The parameters for the combination of the two streams will be denoted by the appropriate unsubscripted symbol (e.g. M, v) and estimates of parameters by $\mathrm{a}^{\wedge}$ above the symbol.

The algorithm for the equivalent random method is;
(a) Calculate $M_{1}, V_{1}, M_{2}$ and $V_{2}$ using (1.2) and (1.3).
(b) Calculate the total traffic offered to the common 1ink, $M=M_{1}+M_{2}, V=V_{1}+V_{2}$.
(c) Calculate, again from (1.2) and (1.3), the equivalent random traffic $a_{e}$, which when offered to a link with de junctions would give overflow traffic with mean M and variance V .
(d) Calculate the overflow from a single link with ( $\mathrm{d}_{\mathrm{e}}+\mathrm{c}$ ) junctions, offered $a_{e}$ erlangs of random traffic. Denote the mean and variance thus calculated, by (1.2) and (1.3), again by $\hat{m}$ and $\hat{v}$.

The basic assumption of this method is that the overflow traffic (or equivalently the blocking probability) depends only on the total mean and variance of the offered traffic, and not on its distribution. Steps(a) and (b) give exact results and, if random traffic is offered to $d$ junctions and the overflow from this to a further c junctions, then the overflow from the second group is identical to the overflow from a single group with $d+c$ junctions. Hence any source of error in this method is due to the accuracy of the assumption. The approximation is widely used and the assumption gives a reasonable approximation of reality in most situations. The accuracy of this method is discussed further in Chapter 6.

Step (c) was traditionally performed using tables, for example [5] or graphs as presented in Wilkinson's paper [27]. However, some approximate formulas have been developed by Rapp [21] and these can be used in computer programs.

$$
\begin{align*}
& a_{e}=V+\frac{3 V}{M}\left(\frac{V}{M}-1\right)  \tag{1.4}\\
& d_{e}=\frac{a_{e} \cdot\left(M+\frac{V}{M}\right)}{M+\frac{V}{M}-1}-M-1 \quad \text { (exact if ae is lawoum exactley) } \tag{1.5}
\end{align*}
$$

This method gives approximations for the total overflow mean and variance only. It is often necessary to know the means and variances of the individual overflow streams and this was the motivation for the research.


Figure 1.3 : The Equivalent Random Method

### 1.5 Review of research into this and related problems <br> Several papers have been published on networks in which two or more streams of traffic are offered to a single link, and some of these have attempted to find formulas for the statistics for the individual overflow streams. The network is usually considered as a system of service stages as described in the previous section. The network investigated in the thesis is illustrated in Figure 1.2, and the service stage representation is given in Figure 1.4. The service stages $N_{1}$ and $N_{2}$ corresponding to the direct links, $M$ to the common link on the second choice route and $L_{1}$ and $L_{2}$ to the fictitious infinite links which are used to measure the overflow traffic. All network diagrams and parameters of the various authors in the literature have been translated into a common notation, consistent with Neal [16].

There are three main lines of research into this problem. The analytic approaches generally follow the technique used by Riordan [27] to obtain equations (1.2) and (1.3).

Riordan considered a system with a single primary group and an unlimited overflow group (Figure 1.5a). The state of the system is defined by the number of busy servers in each group, and the equations of state are obtained, under the assumption of statistical equilibrium. These equations are transformed, by consideration of a binomial moment generating function, into an equivalent system involving the binomial moments, which has one main equation and one boundary equation. The main equation with a constraint relaxed to allow an infinite number of servers was expressed as a differential equation in a second generating function which was solved in terms of the $\sigma$-polynomials, defined by

$$
\begin{equation*}
\sum_{m=0}^{\infty} \sigma_{k}(m) t^{m}=\frac{e^{a t}}{(1-t)^{k}} \tag{1.6}
\end{equation*}
$$

These $\sigma$-polynomials satisfy a number of recurrence relationships which when utilised in the boundary condition (or normalising condition) lead to the formulas for the mean and variance (1.2) and (1.3).


Figure 1.4 : Service group representation of two 0-D pair network
a

(a) Riordan's mode1.

(b) Chastang's first mode1.

Figure 1.5 : Some one stream overflow models.

Chastang [4], investigated an extension of Riordan's results. He first considered a system in which the secondary group was finite (Figure 1.5b). The solution of this system (first investigated by Brockmeyer [3]) again involved several generating function transformations and the $\sigma-$ polynomials. (Chastang refers to the traffic carried by this finite secondary group as overflow traffic, which may cause some confusion.) He then considered systems with two primary groups and one secondary group
(Figure 1.6). For the finite secondary group case, he derived a set of equations in binomial moments from the state equation by using a generating function. He then sums some of the boundary conditons corresponding to one of the primary groups being full. This leads to a formula, which by the deletion of several terms, was analogous to the moment equation for the one primary group. Chastang suggested that a solution similar to the solution of the simple problem would be an approximation for the two stream mode1. He stated that the deleted terms were 'comparatively small' but admits that the approximations "fail however, to give a better accuracy then the approximate method of R.I. Wilkinson.' He suggests they may be used to determine the decomposition of the total overflow stream into its components, but does not investigate this idea any further.

Neal [16], investigated a grading system in which two or more streams of overflow traffic were recombined (Figure 1.7a). He again uses a generating function to obtain equations involving binomial moments. He then relaxes the constraint on the main equation to allow $m$ to go to infinity and by applying a second generating function obtains a partial differential equation, which is solved in terms of the $\sigma$-polynomials and some unknown constants. The number of unknowns corresponds exactly to the number of boundary equations and they are solved by introduction of several more generating functions. Neal does not obtain explicit results but reduces the order of the system from $(\mathrm{c}+\mathrm{l})\left(\mathrm{d}_{1}+1\right)\left(\mathrm{d}_{2}+1\right)$ equations to $\left(\mathrm{d}_{1}+1\right)\left(\mathrm{d}_{2}+1\right)$ equations which for his system is a reduction from about 500 to less than 36.

A second approach to this problem has been to obtain a computational solution. This has been achieved by simulation on a computer [22], by solving the state or moment equations iteratively [12], and by replacing the primary groups by Interrupted Poisson Process (IPP) models [9].


Figure 1.6 : Chastang's two stream models.

(a) Neal's model for two streams.

(b) Freeman's model for two streams.

Figure 1.7 :

Kibble published a paper [12] and again [13], in which he solved the state equations computationally, Although he does not describe either the network or the equations of state which he solves, it is believed that he is referring to the third model considered by Chastang (Figure 1.6b). The paper describes without technical details, an iterative procedure and a non iterative procedure which seems to involve as many operations. He compares his results to results from the equivalent random method, by partitioning the overflow mean in the ratio of the offered means. It is not the overflow mean but the 'blocking probabilities' which are compared. Although the term is not defined it appears to refer to the probability that a call will not be carried on either the relevant primary group or the secondary (as distinct from the definition of $B$ in Section 1.4). The papers are useful for some numerical results to which approximate solutions can be compared.

In a recent paper Freeman [9], compares the iterative solutions of Kibble, the equivalent random method and a model involved interrupted Poisson processes. The IPP model of Kuczura [14] is used to replace a primary group (Figure 1.7b). The IPP model has two states, an 'on' state where it generates Poisson traffic and an 'off' state. This is a realistic approximation to a simple overflow system since, when there are free servers in he group an offered call is carried, and there is no overflow, and, when all servers are occupied, traffic overflows with a Poisson distribution. The IPP model has three parameters and Freeman suggests methods of choosing these. (The mean and variance of the generated traffic are the same as for the overflow from the primary group.) This system as $4(c+1)$ states which is a considerable reduction of the order of the problem. Freeman investigated the higher moments of the traffic distributions and claimed that the IPP model was more accurate than the Equivalent Random Method.

A third approach has been to obtain approximate formulas for the various statistics. These are usually obtained by observation and experimentation involving results obtained by a computational method. O1sson [20] and Wallström have suggested formulas for obtaining the individual overflow means, from results of simulations, and Harris [ 10 ] has derived an approximation for the overflow variances using results from the iterative solution of the author. These formulas are discussed in Chapter 6.

## CHAPTER 2

## A MATHEMATICAL MODEL

### 2.1 Definitions and Assumptions

The model investigated in this thesis is the two 0-D pair model, described in section 1.4 and illustrated in fig. l.4, within two primary groups $N_{1}$ and $N_{2}$, a shared secondary group $M$ and two separate overflow groups $L_{1}$ and $L_{2}$. The state of the system at any instant will be defined by the number of busy servers in each group and denoted by the five dimensional vector $\mathrm{S}=\left(\mathrm{N}_{1}, \mathrm{~N}_{2}, \mathrm{M}, \mathrm{L}_{1}, \mathrm{~L}_{2}\right)$.

The following assumptions have been made in the model.
(a) Full availability conditions apply to all links.
(b) The system is in a state of equilibrium.
(c) Arrivals for the two 0-D pairs occur independently, and have Poisson distributions.
(d) All holding times through the system have independent negative exponential distributions with unit mean.
(e) No more than one event, that is an arrival or departure of a call, can occur in an arbitrarily small time interval.
(f) Final links in each route are provided with sufficient circuits to carry all calls which are offered to them.

Poisson arrival rates have been assumed in the majority of models of overflow systems in which the number of subscribers connected to each exchange is large. Some papers have considered other distributions for the arrival rate; the binomial distribution, for example, is considered by Schehrer [23] and Harris and Rubas [11].

Negative exponential service times are also assumed in many models. The unit mean can be obtained by a suitable scaling of the arrival rate and holding time. This is done simply for convenience and does not affect the validity of the model in any way.

Assumption (e) is a direct consequence of assumptions (c) and (d), if in addition, the arrival rates and service times are independent.

If there is high congestion on a second link of a route then one of the following assumptions is made. The call finding a free junction on the first link of a route, but no free junction on the second link will either be lost from the system or offered to the next choice route. The former assumption corresponds to a zero holding time, the latter to a call overflowing from a link with a free junction. Normally, (in Australia, at least) the final links of second and higher choice routes are dimensioned so that most of the congestion on the route will occur on the first link, and hence assumption (f) is acceptable.

These six assumptions are commonly made in similar models, although not always specifically stated, and are accepted as being reasonable approximations to the real system.

### 2.2 The state equations for the model

The state of the system is defined by the 5 dimensional vector, $S=\left(N_{1}, N_{2}, M, L_{1}, L_{2}\right)$ and has a probability distribution function defined by

$$
\begin{equation*}
\mathrm{f}\left(n_{1}, n_{2}, m, \ell_{1}, \ell_{2}\right)=\operatorname{Pr}\left\{\mathrm{N}_{1}=n_{1}, \mathrm{~N}_{2}=n_{2}, \mathrm{M}=m, \mathrm{~L}_{1}=\ell_{1}, \mathrm{~L}_{2}=\ell_{2}\right\} \tag{2.1}
\end{equation*}
$$

Since there can never be a negative number of busy servers and the total number of primary and secondary servers is finite,

$$
\begin{align*}
& \mathrm{f}\left(n_{1}, n_{2}, m, \ell_{1}, \ell_{2}\right)=0 \text { outside the range } 0 \leq n_{i} \leq \mathrm{d}_{i}, 0 \leq m \leq \mathrm{c} \\
& \text { and } \ell_{i} \geq 0 ; i=1,2 \text {. } \tag{2.2}
\end{align*}
$$

Under the assumption of statistical equilibrium, the probability of the system being in a particular state is independent of time and hence no parameter involving time appears in the probability function. The equations of state are uniquely determined by the definition of $f$ and by the assumptions described in the previous section.

Consider a point in time, $t$, when the system is in state

$$
s_{0}=\left(n_{1}, n_{2}, m, \ell_{1}, \ell_{2}\right)
$$

By assumption (e), in an arbitrarily small time period, $\Delta t$, only one event can occur, to first order. Hence the state of the system at time $t+\Delta t$ can be one of the following,

$$
\begin{aligned}
& s_{1}=\left(n_{1}+1, n_{2}, m, \ell_{1}, \ell_{2}\right) \\
& s_{-1}=\left(n_{1}-1, n_{2}, m, \ell_{1}, \ell_{2}\right) \\
& s_{2}=\left(n_{1}, n_{2}+1, m, \ell_{1}, \ell_{2}\right) \text { and so on. }
\end{aligned}
$$

State $s_{j}$ differs from $s_{0}$ in that the $j$ th parameter is increased by 1 , and in $s_{-j}$ the $j$ th parameter has decreased by 1.

The transition from state $s_{0}$ to $s_{1}$ corresponds to an arrival in the first stream. If all servers in $N_{1}$ are busy then an arrival in the first stream would cause an increase in the number of busy servers in group $M$, ( $s_{0}$ to $s_{3}$ ), or if the secondary group also had no free servers an increase in the number of busy servers in group $L_{1}$ ( $s_{0}$ to $s_{4}$ ). The probability of a first stream arrival occuring in that small time period is $a_{1} \Delta t+o(\Delta t)$. A similar set of transitions occur for the second stream.

If a service group has $x$ servers busy at time $t$, then, since all the service times have unit mean, the probability of any particular server completing his service is $\Delta t$. Hence, the probability that exactly one of the $x$ servers completes a service in the time interval is $x \Delta t+o(\Delta t)$, and this corresponds to a transition, $s_{0}$ to $s_{-j}$, for the group corresponding to the $j$ th parameter.

If the probability of being in state $s$ at time $t$ is denoted by $\operatorname{Pr}\{s ; t\}$ then the transition equation for $s_{0}$ is

$$
\begin{align*}
\operatorname{Pr}\left\{s_{0} ; t+\Delta t\right\}= & \operatorname{Pr}\left\{s_{-1} ; t\right\} \cdot a_{1} \Delta t \quad\left(N_{1}\right. \text { arriva1) } \\
& +\operatorname{Pr}\left\{s_{-2} ; t\right\} \cdot a_{2} \Delta t \quad\left(N_{2}\right. \text { arrival) } \\
& +\operatorname{Pr}\left\{s_{1} ; t\right\} \cdot\left(n_{1}+1\right) \Delta t \quad\left(N_{1} \text { departure }\right) \\
& +\operatorname{Pr}\left\{s_{2} ; t\right\} \cdot\left(n_{2}+1\right) \Delta t \quad\left(N_{2} \text { departure }\right) \\
& +\operatorname{Pr}\left\{s_{3} ; t\right\} \cdot(m+1) \Delta t \quad(M \text { departure }) \\
& +\operatorname{Pr}\left\{s_{4} ; t\right\} \cdot\left(\ell_{1}+1\right) \Delta t \quad\left(L_{1}\right. \text { departure) } \\
& +\operatorname{Pr}\left\{s_{5} ; t\right\} \cdot\left(\ell_{2}+1\right) \Delta t \quad\left(L_{2}\right. \text { departure) } \\
& +\operatorname{Pr}\left\{s_{0} ; t\right\}\left(1-\left(a_{1}+a_{2}+n_{1}+n_{2}+m+\ell_{1}+\ell_{2}\right) \Delta t\right) \text { (no event) } \\
& +o(\Delta t) \quad \text { (more than one event) } \tag{2.3}
\end{align*}
$$

Equation (2.3) holds for so, such that $0 \leq n_{i} \leq d_{i}-1,0 \leq m \leq c-1$, $\ell_{i} \geq 0$. (This equation, in fact, considers the probability of finishing in state so after $\Delta t$, starting from the states which are one step accessible from that state at time t.) If $\operatorname{Pr}\left\{s_{0} ; t\right\}$ is subtracted from both sides of (2.3) and then both sides are divided by $\Delta t$, equation (2.3) yields

$$
\begin{align*}
\frac{\operatorname{Pr}\left\{s_{0} ; t+\Delta t\right\}-\operatorname{Pr}\left\{s_{0} ; t\right\}}{\Delta t}= & -\left(a_{1}+a_{2}+n_{1}+n_{2}+m+\ell_{1}+\ell_{2}\right) \operatorname{Pr}\left(s_{0} ; t\right) \\
& +a_{1} \operatorname{Pr}\left\{s_{-1} ; t\right\}+a_{2} \operatorname{Pr}\left\{s_{-2} ; t\right\} \\
& +\left(n_{1}+1\right) \operatorname{Pr}\left\{s_{1} ; t\right\}+\left(n_{2}+1\right) \operatorname{Pr}\left\{s_{2} ; t\right\} \\
& +(m+1) \operatorname{Pr}\left\{s_{3} ; t\right\} \\
& +\left(\ell_{1}+1\right) \operatorname{Pr}\left\{s_{4} ; t\right\}+\left(\ell_{2}+1\right) \operatorname{Pr}\left\{s_{5} ; t\right\} \\
& +\frac{o(\Delta t)}{\Delta t} \tag{2.4}
\end{align*}
$$

Under the assumption of statistical equilibrium $\operatorname{Pr}\{s ; t\}=f(s)$ and if $\Delta t \rightarrow 0$ then

$$
\frac{\operatorname{Pr}\left\{s_{0} ; t+\Delta t\right\}-\operatorname{Pr}\left\{s_{0} ; t\right\}}{\Delta t} \rightarrow \frac{d \operatorname{Pr}\left\{s_{0} ; t\right\}}{d t}=0 \text { and } \frac{o(\Delta t)}{\Delta t} \rightarrow 0
$$

Therefore (2.4) becomes,

$$
\begin{align*}
\left(a_{1}+a_{2}\right. & \left.+n_{1}+n_{2}+m+\ell_{1}+\ell_{2}\right) f\left(n_{1}, n_{2}, m, \ell_{1}, \ell_{2}\right) \\
& =a_{1} f\left(n_{1}-1, n_{2}, m, \ell_{1}, \ell_{2}\right)+a_{2} f\left(n_{1}, n_{2}-1, m, \ell_{1}, \ell_{2}\right) \\
& +\left(n_{1}+1\right) f\left(n_{1}+1, n_{2}, m, \ell_{1}, \ell_{2}\right)+\left(n_{2}+1\right) f\left(n_{1}, n_{2}+1, m, \ell_{1}, \ell_{2}\right) \\
& +(m+1) f\left(n_{1}, n_{2}, m+1, \ell_{1}, \ell_{2}\right) \\
& +\left(\ell_{1}+1\right) f\left(n_{1}, n_{2}, m, \ell_{1}+1, \ell_{2}\right)+\left(\ell_{2}+1\right) f\left(n_{1}, n_{2}, m, \ell_{1}, \ell_{2}+1\right) \tag{2.5a}
\end{align*}
$$

and this holds for $0 \leq n_{i}<d_{i}, 0 \leq m \leqslant c-1, \ell_{i} \geq 0 ; i=1,2$.
The boundary equations corresponding to states in which one or more of the service groups has no free servers can be derived in a similar way. In order to simplify these equations, the abbreviation $f_{j}(k)$ will be used, to indicate that the $j$ th parameter of $s_{0}$ has been changed to $k$. For example,

$$
\begin{aligned}
& \mathrm{f}_{1}\left(n_{1}-1\right) \equiv \mathrm{f}\left(n_{1}-1, n_{2}, m, \ell_{1}, \ell_{2}\right) \\
& \mathrm{f}_{4}, 5\left(k_{1}, k_{2}\right) \equiv \mathrm{f}\left(n_{1}, n_{2}, m, k_{1}, k_{2}\right) \text { and so on }
\end{aligned}
$$

and

$$
\mathrm{f}=\mathrm{f}\left(n_{1}, n_{2}, m, \ell_{1}, \ell_{2}\right) .
$$

In addition, the unsubscripted terms $a, n$ and $\ell$ will be used to indicate the sum of the corresponding two parameters, for example $a=a_{1}+a_{2}$.

For $n_{1}=d_{1}, n_{2}<d_{2}, m<c$,
$(a+n+m+l) f$

$$
\begin{align*}
& =a_{1} f_{1}\left(n_{1}-1\right)+a_{2} f_{2}\left(n_{2}-1\right) \\
& +a_{1} f_{3}(m-1)+\left(n_{2}+1\right) f_{2}\left(n_{2}+1\right) \\
& +(m+1) f_{3}(m+1) \\
& +\left(\ell_{1}+1\right) f_{4}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) f_{5}\left(\ell_{2}+1\right) \tag{2.5b}
\end{align*}
$$

For $n_{1}<d_{1}, n_{2}=d_{2}, m<c$,
$(a+n+m+l) f$
$=a_{1} f_{1}\left(n_{1}-1\right)+a_{2} f_{2}\left(n_{2}-1\right)$
$+\left(n_{1}+1\right) f_{1}\left(n_{1}+1\right)+a_{2} f_{3}(m-1)$
$+(m+1) \mathrm{f}_{3}(m+1)$
$+\left(\ell_{1}+1\right) \mathrm{f}_{4}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) \mathrm{f}_{5}\left(\ell_{2}+1\right)$.

For $n_{1}=d_{1}, n_{2}=d_{2}, m<c$,

$$
\begin{align*}
(a+n+m+\ell) f & =a_{1} f_{1}\left(n_{1}-1\right)+a_{2} f_{2}\left(n_{2}-1\right) \\
& +a_{1} f_{3}(m-1)+a_{2} f_{3}(m-1) \\
& +(m+1) f_{3}(m+1) \\
& +\left(\ell_{1}+1\right) f_{4}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) f_{5}\left(\ell_{2}+1\right) . \tag{2.5d}
\end{align*}
$$

For $n_{1}<\mathrm{d}_{1}, n_{2}<\mathrm{d}_{2}, m=\mathrm{c}$,

$$
\begin{align*}
(a+n+m+\ell) f & =a_{1} f_{1}\left(n_{1}-1\right)+a_{2} f_{2}\left(n_{2}-1\right) \\
& +\left(n_{1}+1\right) f_{1}\left(n_{1}+1\right)+\left(n_{2}+1\right) f_{2}\left(n_{2}+1\right) \\
& +\left(\ell_{1}+1\right) f_{4}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) f_{5}\left(\ell_{2}+1\right) . \tag{2.5e}
\end{align*}
$$

For $n_{1}=d_{1}, n_{2}<d_{2}, m=c$,
$(a+n+m+l) f=a_{1} f_{1}\left(n_{1}-1\right)+a_{2} f_{2}\left(n_{2}-1\right)$
$+a_{1} f_{3}(m-1)+\left(n_{2}+1\right) f_{2}\left(n_{2}+1\right)$
$+a_{1} f_{4}\left(\ell_{1}-1\right)$
$+\left(\ell_{1}+1\right) \mathrm{f}_{4}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) \mathrm{f}_{4}\left(\ell_{2}+1\right)$.
For $n_{1}<d_{1}, n_{2}=d_{2}, m=c$,

$$
\begin{align*}
&(a+n+m+l) f=a_{1} f_{1}\left(n_{1}-1\right)+a_{2} f_{2}\left(n_{2}-1\right) \\
&+\left(n_{1}+1\right) f_{1}\left(n_{1}+1\right) \\
&+a_{2} f_{3}(m-1) \\
&+a_{2} f_{5}\left(\ell_{2}-1\right)  \tag{2.5~g}\\
&+\left(\ell_{1}+1\right) f_{4}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) f_{5}\left(\ell_{2}+1\right) .
\end{align*}
$$

For $n_{1}=d_{1}, n_{2}=d_{2}, m=c$,

$$
\begin{align*}
(a+n+m+\ell) f & =a_{1} f_{1}\left(n_{1}-1\right)+a_{2} f_{2}\left(n_{2}-1\right) \\
& +a_{1} f_{3}(m-1)+a_{2} f_{3}(m-1) \\
& +a_{1} f_{4}\left(\ell_{1}-1\right)+a_{2} f_{5}\left(\ell_{2}-1\right) \\
& +\left(\ell_{1}+1\right) f_{4}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) f_{5}\left(\ell_{2}+1\right) . \tag{2.5h}
\end{align*}
$$

The state equations described in (2.5) are valid for all values of $\ell_{1} \geq 0, \ell_{2} \geq 0$ and $n_{1}, n_{2}, m$ must also be non zero, as well as satisfying the appropriate conditions, which precede each equation.

Although some expressions may be simplified (e.g.2.5h) by using $a_{1}+a_{2}=a$, they have been left in the unsimplified form to illustrate the changes which occur in the equations, as each variable reaches its upper limit.

These eight equations represent an infinite system since both $L_{1}$ and $L_{2}$ are unlimited groups. The model can be simplified by considering an equivalent system of equations in which the relationships between the various states of the system are described in terms of the binomial moments of $L_{1}$ and $L_{2}$.

### 2.3 The system of moment equations

The binomial moments of $\mathrm{L}_{1}$ and $\mathrm{L}_{2}$, are defined by

$$
\begin{align*}
\mathrm{B}_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right)= & \sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k 2=\ell_{2}}^{\infty}\binom{k_{1}}{l_{1}}\binom{k_{2}}{\ell_{2}} \mathrm{f}\left(n_{1}, n_{2}, m, k_{1}, k_{2}\right) \\
& \text { for } 0 \leq n_{i} \leq d_{i}, 0 \leq m \leq c, \ell_{i} \geq 0 \\
= & 0 \text { otherwise. } \tag{2.6}
\end{align*}
$$

Equations involving these moments can be derived from (2.5) using the following steps:
(1) change the dummy variables $\ell_{1}, \ell_{2}$ to $k_{1}$ and $k_{2}$.
(2) multiply the equations by $\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}}$.
(3) sum the equations over the ranges of $k_{1}$ and $k_{2}$, (namely $k_{1} \sum_{1}^{\infty} \ell_{1} \sum_{2}^{\infty}=\ell_{2}$ ) and simplify.

The performance of step (3) is facilitated by use of the following lemmas.

## Lemma 1:

For a sufficiently well behaved function $h(k)$ defined on the non negative integers

$$
\begin{gather*}
\sum_{k=\ell}^{\infty}\{k h(k)-(k+1) h(k+1)\}\binom{k}{\ell} \\
=\ell \sum_{k=\ell}^{\infty} h(k)\binom{k}{\ell} \tag{2.7}
\end{gather*}
$$

Proof:
The following identity holds for $k>\ell \geq 0$,

$$
\begin{aligned}
\binom{k}{\ell} & =\binom{k+1}{\ell} \frac{k+1-\ell}{k+1} \\
& =\binom{k+1}{\ell}-\frac{\ell}{k+1}\binom{k+1}{\ell} .
\end{aligned}
$$

Hence, the L.H.S. of $(2.7)=\operatorname{lh}(\ell)\binom{\ell}{\ell}+\sum_{k=\ell+1}^{\infty} k h(k)\binom{k}{\ell}$

$$
\begin{aligned}
& -\sum_{k=\ell}^{\infty}(k+1) h(k+1)\left[\binom{k+1}{\ell}-\frac{\ell}{k+1}\binom{k+1}{\ell}\right] \\
& =\ln (\ell)\binom{\ell}{\ell}+\sum_{k=\ell+1}^{\infty} k h(k)\binom{k}{\ell} \\
& -\sum_{k=\ell+1}^{\infty} k h(k)\binom{k}{\ell}+\sum_{k=\ell+1}^{\infty} \ln (k)\binom{k}{\ell} \\
& =\ell \sum_{k=\ell}^{\infty} \operatorname{h}(k)\binom{k}{\ell} \\
& =\text { R.H.S. of }(2.7)
\end{aligned}
$$

Lemma 2:

$$
\begin{align*}
& \sum_{1} \sum_{1}^{\infty} \ell_{1}{ }_{k_{2}}{\stackrel{\infty}{=} \ell_{2}}^{\infty}\binom{k_{1}}{\ell_{1}}\binom{k_{2}}{\ell_{2}} \mathrm{f}_{4,5}\left(k_{1}, k_{2}-1\right) \\
& \quad=B_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right)+B_{\ell_{1}, \ell_{2}-1}\left(n_{1}, n_{2}, m\right) \tag{2.8}
\end{align*}
$$

And a similar relationship holds for $f_{4,5}\left(k_{1}-1, k_{2}\right)$.
Proof:
Using the identity

$$
\binom{k}{l}=\binom{k-1}{\ell}+\binom{k-1}{l-1},
$$

the L.H.S. of $(2.8)=\sum_{k_{1}=\ell_{1}}^{\sum_{k_{2}}^{\infty}=\ell_{2}}\binom{k_{1}}{l_{1}}\binom{k_{2}-1}{\ell_{2}} \mathrm{f}_{4,5}\left(k_{1}, k_{2}-1\right)$

$$
+\sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k_{2}=\ell_{2}}^{\infty}\binom{k_{1}}{\ell_{1}}\binom{k_{2}-1}{l_{2}-1} f_{455}\left(k_{1}, k_{2}-1\right)
$$

$$
=\sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k_{\nsim}=\ell_{2}-1}^{\infty}\binom{k_{1}}{l_{1}}\binom{k}{l_{2}} \mathrm{f}_{4,5}\left(k_{1}, k\right)
$$

$$
+\sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k_{F}=\ell_{2}-1}^{\infty}\binom{k_{1}}{l_{1}}\binom{k}{l_{2}-1} \mathrm{f}_{4,5}\left(k_{1}, k\right)
$$

$$
=\mathrm{B}_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right)+\mathrm{B}_{\ell_{1}, \ell_{2}-1}\left(n_{1}, n_{2}, m\right)
$$

= R.H.S. of (2.8).

The simplification of the first summation term uses the definition of $B_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right)$ and $\binom{\ell_{2}-1}{\ell_{2}}=0$.

Abbreviations for $\mathrm{B}_{\ell_{1}}, \ell_{2}\left(n_{1}, n_{2}, m\right)$ will be used to simplify the new system of equations which will be obtained.

$$
\begin{aligned}
& \mathrm{B}(,,,) \text { will represent } \mathrm{B}_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right) \\
& \mathrm{B}(\mathrm{x},,) \equiv \mathrm{B}_{\ell_{1}, \ell_{2}}\left(\mathrm{x}, n_{2}, m\right) \\
& \mathrm{B}(,, y) \equiv \mathrm{B}_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, y\right) \\
& \mathrm{B}_{\mathrm{z}},(,,,) \equiv \mathrm{B}_{\mathrm{z}, \ell_{2}}\left(n_{1}, n_{2}, m\right) \text { and so on. }
\end{aligned}
$$

Application of the steps described above to (2.5a) yields, (with $\Sigma \Sigma \equiv \sum_{k_{1}=\ell_{1}}^{\sum_{k_{2}}=\ell_{2}}$ ),

$$
\begin{aligned}
& (a+n+m) \sum \Sigma\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}} \mathrm{f}+\Sigma \Sigma\binom{k_{1}}{\ell_{1}}\binom{k_{2}}{l_{2}} k_{1} \mathrm{f}+\Sigma \Sigma\binom{k_{1}}{\ell_{1}}\binom{k_{2}}{\ell_{2}} k_{2} \mathrm{f} \\
& =\text { a }_{1} \Sigma \Sigma\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}} \mathrm{f}_{1}\left(n_{1}-1\right)+\mathrm{a}_{2} \Sigma \Sigma\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}} \mathrm{f}_{2}\left(n_{1}-1\right)
\end{aligned}
$$

$$
\begin{aligned}
& +\left(n_{1}+1\right) \sum \sum\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}} \mathrm{f}_{1}\left(n_{1}+1\right)+\left(n_{2}+1\right) \sum \sum\binom{k_{1}}{l_{1}}\binom{k_{2}}{\ell_{2}} \mathrm{f}_{2}\left(n_{2}+1\right) \\
& \quad+(m+1) \sum \sum\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}} \mathrm{f}_{3}(m+1) \\
& +\sum \Sigma\left(k_{1}+1\right)\binom{k_{1}}{l_{1}}\binom{k_{2}}{\ell_{2}} \mathrm{f}_{4}\left(k_{1}+1\right)+\Sigma \Sigma\left(k_{2}+1\right)\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}} \mathrm{f}_{5}\left(k_{2}+1\right)
\end{aligned}
$$

Using the definition of ${ }^{B} \ell_{1}, \ell_{2}\left(n_{1}, n_{2}, m\right)$ and Lemma 1 , this simplifies to

$$
\begin{align*}
(a+n+m+\ell) B(,,,) & =a_{1} B\left(n_{1}-1,,\right)+a_{2} B\left(, n_{2}-1,\right) \\
& +\left(n_{1}+1\right) B\left(n_{1}+1,,\right)+\left(n_{2}+1\right) B\left(, n_{2}+1,\right) \\
& +(m+1) B(,, m+1) \tag{2.9a}
\end{align*}
$$

Equation (2.9a) is valid for $n_{1}<d_{1}, n_{2}<d_{2}$ and $m<c$, (and all five variables, $\left(n_{1}, n_{2}, m, \ell_{1}\right.$, and $\left.\ell_{2}\right)$ must be non negative integers).

The boundary conditions can be represented in terms of the binomial moments and these equations can be obtained from the state equations analogously to (2.9a). Lemma 2 is used in the derivation of equations (2.9f,g and $h$ ).

For $n_{1}=d_{1}, n_{2}<d_{2}, m<c$,

$$
\begin{align*}
(a+n+m+\ell) B(,,,) & =a_{1} B\left(n_{1}-1,,\right)+a_{2} B\left(, n_{2}-1,\right) \\
& +a_{1} B(,, m-1)+\left(n_{2}+1\right) B\left(, n_{2}+1,\right) \\
& +(m+1) B(,, m+1) . \tag{2.9b}
\end{align*}
$$

For $n_{1}<d_{1}, n_{2}=d_{2}, m<c$,

$$
\begin{align*}
(a+n+m+\ell) B(,,,) & =a_{1} B\left(n_{1}-1,,\right)+a_{2} B\left(, n_{2}-1,\right) \\
& +\left(n_{1}+1\right) B\left(n_{1}+1,,\right)+a_{2} B(,, m-1) \\
& +(m+1) B(,, m+1) . \tag{2.9c}
\end{align*}
$$

For $n_{1}=d_{1}, n_{2}=d_{2}, m<c$,

$$
\begin{align*}
(a+n+m+\ell) B(,,,) & =a_{1} B\left(n_{1}-1,,\right)+a_{2} B\left(, n_{2}-1,\right) \\
& +a_{1} B(,, m-1)+a_{2} B(,, m-1) \\
& +(m+1) B(,, m+1) . \tag{2.9d}
\end{align*}
$$

For $n_{1}<\mathrm{d}_{\mathrm{l}}, n_{2}<\mathrm{d}_{2}, m=\mathrm{c}$,

$$
\begin{align*}
(a+n+m+\ell) B(,,,) & =a_{1} B\left(n_{1}-1,,\right)+a_{2} B\left(, n_{2}-1,\right) \\
& +\left(n_{1}+1\right) B\left(n_{1}+1,,\right)+\left(n_{2}+1\right) B\left(, n_{2}+1,\right) . \tag{2.9e}
\end{align*}
$$

For $n_{1}=d_{1}, n_{2}<d_{2}, m=c$,

$$
\begin{align*}
(a+n+m+\ell) B(,,,) & =a_{1} B\left(n_{1}-1,,\right)+a_{2} B\left(, n_{2}-1,\right) \\
& +a_{1} B(,, m-1)+\left(n_{2}+1\right) B\left(, n_{2}+1,\right) \\
& +a_{1} B(,,,) \\
& +a_{1} B_{\ell_{1}-1},(,,,) . \tag{2.9f}
\end{align*}
$$

For $n_{1}<d_{1}, n_{2}=d_{2}, m=c$,

$$
\begin{align*}
(a+n+m+l) B(,,,)= & a_{1} B\left(n_{1}-1,,\right)+a_{2} B\left(, n_{2}-1,\right) \\
+\left(n_{1}+1\right) B\left(n_{1}+1,,\right) & +a_{2} B(,, m-1) \\
& +a_{2} B(,,,) \\
& +a_{2} B, \ell_{2}-1(,,,) \tag{2.9~g}
\end{align*}
$$

For $n_{1}=d_{1}, n_{2}=d_{2}, m=c$,

$$
\begin{align*}
(a+n+m+\ell) B(,,,) & =a_{1} B\left(n_{1}-1,,\right)+a_{2} B\left(, n_{2}-1,\right) \\
& +a_{1} B(,, m-1)+a_{2} B(,, m-1) \\
& +a_{1} B(,,,)+a_{2} B(,,,) \\
& +a_{1} B_{\ell_{1}-1}(,,,)+a_{2} B, \ell_{2-1}(,,,) . \tag{2.9h}
\end{align*}
$$

Once again, these equations could have been simplified but only at the expense of showing the patterns of changes.

Equations (2.9) describe a system of simple recursive equations in $\ell_{1}$ and $\ell_{2}$, whereas the state equations (2.5) are quadratic recursive equations. The transformation has 'removed' the terms involving $\left(\ell_{1}+1\right)$ and $\left(\ell_{2}+1\right)$.

If the moments are summed over all values of $n_{1}, n_{2}$ and $m$ then the result, denoted by $B\left(\ell_{1}, \ell_{2}\right)$ is

$$
\begin{align*}
& { }^{\mathrm{B}}\left(\ell_{1}, \ell_{2}\right)=\sum_{n_{1}=0}^{\mathrm{d}_{1}} \sum_{n_{2}=0}^{\mathrm{d}_{2}} \sum_{m=0}^{\mathrm{c}} \sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k_{2}=\ell_{2}}^{\infty}\binom{k_{1}}{l_{1}}\binom{k_{2}}{\ell_{2}} f\left(n_{1}, n_{2}, m, k_{1}, k_{2}\right) \\
& =\sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k_{2}=\ell_{2}}^{\infty}\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}} \operatorname{Pr}\left\{L_{1}=k_{1}, L_{2}=k_{2}\right\} \\
& =E\left[\binom{\mathrm{~L}_{1}}{\ell_{1}}\binom{\mathrm{~L}_{2}}{\ell_{2}}\right] . \tag{2.10}
\end{align*}
$$

Furthermore, if equations (2.9) are summed over all values of ( $n_{1}, n_{2}$ and $m$ ) the result gives an alternate expression for ${ }^{B}\left(\ell_{1}, \ell_{2}\right)$, namely

$$
\begin{align*}
&\left(\ell_{1}+\ell_{2}\right) \mathrm{B}_{\left(\ell_{1}, \ell_{2}\right)}=\mathrm{a}_{1} \sum_{n_{2}=0}^{\mathrm{d}_{2}} \mathrm{~B}_{\ell_{1}-1, \ell_{2}}\left(\mathrm{~d}_{1}, n_{2}, \mathrm{c}\right) \\
&+\mathrm{a}_{2} \sum_{n_{1}=0}^{\mathrm{d}_{1}}{ }^{\mathrm{B}} \ell_{1}, \ell_{2}-1  \tag{2.11}\\
&\left(n_{1}, \mathrm{~d}_{2}, c\right) .
\end{align*}
$$

The derivation of (2.11) is given in Appendix A. The two equations (2.10) and (2.11) lead to expressions for the means, variances and covariances of the overflow streams in terms of the binomial moments since

$$
\begin{align*}
m_{1} & =E\left[L_{1}\right]=B(1,0) \\
m_{2} & =E\left[L_{2}\right]=B(0,1) \\
v_{1} & =E\left[L_{1}^{2}\right]-E\left[L_{1}\right]^{2} \\
& =2 E\left[\frac{L_{1} \cdot\left(L_{1}-1\right)}{2}\right]+E\left[L_{1}\right]-E\left[L_{1}\right]^{2} \\
& =2 B_{(2,0)}+B(1,0)-B^{2}(1,0) \\
v_{2} & =2 B_{(0,2)}+B(0,1)-B^{2}(0,1) \\
\operatorname{cov} & =E\left[L_{1} L_{2}\right]-E\left[L_{1}\right] \cdot E\left[L_{2}\right] \\
& =B(1,1)-B(1,0) \cdot B_{(0,1)} \tag{2.12}
\end{align*}
$$

Therefore by (2.12) and (2.11) the five overflow statistics can be calculated if the system of equations, (2.9), can be solved for $\left(\ell_{1}, \ell_{2}\right)$ equal to the values $(0,0),(0,1)$ and $(1,0)$.

The equations (2.9), for fixed values of $\ell_{1}$ and $\ell_{2}$, involve $\mathrm{R}=\left(\mathrm{d}_{1}+1\right)\left(\mathrm{d}_{2}+1\right)(\mathrm{c}+1)$ unknowns, namely the binomial moments. There are exactly the same number of equations in the system, and for $\left(\ell_{1}, \ell_{2}\right)$ not equal to $(0,0)$ the equations are linearly independent. When $\ell_{1}=\ell_{2}=0$, (2.11) reduces to the identity $0=0$, indicating a linearly dependent relationship between the equations (2.9) in this case. However,

$$
\begin{align*}
\mathrm{B}_{0,0}\left(n_{1}, n_{2}, m\right) & =\sum_{k_{1}=0}^{\infty} \sum_{k_{2}}^{\infty}{ }_{=0}^{\infty} \mathrm{f}\left(n_{1}, n_{2}, m, k_{1}, k_{2}\right) \\
& =\operatorname{Pr}\left\{\mathrm{N}_{1}=n_{1}, \mathrm{~N}_{2}=n_{2}, \mathrm{M}=m\right\} . \tag{2.13}
\end{align*}
$$

Hence, there is an additional equation which the moments must satisfy for this case, namely the normalising equation,

$$
\begin{equation*}
\sum_{n_{1}=0}^{\mathrm{d}_{1}} \sum_{n_{2}=0}^{\mathrm{d}_{2}} \sum_{m=0}^{\mathrm{c}} \mathrm{~B}_{0,0}\left(n_{1}, n_{2}, m\right)=1 . \tag{2.14}
\end{equation*}
$$

If any one of the equations in (2.9) is replaced by (2.14) then there are, again, exactly $R$ linearly independent equations which the $\mathrm{B}_{0,0}\left(n_{1}, n_{2}, m\right)$ moments must satisfy. Therefore for the three values of $\ell_{1}$ and $\ell_{2}$ that are of interest (and, in fact any values) the moments can be determined uniquely by solving three sets of linearly independent equations, and hence the statistics of (2.12) can be obtained.

Since the equations (2.9) are simple recursive with respect to $\ell_{1}$ and $\ell_{2}$, and the moments are zero when $\ell_{1}$ or $\ell_{2}$ is negative, the equations must first be solved for $\left(\ell_{1}, \ell_{2}\right)=(0,0)$ and then for $\left(\ell_{1}, \ell_{2}\right)=(0,1)$ and $(1,0)$.

Transformations of a similar nature have been used in many other papers. Usually they are affected using generating functions. Neal [16] uses the bivariate binomial moment generating function,

$$
\mathrm{B}\left(m, n_{1}, n_{2} ; \mathrm{x}_{1}, \mathrm{x}_{2}\right)=\sum_{\ell_{1}=0}^{\infty} \sum_{\ell_{2}=0}^{\infty} \mathrm{f}\left(m, n_{1}, n_{2}, \ell_{1}, \ell_{2}\right)\left(1+\mathrm{x}_{1}\right)^{\ell_{1}}\left(1+\mathrm{x}_{2}\right)^{\ell_{2}} .
$$

Riordan [27] and Chastang [4] use what they call factorial moment exponential generating functions which are in fact the same functions as Neal uses, defined in terms of the appropriate state probabilities, namely

$$
M(\ldots, t)=\sum_{n=0}^{y} f(\ldots n)(1+t)^{n}
$$

$y$ may be infinite or finite, and $f$ and M may have two or three variables, but in essence the methods are the same. The transformations in these three papers could all have been obtained by the simpler method used in this model, without introducing generating functions.

A similar approach was used by Schehrer [24] for a simple overflow system, that is one with a single primary group, using factorial moments, that is

$$
M_{r}(x)=\sum_{x=0}^{\infty}\binom{x}{r} r!p(x)
$$

He considers both infinite and finite secondary group models, and calculates higher order moments of the overflow distribution.

The transformations not only reduce the system from quadratic recursive to simple recursive in $\ell_{1}$ and $\ell_{2}$, but also simplify the calculation of the statistics. For example, the formula for the mean in terms of the state probabilities is

$$
E\left[L_{1}\right]=\sum_{n_{1}=0}^{d_{1}} \sum_{n_{2}=0}^{d_{2}} \sum_{m=0}^{c} \sum_{1}^{\infty}=0, \sum_{2}^{\infty} \ell_{1}^{\infty} f\left(n_{1}, n_{2}, m, \ell_{1}, \ell_{2}\right)
$$

and in fact all the moments are defined in terms of infinite sums. The equivalent expressions using the binomial moments (2.12) and (2.11) are all finite sums, and in each term the summation is over one variable only.

Higher moments of the distribution of $L_{1}$ and $L_{2}$ could be found, if desired, by solving (2.9) recursively for the appropriate values of $\ell_{1}$ and $\ell_{2}$.

## CHAPTER 3

## ITERATIVE SOLUTION OF THE MODEL

### 3.1 Matrix formulation of the problem

The system of equations (2.9) has a unique solution since there are $R=\left(d_{1}+1\right)\left(d_{2}+1\right)(c+1)$ linearly independent equations and the same number of variables. This system can be expressed as a single matrix equation,

$$
\begin{equation*}
\mathrm{D}_{\ell_{1}, \ell_{2}} \stackrel{\mathrm{~b}}{\sim}_{\ell_{1}, \ell_{2}}={\underset{\sim}{\mathrm{g}}}_{1}, \ell_{2} \tag{3.1}
\end{equation*}
$$

where $D_{\ell_{1}}, \ell_{2}$ is an $R \times R$ matrix and both the vectors have $R$ elements. The vector ${ }_{\sim}^{b} \ell_{1}, \ell_{2}$ consists of the moments $\mathrm{B}_{\ell_{1}, \ell_{2}}(,,$,$) and \underset{\sim}{g_{\ell}}, \ell_{2}$ involves $\mathrm{B}_{\ell_{1-1}, \ell_{2}}(,,$,$) and \mathrm{B}_{\ell_{1}, \ell_{2}-1}(,,$,$) .$ It will be necessary to deviate slightly from standard matrix notation. The subscripts, $\ell_{1}$ and $\ell_{2}$ index a 2 parameter family of matrices (vectors) rather than indicating particular elements of a given matrix (vector).

Capital letters will still be used to indicate matrices and a lower case letter, with a tilde underneath will denote a vector. The elements of the matrices and vectors will be indicated in parenthesis and the tilde will be removed from the vector, for example

$$
\begin{aligned}
& X_{1,0} \text { is the matrix } X \text { when } \ell_{1}=1, \ell_{2}=0, \\
& x(i) \text { is the ith element of the vector } x \text {, and } \\
& X(i, j) \text { is the element of } X \text { in the ith row and } j \text { th column. }
\end{aligned}
$$ The vector $\underset{\sim}{b} \ell_{1}, \ell_{2}$ will have as its elements, the binomial moments. It is necessary to order these moments, which have a natural three dimensional representation, into a one dimensional vector. If $\mathrm{B}_{\ell_{1}}, \ell_{2}\left(n_{1}, n_{2}, m\right)$ is the rth element of $\underset{\sim}{b} \ell_{1}, \ell_{2}$, that is

$$
\mathrm{b}_{\ell_{1}, \ell_{2}}(\mathrm{r})=\mathrm{B}_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right)
$$

then $r$ is defined by

$$
\begin{equation*}
\mathrm{r}=\left(n_{1}+1\right)+n_{2}\left(\mathrm{~d}_{1}+1\right)+m\left(\mathrm{~d}_{1}+1\right)\left(\mathrm{d}_{2}+1\right) \tag{3.2}
\end{equation*}
$$

This definition ensures a unique arrangement of the binomial moments and the three parameters $\left(n_{1}, n_{2}, m\right)$ of the moments are arranged in the order,

$$
\begin{aligned}
& (0,0,0),(1,0,0),(2,0,0), \ldots,\left(d_{1}, 0,0\right),(0,1,0),(1,1,0), \ldots, \\
& \left(d_{1}, 1,0\right),(0,2,0), \ldots,\left(d_{1}, d_{2}, 0\right),(0,0,1),(1,0,1), \ldots,\left(d_{1}, d_{2}, c\right) .
\end{aligned}
$$

The uniqueness of $r$ can be verified as follows - suppose there are two values of $\left(n_{1}, n_{2}, m\right)$ which correspond to the same value of $r$, namely ( $x, y, z$ ) and ( $x^{\prime}, y^{\prime}, z^{\prime}$ )

$$
\left(x-x^{\prime}\right)+\left(y-y^{\prime}\right)\left(d_{1}+1\right)+\left(z-z^{\prime}\right)\left(d_{1}+1\right)\left(d_{2}+1\right)=0
$$

Suppose $x \neq x^{\prime}$ and without loss of generality $x>x^{\prime}$. (The case $x=x^{\prime}$ is dealt with later in the proof.) Division of the equation by $\left(d_{1}+1\right)$, yields

$$
\frac{x-x^{\prime}}{d_{1}+1}+\left(y-y^{\prime}\right)+\left(z-z^{\prime}\right)\left(d_{2}+1\right)=0
$$

Since $x, x^{\prime}, y, y^{\prime}, z, z^{\prime}, d_{1}$ and $d_{2}$ are all integers, $\frac{\left(x-x^{\prime}\right)}{d_{1}+1}$ is also integral and hence $\left(x-x^{\prime}\right)$ is a multiple of $\left(d_{1}+1\right)$.

But $0 \leq x^{\prime}<x \leq d_{1}$ and therefore $\left(x-x^{\prime}\right)<d_{1}+1$.
Hence $\left(x-x^{\prime}\right)=0$ is the only integer solution.
Therefore

$$
\left(y-y^{\prime}\right)+\left(z-z^{\prime}\right)\left(d_{2}+1\right)=0
$$

Repeating the argument yields $y=y^{\prime}$ and hence $z=z^{\prime}$, thus proving the definition of $r$ is unique.

The vector $\underset{\sim}{\underset{\sim}{\ell}} \ell_{1}, \ell_{2}$ contains moments of the form $\mathrm{B}_{\ell_{1}-1, \ell_{2}}\left(n_{1}, n_{2}, m\right)$ and ${ }^{B} \ell_{1}, \ell_{2-1}\left(n_{1}, n_{2}, m\right)$ and hence is a function of $\stackrel{b}{b}_{\ell_{1}-1, \ell_{2}}$ and $\stackrel{\sim}{\sim}_{\sim}^{b} \ell_{1}, \ell_{2-1}$. Therefore ${\underset{\sim}{b}}_{\ell_{1}}, \ell_{2}$ can be expressed as a function of $\stackrel{b}{\sim}_{\ell_{1}-1, \ell_{2}}$ and $\stackrel{\rightharpoonup}{\sim}_{\ell_{1}}, \ell_{2-1}$. Since $\underset{\sim}{b}-1, \ell_{2}$ and $\underset{\sim}{b} \ell_{1,-1}$ are zero vectors, for all values of $\ell_{1}$ and $\ell_{2}$, the vectors ${ }^{b} \ell_{1}, \ell_{2}$ can be calculated recursively starting with $b_{0,0}$. Note that the additional constraint $\sum_{r=1}^{N} b_{0,0}(r)=1$ must be used to obtain a unique solution for $\underset{\sim}{b} 0,0$; where $N=(c+1)\left(d_{1}+1\right)\left(d_{2}+1\right)$.

### 3.2 The structure of the coefficient matrix

For simplicity the subscripts $\ell_{1}$ and $\ell_{2}$ will be omitted in this section.

The definition of $\underset{\sim}{b}$ together with equations (2.9) uniquely determine the coefficient matrix D. The matrix is sparse and there are at most seven non zero elements in any row. These elements are located in seven bands paralle1 to the diagonal and this gives D a highly-structured form.

The coefficient of $B(,,$,$) appears as the diagonal element,$ $\mathrm{D}(\mathrm{r}, \mathrm{r})$. The element $\mathrm{D}(\mathrm{r}, \mathrm{r}-1)$ is the coefficient of $\mathrm{B}\left(n_{1}-1,,\right)$, $D\left(r, r-\left(d_{1}+1\right)\right)$ is the coefficient of $B\left(, n_{2}-1,\right)$ and the coefficient of $B(,, m-1)$ is located in $D\left(r-\left(d_{1}+1\right)\left(d_{2}+1\right)\right)$. The coefficients of $B\left(n_{1}+1,,\right), B\left(, n_{2}+1,\right)$ and $B(, m+1)$ are located in $D(r, r+1)$, $D\left(r, r+\left(d_{1}+1\right)\right)$ and $D\left(r, r+\left(d_{1}+1\right)\left(d_{2}+1\right)\right)$ respectively.

The matrix may be considered as a hierarchy of tridiagonal matrices. At the highest level the matrix $D$ is partitioned into square matrices of size $\left(d_{1}+1\right)\left(d_{2}+1\right)$. All these submatrices are zero matrices except the 'diagonal' matrices and those adjacent to the diagonal, as follows


The matrices S and $\mathrm{U}_{\mathrm{m}}$ are diagonal.

$$
\begin{equation*}
\mathrm{U}_{m}=-(m+1) \mathrm{I}_{\left(\mathrm{d}_{1}+1\right)\left(\mathrm{d}_{2}+1\right)} ; m=0,1, \ldots, \mathrm{c}-1 \tag{3.4}
\end{equation*}
$$

where $I_{x}$ is the identity matrix of order $x$. The diagonal elements of $S$, are defined by

$$
\begin{equation*}
S(s, s)=-a_{1} \delta_{n_{1}}^{d_{1}}-a_{2} \delta_{n_{2}}^{d_{2}} \tag{3.5}
\end{equation*}
$$

where $s=\left(n_{1}+1\right)+n_{2}\left(d_{2}+1\right)$ and $\delta_{n}^{d}$ is the Kronecker delta.

The matrices $Q_{m}$ are themselves tridiagonal at the next level, in which the 'elements' are square matrices of order ( $\mathrm{d}_{1}+1$ ).

$$
\mathrm{Q}_{m}=\left[\begin{array}{lcccc}
\mathrm{Q}_{0, m} & \mathrm{U}_{0, m} & & &  \tag{3.6}\\
\mathrm{~S}_{1} & \mathrm{Q}_{1, m} & \mathrm{U}_{1, m} & & \\
& \mathrm{~S}_{1} & \mathrm{Q}_{2, m} & \mathrm{U}_{2, m} & \\
& & \cdot & \cdot & \cdot \\
& & & \mathrm{~S}_{1} & \mathrm{Q}_{\mathrm{d}_{2}-1, m}
\end{array} \mathrm{U}_{\mathrm{d}_{2}-1, m}\right]
$$

for $m=0,1, \ldots, c$.
The matrices $S_{1}$ and $U_{n_{2}, m}$ are again diagonal with

$$
\begin{align*}
\mathrm{U}_{n_{2}, m}=-\left(n_{2}+1\right) \mathrm{I}_{\left(\mathrm{d}_{1}+1\right)} ; n_{2} & =0,1, \ldots, \mathrm{~d}_{2}-1  \tag{3.7}\\
m & =0,1, \ldots, \mathrm{c} \tag{3.8}
\end{align*}
$$

and $\quad S_{1}=-\mathrm{a}_{2} \mathrm{I}\left(\mathrm{d}_{1}+1\right)^{\text {. }}$

The matrices $Q_{n_{2}, m}$ are again tridiagonal.

$$
\mathrm{Q}_{n_{2}, m}=\left[\begin{array}{llll}
\mathrm{q}_{0, n_{2}, m} & -1 & & 0  \tag{3.9}\\
-\mathrm{a}_{1} & \mathrm{q}_{1, n_{2}, m} & -2 & \\
& \cdot & \cdot & \cdot \\
0 & -\mathrm{a}_{1} & \mathrm{q}_{\mathrm{d}_{1}-1, n_{2}, m} & -\mathrm{d}_{1} \\
& & -\mathrm{a}_{1} & \mathrm{q}_{\mathrm{d}_{1}, n_{2}, m}
\end{array}\right]
$$

for $n_{2}=0,1, \ldots, d$ and $m=0,1, \ldots, c$.
Finally,

$$
\begin{align*}
\mathrm{q}_{n_{1}, n_{2}, m} & =\mathrm{a}_{1}+\mathrm{a}_{2}+n_{1}+n_{2}+m+\ell_{1}+\ell_{2} \\
& -\delta_{n_{1}}^{\mathrm{d}_{1}} \delta_{m}^{c} a_{1}-\delta_{n_{2}}^{\mathrm{d}_{2}} \delta_{m}^{c} a_{2} \tag{3.10}
\end{align*}
$$

The vector $\underset{\sim}{\underset{\sim}{g}} \ell_{1}, \ell_{2}$ is defined by

$$
\begin{equation*}
\mathrm{g}_{\ell_{1}, \ell_{2}}(r)=\delta_{n_{1}}^{\mathrm{d}_{1}} \delta_{m}^{c} \mathrm{a}_{1} \mathrm{~b}_{\ell_{1}-1, \ell_{2}}(r)+\delta_{n_{2}}^{\mathrm{d}_{2}} \delta_{m}^{c} \mathrm{a}_{2} \mathrm{~b}_{\ell_{1}, \ell_{2}-1}(\mathrm{r}) \tag{3.11}
\end{equation*}
$$

where $r$ is defined by (3.2).
When $\ell_{1}=\ell_{2}=0$ the last row of $D$ is replaced by a row of ones and the last element of $\underset{\sim}{g}$ (which is in fact a zero vector) by a one. This row then corresponds to the normalising constraint, $\sum_{n_{1}=0}^{d_{1}} \sum_{n_{2}=0}^{d_{2}} \sum_{m=0}^{c} B_{0,0}\left(n_{1}, n_{2}, m\right)=1$.

The elements of the coefficient matrix, with its highly structural form and spareness, can be simply and efficiently calculated in a computer program and is highly suitable for a computational solution of equation (3.1).

### 3.3 Some iterative solution techniques

Theoretically the vector $\underset{\sim}{b}$ can be obtained by

$$
\underset{\sim}{b}=D^{-1} \underset{\sim}{g} .
$$

This involves calculating the inverse of the matrix D, but since this matrix tends to be large, and the inverse when calculated is no longer sparse, the solution is not very practical. However, there are several iterative techniques which can be used to solve the equation

$$
\mathrm{D} \underset{\sim}{\mathrm{~b}}=\underset{\sim}{\mathrm{g}} .
$$

The equation can be rewritten in the form

$$
(\mathrm{I}-\mathrm{A}) \underset{\sim}{b}=\underset{\sim}{f},
$$

which can be conveniently effected by dividing each row and the corresponding element of $\underset{\sim}{g}$ by the diagonal element. Rearrangement of this equation gives

$$
\begin{equation*}
\underset{\sim}{b}=A \underset{\sim}{b}+\underset{\sim}{f} . \tag{3.12}
\end{equation*}
$$

If an initial estimate ${\underset{\sim}{b}}^{0}$ is chosen then successive estimates are calculated iteratively by

$$
\begin{equation*}
{\underset{\sim}{b}}^{(k+1)}=\mathrm{Ab}^{k}+\underset{\sim}{\mathrm{f}} \tag{3.13}
\end{equation*}
$$

until a specific error condition is fulfilled. For example, the $k t h$ and $(k+1)$ th estimate of each element differ by less than $10^{-6}$, that is

$$
\begin{equation*}
\max _{r}\left|b^{(k+1)}(r)-b^{k}(r)\right|<10^{-6} . \tag{3.14}
\end{equation*}
$$

This iterative technique is known as the Jacobi Method (see Faddeeva [ 8 ]). The criterion for convergence of this procedure, for any arbitrary initial estimate, is that all eigenvalues of $A$ lie within the unit circle, or equivalently the spectral radius is less than one. Generally, for iterative techniques, the 'convergence criterion is of theoretical interest only, since finding the spectral radius of the iteration matrix is usually of the same order of difficulty as solving the original equations', to quote from Cooper's book [6]. A sufficient condition for convergence is strict diagonal dominance in the coefficient matrix D. That is

$$
\begin{equation*}
|D(r, r)|>\sum_{\substack{s \neq r \\ s=1}}^{R}|D(r, s)| . \tag{3.15}
\end{equation*}
$$

This condition is not satisfied but the diagonal elements are considerably larger in absolute value than the other elements in the rows, and this suggests that convergence will occur. In fact, in every case considered convergence has occurred and for practical purposes it will be assumed that this will always happen.

An improvement on the Jacobi method is a procedure commonly known as Gauss-Siedel iteration, although the names of Liebmann and Nekrasov are also associated with the method (see Cooper [6]). In this method the elements of ${\underset{\sim}{r}}^{k+1}$ already obtained are used to calculate the remaining elements of the vector. The matrix $A$ may be partitioned into a lower triangular matrix $T_{L}$ and an upper triangular matrix $T_{U}$, that is

$$
\mathrm{A}=\mathrm{T}_{\mathrm{L}}+\mathrm{T}_{\mathrm{U}}
$$

Equation (3.13) would then become

$$
{\underset{\sim}{b}}^{(k+1)}=\mathrm{T}_{\mathrm{L}}{\underset{\sim}{b}}^{k}+\mathrm{T}_{\mathrm{W}}{\underset{\sim}{b}}^{k}+\underset{\sim}{\mathrm{f}}
$$

Since the elements of $\underset{\sim}{(k+1)}$ are calculated in the order 1,2 , $3, \ldots R$, at any stage of the calculation all the values of $\underset{\sim}{b}$ which have a non zero coefficient in $T_{L}$ have already been found for the $(k+1)$ th estimate. Since these values are presumably more accurate than the corresponding kth estimates, it is sensible to use them in the calculation of succeeding elements, that is

$$
\begin{equation*}
{\underset{\sim}{b}}^{(k+1)}=\mathrm{T}_{\mathrm{L}}{\underset{\sim}{b}}^{(k+1)}+\mathrm{T}_{\mathrm{U}}{\underset{\sim}{b}}^{k}+\underset{\sim}{\mathrm{f}} . \tag{3.16}
\end{equation*}
$$

The criterion for convergence of this procedure is that the spectral radius of $\left(I-T_{L}\right)^{-1} T_{U}$ is less than unity, again of theoretical interest only.

Gauss-Siedel iteration can be accelerated by a technique known as successive overrelaxation (abbreviated to S.O.R.). The new estimate $\underset{\sim}{\underset{\sim}{b}} \underset{\sim}{(k+1)}$ is obtained from a weighted mean of the old estimate ${\underset{\sim}{b}}^{k}$ and the $(k+1)$ th estimate that would have been obtained using Gauss-Siedel iteration. The S.O.R. formula is

$$
\begin{equation*}
{\underset{\sim}{b}}^{(k+1)}=\theta\left(\mathrm{T}_{\mathrm{L}}{\underset{\sim}{b}}^{(k+1)}+\mathrm{T}_{\mathrm{U}}{\underset{\sim}{b}}^{k}+\underset{\sim}{\mathrm{f}}\right)+(1-\theta){\underset{\sim}{b}}^{k} . \tag{3.17}
\end{equation*}
$$

The parameter $\theta$ is known as the S.O.R. constant. It was found that using $\theta=1.2$ resulted in a $10-20 \%$ improvement in the convergence rate. For example, the vector $\underset{\sim}{b}{ }_{0}, 0$ was calculated by the three methods for the case when $d_{1}=3, d_{2}=4, c=5$, $a_{1}=6$ and $a_{2}=9$, with the stopping condition of (3.14). The Jacobi method required 113 iterations before convergence. Since there were only 120 elements in the vector this is not a significant improvement over the straightforward method of inverting the coefficient matrix $D_{0,0}$. However, for the Gauss-Siedel method only 27 iterations were needed and with an S.O.R. constant of 1.2 this was reduced to 24 iterations. The initial estimate was the 'uniform' vector with all elements set to $\frac{1}{120}$.

It may be noted that ordinary Gauss-Siedel iteration is obtained when $\theta=1$. There are many unanswered questions about convergence in the S.O.R. method, and Cooper suggests that 'the interested reader should see Varga' [25]. Once again it is of theoretical interest only, since in the cases considered the S.O.R. technique was more efficient than ordinary Gauss-Siedel iteration.

It was suggested by Benjamin [ 1], that the convergence of the S.O.R. technique could be accelerated even more by using a variable value of $\theta$. A large value of $\theta$ is used in the initial steps to 'shake up' the system, that is cause a large variation in successive estimates of $\underset{\sim}{b}$. Since the process will diverge for $\theta \geq 2$ a 'large' value would, for example, be 1.9 or 1.95 . With a value of $\theta$ this large the estimates may 'overshoot' the true value of $\underset{\sim}{b}$ at each step and therefore oscillate about this true value. If the average of two successive estimates of $\underset{\sim}{b}$ is then calculated, this average should be close to the true value. It can be shown that using a value $\theta / 2$ for one iteration (the $k t h$ ) is equivalent to averaging the $k$ th and the $k+l$ th estimates which would be calculated using the value of $\theta$.

$$
\begin{aligned}
& \frac{1}{2}\left(\underset{\sim}{b}{ }^{k+1}+{\underset{\sim}{b}}^{k}\right)=\frac{1}{2}\left\{\theta\left(T_{L}{\underset{\sim}{b}}^{k+1}+T_{U}{\underset{\sim}{b}}^{k}\right)+(1-\theta){\underset{\sim}{b}}^{k}+{\underset{\sim}{b}}^{k}\right\} \\
& =\frac{\theta}{2}\left(\mathrm{~T}_{\mathrm{L}}{\underset{\sim}{b}}^{k+1}+\mathrm{T}_{\mathrm{U}}{\underset{\sim}{b}}^{k}\right)+\left(1-\frac{\theta}{2}\right){\underset{\sim}{b}}^{k} \\
& ={\underset{\sim}{*}}^{*} \text {. }
\end{aligned}
$$

The value $\underset{\sim}{b} *$ should be a good 'initial' estimate to use in succeeding iterations with a smaller, constant, value of $\theta$.

Hence the process may be described by the following algorithm
(1) choose an initial estimate ${\underset{\sim}{~}}^{0}$.
(2) for 5 iterations of S.O.R. method use
$\theta=\theta_{L}$ (a large value of $\theta$ ).
(3) for one iteration use $\theta=\theta_{L} / 2$.
(4) for remaining iterations use $\theta=\theta_{0}$, some value which gives a good convergence rate.

In the S.O.R. program which was used to calculated the tables in Appendix 4, $\theta_{L}=1.9$ and $\theta_{0}=1.4$. Mr. Benjamin further suggested that if convergence becomes 'slow' in step (4), steps (2) and (3) be repeated, but this was not incorporated into the program, since the convergence rate with standard S.O.R. was good, the improvement using the algorithm was slight and further 'shaking up' did not seem likely to give significant improvement.

A diagramatic representation of the iterative techniques is given in Figure 3.1. It is meant only to illustrate the comparative convergence rates and is not necessarily a true representation of any actual problem. The diagram may be considered to represent a projection of the successive estimates ${\underset{\sim}{b}}^{k}$ onto the (b(1),b(2)) plane.


Figure 3.1 : Comparison of iterative methods.

### 3.4 Some aspects of programming the algorithms on a computer

Although the complete listing of the program which performs the S.O.R. iteration is given in Appendix B, there are some features worthy of special mention.

For a system with $R=\left(d_{1}+1\right)\left(d_{2}+1\right)(c+1)$ states the array which holds the values of the coefficient matrix would need $R^{2}$ elements. The $120 \times 120$ matrix needed for the case described above, $\left(d_{1}=3, d_{2}=4, c=5\right)$ is a considerably large array, although the size of the service groups is comparatively small. However, at most seven elements in each row are non-zero and these can be stored in an $R \times 7$ array, each column of the array corresponding to one 'diagonal band'. However, this still requires considerable storage space and it was found that core space was more critical than processing time in limiting the size of the systems which could be considered.

The highly structured form of $D$, and hence $A$, allowed the elements of each row of $A$ to be calculated very quickly, and, for each iteration of the algorithm, the non-zero elements of each row were calculated when required, with the result that the storage requirements were reduced to a $1 \times 7$ array. The vector $\underset{\sim}{f}$, size $R \times 1$, also contained a majority of zero elements. In fact all non-zero elements must be in the last $\left(d_{1}+1\right)\left(d_{2}+1\right)$ positions and only these elements of $\underset{\sim}{f}$ were stored in the computer. The efficient storage of these two quantities has allowed systems with values of $R$ up to 10,000 to be evaluated. All programs are written in FORTRAN for CDC 6000 or Cyber series computers, and require less than 60000 (octal) words of central memory to compile and execute. The actual iterations are performed in a subroutine (SEID). Since three applications of the algorithm are required, one for each of the vectors $\underset{\sim}{b} 0,0,{\underset{\sim}{b}}_{0,1}$ and $\underset{\sim}{b} 1,0$, it is important that various parameters and arrays are calculated before the next use of the subroutine overwrites the arrays. The vector ${\underset{\sim}{f}}_{0,0}$ must first be calculated and this allows ${\underset{\sim}{b}}_{0}, 0$ to be obtained. Both $\underset{\sim}{f} 1,0$ and $\underset{\sim}{f} 0,1$ are functions of $\underset{\sim}{b} 0,0$ and must be calculated before the next vector, ${\underset{\sim}{0}}_{0,1}$ is obtained. Similarly $m_{1}$ and $m_{2}$ must be calculated before $\underset{\sim}{b} 0,0$ is destroyed.

The vector $\mathrm{b}_{0,1}$ can be obtained using $\underset{\sim}{f} 0,1$ and this is used to calculate $v_{1}$ and the first term of cov. Finally, ${\underset{\sim}{~}}_{1,0}$ is used to calculate $v_{2}$ and the second term of cov.

A 'flowchart' showing the requirements and order of calculations is given in Figure 3.2.

means $x$ is used to calculate $y$


Figure 3.2 : Requirements and order of calculations for vectors and statistics in the program

## ANALYTIC SOLUTION OF A SPECIAL NETWORK

### 4.1 Description of the network

In a telephone network there may be some $0-D$ pairs which do not warrant direct links, because of the low level of traffic between the two exchanges. When two of these $0-D$ pairs share a common link on the first choice route, a simplified version of the model is obtained (Figure 4.1). The traffic for the two streams arrives with independent Poisson streams and the other assumptions of section 2.1 apply. This network is equivalent to the system modelled in Chapter 2 , when $\mathrm{d}_{1}=0$ and $d_{2}=0$, and the computer program which solves the model using the S.O.R. technique can still be applied.

Results from the computer program, in which $\mathrm{d}_{1}$ and $\mathrm{d}_{2}$ were set to zero, were tabulated and graphed. It was noted that the overflow means were proportional to the arrival rates for the particular streams and in fact,

$$
\begin{equation*}
m_{i}=a_{i} E_{c}(a) \tag{4.1}
\end{equation*}
$$

This formula is quite well known and is a consequence of the assumption of Poisson input. (The sum of two independent Poisson streams is itself Poisson with mean equal to the sum of the means of the two component streams.) The total overflow mean and variance are

$$
\begin{equation*}
m=a E_{c}(a) \tag{4.2}
\end{equation*}
$$

and

$$
\begin{equation*}
v=a E_{c}(a)\left(1-a E_{c}(a)+\frac{a}{c+1-a+a E_{c}(a)}\right) . \tag{4.3}
\end{equation*}
$$

These two equations are particular cases of equations (1.2) and (1.3).

Comparison of (4.1) and (4.2) indicates a similar form for the two means with one of the 'a' terms of m replaced by an 'a, ' in the expression for $\mathrm{m}_{\mathrm{i}}$. That is, if the function ( $\mathrm{x}, \mathrm{y}$ ) is defined by

$$
\begin{equation*}
m(x, y)=x E_{c}(y) \tag{4.4}
\end{equation*}
$$

then

$$
m=m(a, a) \text { and } m_{i}=m\left(a_{i}, a\right)
$$



Figure 4.1 : No direct links in network
(a) Network representation;
(b) Server system representation.

It seemed possible that there may be a similar relationship holding between $v_{i}$ and $v$. Several different expressions were evaluated, in which one or more 'a' terms in (4.3) were replaced by ' $a_{i}$ ' terms and these expressions were compared with the value of $v_{i}$ calculated by the computer program, for some different values of $\mathrm{a}_{1}, \mathrm{a}_{2}$ and c . In a 11 cases there was 'exact' (to the level of accuracy of the iterative solution) agreement between the results from the program and the formula

$$
\begin{equation*}
v_{i}=m_{i}\left(1-m_{i}+\frac{m_{i}}{c+1-a+m}\right) . \tag{4.5}
\end{equation*}
$$

This corresponds to $v=v(a, a)$ and $v_{i}=v\left(a_{i}, a\right)$ for a function defined by

$$
\begin{equation*}
v(x, y)=x E_{c}(y)\left(1-x E_{c}(y)+\frac{x}{c+1-y+y E_{c}(y)}\right) \tag{4.6}
\end{equation*}
$$

Use of the identity,

$$
\operatorname{Var}(X, Y)=\operatorname{Var}(X)+\operatorname{Var}(Y)+2 \operatorname{cov}(X, Y)
$$

enable cov to be expressed explicitly by

$$
\begin{equation*}
\operatorname{cov}=m_{2}\left(-m_{1}+\frac{a_{1}}{c+1-a+m}\right) \tag{4.7}
\end{equation*}
$$

or

$$
\begin{equation*}
\operatorname{cov}=m_{1}\left(-m_{2}+\frac{a_{2}}{c+1-a+m}\right) \tag{4.8}
\end{equation*}
$$

These two formulas are equivalent since

$$
m_{1} a_{2}=a_{1} \cdot E_{c}(a) \cdot a_{2}=a_{1} m_{2}
$$

(This should be expected since $\operatorname{cov}(X, Y)=\operatorname{cov}(Y, X)$.$) A symmetric$ expression can be obtained by taking the average of the two formulas (4.7) and (4.8), namely

$$
\begin{equation*}
\operatorname{cov}=\frac{1}{2}\left\{m_{2}\left(-m_{1}+\frac{a_{1}}{c+1-a+m}\right)+m_{1}\left(-m_{2}+\frac{a_{2}}{c+1-a+_{m}}\right)\right. \tag{4.9}
\end{equation*}
$$

This intuitive result for the variance of the individual overflow streams, was derived analytically, following the method of Riordan [27]. The formulas were first published in the Second Progress Report to the Australian Telecommunications Commission [19] and then in a paper presented at the 8th International Teletraffic Congress [28]. They were later obtained by Pearce [17], who used a completely different technique.

The results can also be obtained using a second 'binomial' transformation similar to the transformation of (2.5) to (2.9) and in fact can be obtained directly from the moment equations. One or more of these techniques may be extended to give a solution to the general model and consideration of three different approaches gives some insight into which of these can most easily be applied to the more difficult problem.

### 4.2 The Analytic solution of the simple model

Although the system, illustrated in Figure 4.1 , is equivalent to the general model of Chapter 2 with $d_{1}=d_{2}=0$, the state equations and moment equations will again be presented.

The state of the system is described by a three parameter vector ( $M, L_{1}, L_{2}$ ) corresponding to the number of busy servers in the three service groups, $M, L_{1}$ and $L_{2}$. The state probability function $f$ is defined by

$$
\begin{align*}
\mathrm{f}\left(m, \ell_{1}, \ell_{2}\right)= & \operatorname{Pr}\left\{\mathrm{M}=m, \mathrm{~L}_{1}=\ell_{1}, \mathrm{~L}_{2}=\ell_{2}\right\} \\
& \text { for } 0 \leq m \leq \mathrm{c}, \ell_{\mathbf{i}} \geq 0 \\
= & 0 \text { otherwise. } \tag{4.10}
\end{align*}
$$

The state equations for this system can be derived analogously to (2.5), and again are presented in abbreviated form.

For $m<c$

$$
\begin{align*}
(a+m+\ell) f= & a \mathrm{f}_{1}(m-1)+(m+1) \mathrm{f}_{1}(m+1) \\
& +\left(\ell_{1}+1\right) \mathrm{f}_{2}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) \mathrm{f}_{3}\left(\ell_{2}+1\right) \tag{4.11a}
\end{align*}
$$

and

$$
\begin{align*}
(c+\ell) f= & a f_{1}(c-1) \\
& +a_{1} f_{2}\left(\ell_{1}-1\right)+a_{2} f_{3}\left(\ell_{2}-1\right) \\
& +\left(\ell_{1}+1\right) f_{2}\left(\ell_{1}+1\right)+\left(\ell_{2}+1\right) f_{3}\left(\ell_{2}+1\right) . \tag{4.11b}
\end{align*}
$$

The binomial moments are defined by

$$
\begin{equation*}
{ }^{\mathrm{B}} \ell_{1}, \ell_{2}(m)=\sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k_{2}=\ell_{2}}^{\infty}\binom{k_{1}}{l_{1}}\binom{k_{2}}{\ell_{2}} \mathrm{f}\left(m, k_{1}, k_{2}\right) \tag{4.12}
\end{equation*}
$$

An equivalent system involving the binomial moments can be derived by a procedure similar to the derivation of (2.5).

For $m<c$

$$
\begin{align*}
(\mathrm{a}+m+\ell) \mathrm{B}_{\ell_{1}, \ell_{2}}^{(m)} & =\mathrm{a} \mathrm{~B}_{\ell_{1}, \ell_{2}}^{(m-1)} \\
& +(m+1) \mathrm{B}_{\ell_{1}, \ell_{2}}^{(m+1)} \tag{4.13a}
\end{align*}
$$

and

$$
\begin{align*}
(c+\ell) B_{\ell_{1}, \ell_{2}}(c) & =a B_{\ell_{1}, \ell_{2}}(c-1) \\
& +a_{1} B_{\ell_{1}-1, \ell_{2}}(c)+a_{2} B_{\ell_{2}, \ell_{1}-1}(c) \tag{4.13b}
\end{align*}
$$

The quantity $\mathrm{B}_{\left(\ell_{1}, \ell_{2}\right)}$ is defined by

$$
\begin{align*}
{ }^{\mathrm{B}}\left(\ell_{1}, \ell_{2}\right) & =\sum_{m=0}^{\mathrm{C}} \mathrm{~B}_{\ell_{1}, \ell_{2}}(m) \\
& =\mathrm{E}\left[\binom{\mathrm{~L}_{1}}{\ell_{1}}\binom{\mathrm{~L}_{2}}{\ell_{2}}\right] \tag{4.14}
\end{align*}
$$

and summation of (4.13) for $m=0,1, \ldots, c$ yie1ds

$$
\begin{equation*}
\left(\ell_{1}+\ell_{2}\right) B_{\left(\ell_{1}, \ell_{2}\right)}=a_{1} B_{\ell_{1}-1, \ell_{2}}(c)+a_{2} B_{\ell_{1}, \ell_{2}-1}(c) \tag{4.15}
\end{equation*}
$$

The expressions (2.12) relating the overflow statistics to ${ }^{B}\left(\ell_{1}, \ell_{2}\right)$ are valid for this model.

These moment equations (4.13) can now be solved by several different analytic approaches. The derivation presented in the next section is an extension of the classical approach of Riordan [27].

### 4.3 Solution of the model by Riordan's Method

If the constrain on $m$ in (4.13a) is relaxed to allow $m$ to have any non negative integer value, then new equations and new variables are introduced into the system. For each new value of $m \geq c$ a new variable $\mathrm{B}_{\ell_{1}}, \ell_{2}(m+1)$ is introduced and defined in terms of $\mathrm{B}_{\ell_{1}, \ell_{2}}(m)$ and $\mathrm{B}_{\ell_{1}, \ell_{2}}(m-1)$. The introduction of these artifical variables does not affect the relationships between the physical moments corresponding to $B_{\ell_{1}, \ell_{2}}(m)$ for $m \leq c$. If the extended solution can be solved and that solution also satisfies the boundary condition (4.13b) or the normalising constraint in the case $\ell_{1}=\ell_{2}=0$, then it is also a solution to the original, restricted, system of equations.

For fixed values of $\ell_{1}$ and $\ell_{2}$ the extended equation (4.13a) will be transformed using the generating function

$$
\begin{equation*}
\beta(t)=\sum_{m=0}^{\infty} B_{\ell_{1}, \ell_{2}}^{(m) t^{m}} \quad 0<t<1 \tag{4.16}
\end{equation*}
$$

The derivative of $\beta$ with respect to $t$ is

$$
\begin{equation*}
\frac{\mathrm{d} \beta}{\mathrm{dt}}=\sum_{m=0}^{\infty} m \mathrm{~B}_{\ell_{1}, \ell_{2}}(m) t^{m-1} \tag{4.17}
\end{equation*}
$$

Multiplication of (4.13a) by $t^{m}$ and summation yields,

$$
\begin{align*}
& (a+\ell) \sum_{m=0}^{\infty} \mathrm{B}_{\ell_{1}, \ell_{2}}(m) t^{m}+t \sum_{m=0}^{\infty} m \mathrm{~B}_{\ell_{1}, \ell_{2}}(m) t^{m-1} \\
& \quad=\mathrm{a} t \sum_{m=0}^{\infty} \mathrm{B}^{m} \ell_{1}, \ell_{2}(m-1) t^{m-1} \\
&  \tag{4.18}\\
& \quad+\sum_{m=0}^{\infty}(m+1) \mathrm{B}_{\ell_{1}, \ell_{2}}(m+1) \mathrm{t}^{m}
\end{align*}
$$

and this simplifies to the differential equation,

$$
\begin{equation*}
(a+\ell) \cdot \beta+t \frac{d \beta}{d t}=a t \cdot \beta+\frac{d \beta}{d t} \tag{4.19}
\end{equation*}
$$

Rearrangement of (4.19) gives

$$
\begin{equation*}
\frac{\mathrm{d} \beta}{\mathrm{~d} t}=\left(a+\frac{\ell}{1-\mathrm{t}}\right) \beta \tag{4.20}
\end{equation*}
$$

which has the solution

$$
\begin{equation*}
\beta(t)=\beta(0) \frac{e^{a t}}{(1-t)^{\ell}} . \tag{4.21}
\end{equation*}
$$

A second generating function $\sigma(t)$ is considered.

$$
\begin{equation*}
\sigma(t)=\sum_{m=0}^{\infty} \sigma_{\ell}(m) t^{m}=\frac{e^{a t}}{(1-t)^{\ell}} \tag{4.22}
\end{equation*}
$$

The $\sigma$-polynomials $\sigma_{\ell}(m)$, which are attributed to Nyquist in [27], satisfy a number of recurrence relations, including

$$
\begin{align*}
& \sigma_{\ell}(m)=\sigma_{\ell+1}(m)-\sigma_{\ell+1}(m-1)  \tag{4.23a}\\
& m \sigma_{\ell}(m)=a \sigma_{\ell}(m-1)+\ell \sigma_{\ell+1}(m-1)  \tag{4.23b}\\
& \ell \sigma_{\ell+1}(m)=(m+\ell-a) \sigma_{\ell}(m)+a \sigma_{\ell-1}(m), \tag{4.23c}
\end{align*}
$$

and

$$
\begin{equation*}
\sigma_{\ell+1}(m)=\sum_{k=0}^{m} \sigma_{\ell}(k) \tag{4.23d}
\end{equation*}
$$

Substitution of (4.22) in (4.21) yields

$$
\begin{equation*}
\beta(t)=\beta(0) \sum_{m=0}^{\infty} \sigma_{\ell}(m) t^{m} \tag{4.24}
\end{equation*}
$$

and equating powers of $t$ in this equation on (4.16) yields

$$
\begin{equation*}
{ }^{\mathrm{B}} \ell_{1}, \ell_{2}(m)=\beta(0) \sigma_{\ell}(m) \tag{4.25}
\end{equation*}
$$

Substitution of $t=0$ in (4.16) with the convention $0^{m}=\sigma_{m}^{0}$ implies

$$
\begin{equation*}
\beta(0)=B_{\ell_{1}, \ell_{2}}(0) \tag{4.26}
\end{equation*}
$$

When $\ell_{1}=\ell_{2}=0$ the solution (4.25) for $B_{\ell_{1}, \ell_{2}}(m)$ must satisfy the normalising constraint

$$
\sum_{m=0}^{\mathrm{c}} \mathrm{~B} \ell_{1}, \ell_{2}(m)=1
$$

Therefore

$$
\beta(0) \sum_{m=0}^{c} \sigma_{0}(m)=1
$$

and by (4.23d)

$$
\begin{equation*}
\beta(0)=\frac{1}{\sigma_{1}(c)} \tag{4.27}
\end{equation*}
$$

Therefore

$$
\begin{equation*}
\mathrm{B}_{0,0}(\mathrm{c})=\frac{\sigma_{0}(\mathrm{c})}{\sigma_{1}(\mathrm{c})} \tag{4.28}
\end{equation*}
$$

When $\ell=0, \sigma(t)=e^{\text {at }}$ and hence $\sigma_{0}(m)=\frac{a^{m}}{m!}$ hence

$$
\begin{align*}
\mathrm{B}_{0,0}(\mathrm{c}) & =\frac{\frac{\mathrm{a}^{\mathrm{c}}}{\mathrm{c}!}}{\sum_{m=0}^{c} \frac{a^{m}}{m!}}  \tag{4.29}\\
& =E_{c}(\mathrm{a}) \tag{4.30}
\end{align*}
$$

For $\ell>0$ the solution (4.25) must also satisfy the boundary condition (4.13b), that is

$$
\left.\begin{array}{rl}
(c+\ell){ }^{B_{\ell}^{1}, \ell_{2}} & (0) \sigma_{\ell}(c)
\end{array}\right)=a B_{\ell_{1}, \ell_{2}}(0) \sigma_{\ell}(c-1) ~\left(a a_{1} B_{\ell_{1}-1, \ell_{2}}(0) \sigma_{\ell-1}(c)\right)
$$

or

$$
\begin{align*}
& {\left[(c+\ell) \sigma_{\ell}(c)-a \sigma_{\ell}(c-1)\right] \mathrm{B}_{\ell_{1}, \ell_{2}}(0)} \\
& \quad=\left[a_{1} B_{\ell_{1}-1, \ell_{2}}(0)+a_{2} B_{\ell_{1}, \ell_{2}-1}(0)\right] \sigma_{\ell-1}(c) \tag{4.31}
\end{align*}
$$

But

$$
\begin{aligned}
(c+\ell) & \sigma_{\ell}(c)-a \sigma_{\ell}(c-1) \\
& =(c+\ell-a) \sigma_{\ell}(c)+a\left(\sigma_{\ell}(c)-\sigma_{\ell}(c-1)\right) \\
& =\ell \sigma_{\ell+1}(c)-a \sigma_{\ell-1}(m)+a \sigma_{\ell-1}(m) \\
& =\ell \sigma_{\ell+1}(c) .
\end{aligned}
$$

This result is obtained using (4.23c and a) and its substitution into (4.31), gives a recursive formula for $B_{\ell_{1}, \ell_{2}}(0)$.

$$
\begin{aligned}
& \text { In detail } \\
& B_{10}(0)=\frac{a_{1} B_{0_{0}}(0) \sigma_{0}(c)}{\sigma_{2}(c)} \quad \text { from (4.32) } \\
& \therefore B_{1,0}(c)=B_{1,0}(c) \pi_{1}(c) \\
& =\frac{a, B_{a_{0} 0}(0) \sigma_{b}(c) \sigma_{1}(c)}{\sigma_{2}(c)} \\
& =\frac{a_{1} B_{0} 0(c) \sigma_{1}(c)}{\sigma_{2}(c)} \\
& =\frac{a_{1} E_{c}(a) \sigma_{1}(c)}{\sigma_{2}(c)} \\
& =\frac{m_{1}}{\omega} \text {, } \\
& \text { where wo }=\sigma_{2}(c) / \sigma_{1}(c) \text {. }
\end{aligned}
$$

$$
\mathrm{B}_{\ell_{1}, \ell_{2}}(0)=\frac{1}{\ell_{1}+\ell_{2}}\left[\begin{array}{ll}
a_{1} & \mathrm{~B}_{\ell_{1}-1, \ell_{2}} \tag{4.32}
\end{array}(0)+\mathrm{a}_{2} \mathrm{~B}_{\ell_{1}, \ell_{2}-1}(0)\right] \frac{\sigma_{\ell-1}(c)}{\sigma_{\ell+1}(c)}
$$

This recursive formula together with (4.30) and (4.25) allows $\mathrm{B}_{\ell_{1}, \ell_{2}}{ }^{(m)}$ to be calculated for any values of $\ell_{1}, \ell_{2}$ and $m \leq c$, in particular, $B_{1,0}(c)$ and $B_{0,1}(c)$ which are needed to calculate $\mathrm{v}_{1}, \mathrm{v}_{2}$ and cove. [The higher moments of the overflow traffic can also be calculated using (4.15) by the recursive calculation of the appropriate binomial moments at $\mathrm{m}=\mathrm{c}$.]

Hence

$$
B_{1,0}(0)=a_{1} B_{0,0}(0) \cdot \frac{\sigma_{0}(c)}{\sigma_{1}(c)}
$$

and

$$
\begin{align*}
B_{1,0}(c) & =a_{1} E_{c}(a) \frac{\sigma_{0}(c)}{\sigma_{2}(c)} \\
& =\frac{m_{1}}{w} \quad \text { see opposite }  \tag{4.33}\\
\sigma_{2}(c) & =\sum_{m=0}^{c} \sigma_{1}(m) \\
& =\sum_{m=0}^{c} \sum_{r=0}^{m} \frac{a^{r}}{r!} \\
& =\sum_{m=0}^{c}(c+1-m) \frac{a^{m}}{m!}
\end{align*}
$$

Therefore,

$$
\begin{aligned}
\mathrm{w} & =\frac{\sigma_{2}(\mathrm{c})}{\sigma_{1}(\mathrm{c})} \\
& =\frac{(c+1) \sum_{m=0}^{c} \frac{a^{m}}{m!}-a \sum_{m=0}^{c} \frac{a^{m-1}}{(m-1)!}}{\sum_{m=0}^{c} \frac{a^{m}}{m!}} \\
& =(c+1)-\frac{a\left(\sum_{m=0}^{c} \frac{a^{m}}{m!}-\frac{a^{c}}{c!}\right)}{\sum_{m=0}^{c} \frac{a^{m}}{m!}} \\
& =c+1-a+a E_{c}(a) \\
& =c+1-a+m .
\end{aligned}
$$

Hence

$$
\begin{equation*}
\mathrm{B}_{1,0}(\mathrm{c})=\frac{\mathrm{m}_{1}}{\mathrm{c}+1-\mathrm{a}+\mathrm{m}} \tag{4.34a}
\end{equation*}
$$

and similarly

$$
\begin{equation*}
\mathrm{B}_{0,1}(\mathrm{c})=\frac{\mathrm{m}_{2}}{\mathrm{c}+1-\mathrm{a}+\mathrm{m}} . \tag{4.34b}
\end{equation*}
$$

Since equations (2.12) are valid for this model, use of (4.15), (4.30) and (4.34) allows the overflow statistics to be expressed explicitly, and the results confirm the intuitive formula.

$$
\begin{align*}
m_{1} & =a_{1} E_{c}(a) \\
m_{2} & =a_{2} E_{c}(c) \\
v_{1} & =\frac{a_{1} m_{1}}{w}+m_{1}-m_{1}^{2} \\
& =m_{1}\left(1-m_{1}+\frac{a_{1}}{c+1-a+m}\right) \\
v_{2} & =m_{2}\left(1-m_{2}+\frac{a_{2}}{c+1-a+m}\right) \\
\operatorname{cov} & =\frac{a_{1} m_{2}}{2 \cdot w}+\frac{a_{2} m_{1}}{2 \cdot w}-m_{1} m_{2} \\
& =m_{1}\left(-m_{2}+\frac{a_{2}}{c+1-a+m}\right) . \tag{4.35}
\end{align*}
$$

### 4.4 Solution without the use of generating functions <br> Equation (4.13a) is similar to (2.5) in that it is quadratic recursive in $m$. A second binomial transformation similar to the one applied to (4.11) can be used to simplify the model. The equations will be expressed in a new set of variables $\rho_{m, \ell_{1}, \ell_{2}}$. The subscript notation indicates that a binomial transformation has been applied to the subscripted parameters. (This is consistent with the notation $\mathrm{B}_{\ell_{1}, \ell_{2}}(m)$. )

It is logical to relax the constraint on $m$ for (4.13a) and allow $m$ to take any non negative integer value. This follows from a similar relaxation in the generating function approach and suggests that $\rho_{m, \ell_{1}, \ell_{2}}$ be defined by

$$
\begin{equation*}
\rho_{m, \ell_{1}, \ell_{2}}=\sum_{k=m}^{\infty}\binom{k}{m} \mathrm{~B}_{\ell_{1}, \ell_{2}}(k) \tag{4.36}
\end{equation*}
$$

which is analogous to the definition of $\mathrm{B}_{\ell_{1}, \ell_{2}}(m)$. The binomial transformation is achieved by replacement of the dummy variables $m$ by $k$ in (4.13a), multiplication of this equation by $\binom{k}{m}$ and summation over the range, $k=m, m+1, \ldots$ This leads formally to the equation

$$
\begin{align*}
\sum_{k=m}^{\infty}(a+k+\ell)\binom{k}{m} \mathrm{~B}_{\ell_{1}, \ell_{2}}(k) & =\sum_{k=m}^{\infty} a\binom{k}{m} \mathrm{~B}_{\ell_{1}, \ell_{2}}(k-1)+ \\
& +\sum_{k=m}^{\infty}(k+1)\binom{k}{m} \mathrm{~B}_{\ell_{1}, \ell_{2}}(k+1), \tag{4.37}
\end{align*}
$$

which simplifies, using lemmas 1 and 2 , to

$$
(a+m+\ell) \rho_{m, \ell_{1}, \ell_{2}}=a\left(\rho_{m, \ell_{1}, \ell_{2}}+\rho \rho_{m-1, \ell_{1}, \ell_{2}}\right)
$$

or

$$
\begin{equation*}
\rho_{m, \ell_{1}, \ell_{2}}=\frac{a}{m+\ell} \rho_{m-1}, \ell_{1}, \ell_{2} \tag{4.38}
\end{equation*}
$$

Equation (4.38) is simply recursive in $m$ and in fact

$$
\begin{equation*}
\rho_{m, \ell_{1}, \ell_{2}}=\frac{a^{m}}{(m+\ell)_{m}} \rho_{0, \ell_{1}, \ell_{2}} \tag{4.39}
\end{equation*}
$$

where

$$
\begin{align*}
(x)_{m} & =x(x-1)(x-2) \ldots(x+1-m) \\
& =\frac{x!}{m!} . \tag{4.40}
\end{align*}
$$

However, the lemmas only apply to 'sufficiently well-behaved functions' and when $m=0,(4.37)$ becomes

$$
\begin{aligned}
\sum_{k=0}^{\infty}(a+k+\ell) \mathrm{B}_{\ell_{1}, \ell_{2}}(k) & =\sum_{k=0}^{\infty} \mathrm{a} \mathrm{~B}_{\ell_{1}, \ell_{2}}(k-1) \\
& +\sum_{k=0}^{\infty}(k+1) \mathrm{B}_{\ell_{1}, \ell_{2}}(k+1)
\end{aligned}
$$

which simplifies to

$$
\begin{equation*}
\ell_{k=0}^{\infty} B_{\ell_{1}, \ell_{2}}(k)=0 \tag{4.41}
\end{equation*}
$$

which together with (4.39) implies either $B_{\ell_{1}, \ell_{2}}(k)=0$ for $k=0,1, \ldots$ or $\ell=0$.

In fact, when $\left(\ell_{1}, \ell_{2}\right) \neq(0,0)$ the series defining $\rho_{m, \ell_{1}, \ell_{2}}$ is divergent and the artifical variables $\mathrm{B}_{\ell_{1}, \ell_{2}}(m) ; m>c$ are not sufficiently well-behaved. (The generating function method does not have this obstacle since the $t^{m}$ factor, for $0<t<1$, is small enough to give a convergent series for $\beta(t)$.)
When this transformation is applied the values of $B_{\ell_{1}, \ell_{2}}$ (c) obtained are

$$
\begin{align*}
& \mathrm{B}_{0,0}(\mathrm{c})=\mathrm{E}_{\mathrm{c}}(\mathrm{a}) \\
& \mathrm{B}_{1,0}(\mathrm{c})=\frac{\mathrm{m}_{1}}{\mathrm{c}+1-\mathrm{a}+\mathrm{a} \cdot \mathrm{z}} \\
& \mathrm{~B}_{0,1}(\mathrm{c})=\frac{m_{2}}{\mathrm{c}+1-\mathrm{a}+\mathrm{a} \cdot \mathrm{z}} \tag{4.42}
\end{align*}
$$

where

$$
z=\frac{a^{c} / c!}{e^{a}-\sum_{m=0}^{c} \frac{a^{m}}{m!}}
$$

These results are obtained using (4.40), together with the normalising constraint for $\ell=0$, and the boundary equation (4.13b) for $\ell=1$. As expected from the previous discussion,
$B_{0,0}(c)$ agrees with the correct results obtained by the generating function method, but $\mathrm{B}_{1,0}$ (c) and $\mathrm{B}_{0,1}$ (c) are incorrect. ( $z$ should be $\left.E_{c}(a).\right)$

The failure of this method is due to the implicit introduction of the artificial variables corresponding to $m>c$. This extension is not only invalid but is also unnecessary.

If the function $\rho_{m, \ell_{1}}, \ell_{2}$ is defined as a finite sum then the introduction of artificial variables is avoided. That is

$$
\begin{equation*}
\rho_{m, \ell_{1}, \ell_{2}}=\sum_{k=m}^{c}\left(\frac{k}{m}\right) \mathrm{B}_{\ell_{1}}, \ell_{2}(k) . \tag{4.43}
\end{equation*}
$$

Substitution in (4.43) for $\mathrm{B}_{\ell_{1}, \ell_{2}}(k)$ gives

$$
\begin{equation*}
\rho_{m, \ell_{1}, \ell_{2}}=\sum_{k=m}^{c} \sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k_{3}=\ell_{3}}^{\infty}\binom{k}{m}\binom{k_{1}}{\ell_{1}}\binom{k_{2}}{\ell_{2}} f\left(k, k_{1}, k_{2}\right) \tag{4.44}
\end{equation*}
$$

and so $\rho_{m, \ell_{1}, \ell_{2}}$ is in fact a trivariate binomial moment of $m, \ell_{1}$ and $\ell_{2}$.

It is convenient to use lemmas similar to Lemmas 1 and 2 , but these must be adapted for finite summation. If $h(k)$ is a function defined for $k=0,1, \ldots, c$, and $H(m)$ is defined by $H(m)=\sum_{k=m}^{C}\binom{k}{m} h(k)$ then the following results hold;

Lemma 1*

$$
\begin{equation*}
\sum_{k=m}^{c} k\binom{k}{k} h(k)-\sum_{k=m}^{c-1}(k+1)\binom{k}{k \eta} h(k+1)=m H(m) . \tag{4.45}
\end{equation*}
$$

Proof
Use of the identity

$$
\binom{k}{m}=\binom{k+1}{m}-\frac{m}{k+1}\binom{k+1}{m}
$$

1eads to

$$
\begin{aligned}
\text { L.H.S. } & =m \mathrm{~h}(m)\binom{m}{m}+\sum_{k=m+1}^{c} k\binom{k}{m} \mathrm{~h}(k)-\sum_{k+1=m+1}^{c}(k+1)\binom{k+1}{m} \mathrm{~h}(k+1) \\
& +\sum_{k+1=m+1}^{c} m\binom{k+1}{m} \mathrm{~h}(k+1)=m \sum_{k=m}^{c}\binom{k}{m} \mathrm{~h}(k)=\text { R.H.S. }
\end{aligned}
$$

$$
\begin{equation*}
\sum_{k=m}^{c}\binom{k}{m} h(k-1)=\left(H(m)+H(m-1)-\binom{c+1}{m} H(c)\right) \tag{4.46}
\end{equation*}
$$

## Proof

Use of the identity

$$
\begin{equation*}
\binom{k}{m}=\binom{k-1}{m}+\binom{k-1}{m-1} \tag{4.47}
\end{equation*}
$$

leads to

$$
\begin{aligned}
\text { L.H.S. } & =\sum_{k-1=m-1}^{c-1}\binom{k-1}{m} \mathrm{~h}(k-1)+\sum_{k-1=m-1}^{c-1}\binom{k-1}{m-1} \mathrm{~h}(k-1) \\
& =\mathrm{H}(m)-\binom{c}{m} \mathrm{~h}(\mathrm{c})+\mathrm{H}(m-1)-\binom{c}{m-1} \mathrm{~h}(\mathrm{c})
\end{aligned}
$$

$\operatorname{exploiting}$ the definition $\binom{m-1}{m}=0$.

The result follows, since

$$
H(c)=\sum_{m=c}^{c}\binom{c}{m} h(c)=h(c)
$$

and

$$
\binom{\mathrm{c}}{m}+\binom{\mathrm{c}}{m-1}=\binom{\mathrm{c}+1}{m} \text { by }(4.47)
$$

The equations (4.13) can be rewritten in terms of the dummy variable $k$, with the subscripts $\ell_{1}$ and $\ell_{2}$ omitted, to become

$$
\begin{align*}
& (a+k+\ell) B(k)=a B(k-1)+(k+1) B(k) \\
& (a+c+\ell) B(c)=a B(c-1)+a B(c)+\mu \tag{4.48}
\end{align*}
$$

where

$$
\mu= \begin{cases}0 & \left(\ell_{1}, \ell_{2}\right)=(0,0) \\ a_{1} B_{0,0}(c) & \left(\ell_{1}, \ell_{2}\right)=(1,0) \\ a_{2} & B_{0,0}(c) \\ \left(\ell_{1}, \ell_{2}\right)=(0,1)\end{cases}
$$

Multiplication of the equations by $\binom{k}{m}$ and $\binom{c}{m}$, respectively, and summation give

$$
\begin{align*}
\sum_{k=m}^{c}(\mathrm{a}+k+\ell)\binom{k}{m} \mathrm{~B}(k) & =\sum_{k=m}^{c} \mathrm{a}\binom{k}{m} \mathrm{~B}(k-1)+\sum_{k=m}^{c-1}(k+1)\binom{k}{m} \mathrm{~B}(k)+ \\
& +\binom{c}{m}(\mathrm{aB}(\mathrm{c})+\mu) . \tag{4.49}
\end{align*}
$$

Application of Lemmas $1 *$ and $2 *$, yields

$$
(a+m+\ell) \rho_{m}=a\left(\rho_{m}+\rho_{m-1}-\binom{c+1}{m} \rho_{c}\right)+\binom{c}{m}\left(a \rho_{c}+\mu\right)
$$

or

$$
\begin{equation*}
\rho_{m}=\frac{a}{m+\ell}\left(\rho_{m-1}-\binom{c}{m-1} \rho_{c}\right)+\frac{1}{m+\ell}\binom{c}{m} \mu \tag{4.50}
\end{equation*}
$$

When $\ell_{1}=0, \ell_{2}=0$

$$
\begin{equation*}
\rho_{m}=\frac{\mathrm{a}}{m}\left(\rho_{m-1}-\binom{c}{m-1} \rho_{c}\right) \tag{4.51}
\end{equation*}
$$

and $\rho_{0}=\sum_{k=0}^{c} B(k)=1$ by the normalising constraint.

Hence,

$$
\rho_{1}=a\left(1-\binom{c}{0} \rho_{c}\right)
$$

and

$$
\begin{equation*}
\rho_{k}=\frac{a^{k}}{k!}-\rho_{c} \sum_{m=1}^{k} \frac{a^{m}}{(k)_{m}}\binom{c}{k-m} \quad k=1,2, \ldots, c . \tag{4.52}
\end{equation*}
$$

Equation (4.52) can easily be obtained by induction using (4.51). Clearly, it holds for $k=1$ as basis.

In particular,

$$
\begin{equation*}
\rho_{c}=\frac{a^{c}}{c!}-\rho_{c} \sum_{m=1}^{c} \frac{a^{m}}{(c)_{m}}\binom{c}{c-m} \tag{4.53}
\end{equation*}
$$

so that

$$
\rho_{c}=\frac{\frac{a^{c}}{c!}}{\sum_{m=0}^{c} \frac{a^{m}}{m!}}=E_{c}(a)
$$

Since $B(c)=\rho_{c}$

$$
m_{1}=a_{1} B_{0,0}(c)=a_{1} E_{c}(a)
$$

and

$$
\begin{equation*}
m_{2}=a_{2} E_{c}(a) \tag{4.54}
\end{equation*}
$$

When $\left(\ell_{1}, \ell_{2}\right)=(1,0)$ or $(0,1)(4.50)$ becomes

$$
\begin{equation*}
\rho_{m}=\frac{\mathbf{a}}{m+1}\left(\rho_{m-1}-\binom{c}{m-1} \rho_{c}\right)+\frac{1}{m+1}\binom{c}{m} \mu \tag{4.55}
\end{equation*}
$$

where

$$
\begin{aligned}
& \mu= \begin{cases}\mathrm{m}_{1} & \left(\ell_{1}, \ell_{2}\right)=(1,0) \\
\mathrm{m}_{2} & \left(\ell_{1}, \ell_{2}\right)=(0,1)\end{cases} \\
& \rho_{0, \ell_{1}, \ell_{2}}=\sum_{k=0}^{\mathrm{c}} \mathrm{~B}_{\ell_{1}, \ell_{2}}^{(k)} \\
&={ }^{\mathrm{B}}\left(\ell_{1}, \ell_{2}\right)
\end{aligned}
$$

and $B(1,0)=m_{1}$ and $B(0,1)=m_{2}$.

Therefore $\rho_{0}=\mu$ for both values of $\left(\ell_{1}, \ell_{2}\right)$ and this leads to

$$
\begin{array}{r}
\rho_{k}=\mu \sum_{m=0}^{k} \frac{a^{m}}{(k+1)_{m+1}}\binom{c}{k-m}-\rho_{c} \sum_{m=1}^{k} \frac{a^{m}}{(k+1)_{m}}\binom{c}{k-m} \\
k=1,2, \ldots, c . \tag{4.56}
\end{array}
$$

which again can be proved by induction (using (4.55)).

In particular,

$$
\rho_{c}=\mu \sum_{m=0}^{c} \frac{a^{m}}{(c+1)_{m+1}}\binom{c}{c-m}-\rho_{c} \sum_{m=1}^{c} \frac{a^{m}}{(c+1)_{m}}\left(\begin{array}{c}
c-m \tag{4.57}
\end{array}\right)
$$

which becomes

$$
\rho_{c} \sum_{m=0}^{c} \frac{a^{m}}{m!} \frac{(c)_{m}}{(c+1)_{m}}=\mu \sum_{m=0}^{c} \frac{a^{m}}{m!} \frac{(c)_{m}}{(c+1)_{m+1}} .
$$

Therefore, division by $\sum_{m=0}^{c} \frac{a^{m}}{m!} \cdot \frac{1}{c+1}$, yields

$$
\rho_{c}(c+1)-\frac{\sum_{m=0}^{c} m \frac{a^{m}}{m!}}{\sum_{m=0}^{c} \frac{a^{m}}{m!}}=\mu
$$

$$
\sum_{m=0}^{c} m \frac{a^{m}}{m!}=a \sum_{m=0}^{c} \frac{a^{m-1}}{(m-1)!}=a\left(\sum_{m=0}^{c} \frac{a^{m}}{m!}-\frac{a^{c}}{c!}\right)
$$

and therefore

$$
\rho_{c}=\frac{\mu}{c+1-a+a E_{c}(a)}
$$

That is

$$
\begin{align*}
& \mathrm{B}_{1,0}(\mathrm{c})=\frac{\mathrm{m}_{1}}{\mathrm{c}+1-\mathrm{a}+\mathrm{m}}  \tag{4.58}\\
& \mathrm{~B}_{0,1}(\mathrm{c})=\frac{m_{2}}{c+1-a+m} \tag{4.59}
\end{align*}
$$

which give $\mathrm{v}_{1}, \mathrm{v}_{2}$ and cov as in the Riordan method.

### 4.5 A direct solution of the moment equations

The overflow means and variances can be obtained directly from the moment equations (4.13), without the application of any further transformation.

When $\ell_{1}=\ell_{2}=0,(4.13 \mathrm{~b})$ can be rewritten as

$$
a B(c-1)=c B(c)
$$

or

$$
B(c-1)=\frac{c!}{a^{c}} \frac{a^{c-1}}{(c-1)!} B(c)
$$

and $B(c-2), B(c-3), \ldots$ can be obtained recursively using (4.13a), to give

$$
\begin{equation*}
B(m)=\frac{c!}{a^{c}} \frac{a^{m}}{m!} B(c) . \tag{4.60}
\end{equation*}
$$

This, again, can be proved by induction. Since

$$
B(c)=\frac{c!}{a^{c}} \frac{a^{c}}{c!} B(c)
$$

(4.60) holds for $c$ and $c-1$.

Assuming the result for $m \geq k$, for $m=k$ (4.13a) can be written,

$$
\begin{aligned}
B(k-1) & =B(k)-\frac{(k+1)}{a} B(k+1)+\frac{k}{a} B(k) \\
& =\frac{c!}{a^{c}} B(c)\left(\frac{a^{k}}{k!}-\frac{k+1}{a} \frac{a^{k+1}}{(k+1)!}+\frac{k}{a} \frac{a^{k}}{k!}\right) \\
& =\frac{c!}{a^{c}} \frac{a^{k-1}}{(k-1)!} B(c)
\end{aligned}
$$

as required.

$$
\text { Since } \sum_{m=0}^{\mathrm{c}} \mathrm{~B}_{0,0}(m)=1 .
$$

When $\left(\ell_{1}, \ell_{2}\right)=(1,0)$ or $(0,1)(4.13 a)$ becomes

$$
\mathrm{a}(\mathrm{~B}(m)-\mathrm{B}(m-1)=(m+1)(\mathrm{B}(m+1)-\mathrm{B}(m)) \quad m=0,1, \ldots,(\mathrm{c}-1) .
$$

If the differences $\Delta_{m}$ are defined by

$$
\begin{align*}
& \Delta_{m}=B(m)-B(m-1) \quad m=1,2, \ldots, c \\
& \Delta_{0}=B(0) \tag{4.62}
\end{align*}
$$

Then

$$
\Delta_{m+1}=\frac{\mathbf{a}}{m+1} \Delta_{m}
$$

which implies

$$
\begin{equation*}
\Delta_{m}=\frac{a^{m}}{m!} \Delta_{0} \tag{4.63}
\end{equation*}
$$

Hence, by (4.62)

$$
B(c)=\sum_{m=0}^{c} \Delta_{m}=\Delta_{0} \sum_{m=0}^{c} \frac{a^{m}}{m!} .
$$

Therefore

$$
\begin{equation*}
\Delta_{0}=\frac{B(c)}{\sum_{m=0} \frac{a^{m}}{m!}} \tag{4.64}
\end{equation*}
$$

The boundary condition (4.13b) becomes

$$
\begin{aligned}
& (c+1) B(c)-a B(c)=a B(c-1)+\mu-a B(c) \\
& (c+1-a) B(c)+a \Delta_{c}=\mu .
\end{aligned}
$$

But, by (4.63) and (4.64),

$$
a \Delta_{c}=a \frac{a^{c}}{c!} \Delta_{0}=a E_{c}(a) B(c),
$$

and therefore

$$
B(c)=\frac{\mu}{c+1-a+m}
$$

that is,

$$
\begin{align*}
& \mathrm{B}_{1,0}(\mathrm{c})=\frac{\mathrm{m}_{1}}{\mathrm{c}+1-\mathrm{a}+\mathrm{m}} \\
& \mathrm{~B}_{0,1}(\mathrm{c})=\frac{\mathrm{m}_{2}}{\mathrm{c}+1-\mathrm{a}+\mathrm{m}} \tag{4.65}
\end{align*}
$$

Equations (4.61) and (4.65) lead to the required expressions for $m_{i}, v_{i}$ and cov.

Both this direct solution and the binomial transformation technique of section 4.4 could have been applied to Riordan's original model, which is in fact a simplification of the model discussed in this chapter (that is $a_{1}=a$ and $a_{2}=0$ ).

### 4.6 Generalisation to more than two streams

When more than two independent Poisson streams are offered to a common link (figure 4.2), the formulas for the overflow statistics can be obtained by straightforward generalisations of (4.36). Each stream has an independent Poisson arrival rate, with mean $a_{i} ; i=1,2, \ldots, r$, and the other assumptions of Section 2.1 apply.

The streams may be partitioned into two parts, one containing a single stream and the second containing the others. If the single stream is the ith, then the other streams may be combined into a single stream which will have a Poisson arrival rate, independent of stream $i$, with mean

$$
\begin{equation*}
a_{i}^{*}=\sum_{\substack{j=1 \\ j \neq i}}^{r} a_{j} \tag{4.66}
\end{equation*}
$$

The total arrival rate a will be

$$
a=\sum_{j=1}^{r} a_{j}=a_{i}+a_{i}^{*} .
$$

The link is therefore offered two independent Poisson streams and equations (4.36) are valid. Hence

$$
\begin{align*}
& m_{i}=a_{i} E_{c}(a)  \tag{4.67a}\\
& v_{i}=m_{i}\left(1-m_{i}+\frac{a_{i}}{c+1-a+m}\right) \tag{4.67b}
\end{align*}
$$

where

$$
m=\sum_{i=1}^{r} m_{i}=a E_{c}(a)
$$

and

$$
\begin{aligned}
\operatorname{cov}_{i, i *} & =m_{i}^{*}\left(-m_{i}+\frac{a_{i}}{c+1-a+m}\right) \\
& =\sum_{\substack{j=1 \\
j \neq i}}^{r} m_{j}\left(-m_{i}+\frac{a_{i}}{c+1-a+m}\right)
\end{aligned}
$$

Since

$$
\begin{align*}
& \operatorname{cov}_{i, i *}=\sum_{\substack{j=1 \\
j \neq i}}^{r} \operatorname{cov}_{i, j} \\
& \operatorname{cov}_{i, j}=m_{j}\left(-m_{i}+\frac{a_{i}}{c+1-a+m}\right) . \tag{4.67c}
\end{align*}
$$


(a)

(b)

Figure 4.2 : No direct links, r input streams
(a) Network
(b) Service system

## CHAPTER 5

### 5.1 Introduction

The first binomial transformation on the equations of state lead to a system of equations in $\mathrm{B}_{\ell_{1}}, \ell_{2}\left(n_{1}, n_{2}, m\right)$ which was simply recursive in $\ell_{1}$ and $\ell_{2}$. This initial transformation is applied to the state equations in the papers by Riordan [27], Chastang [5] and Neal [16]. They affect this transformation by introducing the binomial moment generating function and then after applying the appropriate multiplications and summations, obtain the new system of equations by equating like powers of $x_{1}, x_{2}$ (the carrier variables introduced in the definition of the generating function). Riordan and Neal then apply a second generating function to the 'main equation' in the new system in which the constraint on one of the parameters has been relaxed (thus introducing artificial quantities). This yields a differential equation which is solved in terms of a third generating function involving the $\sigma$-polynomials. Equating like powers of the appropriate carrier variables lead to equations relating the moments to the $\sigma$-polynomials which involve a certain number of unknown variables (introduced in a general Taylor series expansion in Neal's paper). Fortunately, the number of these unknowns is identical to the number of boundary equations and they can be found uniquely. For Riordan's model, there is only one unknown and the solution follows straightforwardly using properties of the $\sigma$-polynomials. Neal finds it necessary to introduce only three more generating functions in order to obtain his result, which effectively reduces the order of the system, by a factor of $(c+1)$. He then solves the reduced system recursively.

Chastang, after the initial binomial transformation, simply sums the equations for which one parameter is at its upper 1imit, over other parameter. He deletes several terms which he claims are comparatively small and obtains an equation similar to the simple overflow case, which he had solved in the earlier part of the paper. He then postulates that a solution analogous to the solution of the simple case will be an approximate solution
to the two overflow case. He admits, however, that this is not as good as the equivalent random approximation.

It was shown in chapter 4 that the simple model could be solved without the introduction of generating functions or artificial variables which are implicitly introduced by relaxing the constraint on $m$. A succession of these transformations can be applied to equation (2.9) to reduce the system from quadratic recursive to linear recursive in $n_{1}, n_{2}$ and $m$.

### 5.2 Simplification of the model by binomial transformation

The binomial transformation of (2.9) with respect to $m$ givesa system involving the quantities

$$
\begin{equation*}
\theta_{m, \ell_{1}, \ell_{2}}\left(n_{1}, n_{2}\right)=\sum_{k=m}^{c}\binom{k}{m} \mathrm{~B}_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, k\right) . \tag{5.1}
\end{equation*}
$$

The new system is obtained by appropriate multiplications by $\binom{k}{m}$ or $\binom{c}{m}$ and summation, and simplified using lemmas $I^{*}$ and 2*. Abbreviations similar to those applied to $\mathrm{B}_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right)$ will be used. Equations (2.9a) and (2.9e) become, for $n_{1}<\mathrm{d}_{1}, n_{2}<\mathrm{d}_{2}$,

$$
\begin{align*}
(a+n+m+l) \theta & =a_{1} \theta\left(n_{1}-1,\right)+a_{2} \theta\left(, n_{2}-1\right) \\
& +\left(n_{1}+1\right) \theta\left(n_{1}+1,\right)+\left(n_{2}+1\right) \theta\left(, n_{2}+1\right) \tag{5.2a}
\end{align*}
$$

(2.9b) and (2.9f) $\rightarrow$
for $n_{1}=d_{1}, n_{2}<d_{2}$,

$$
\begin{align*}
(a+n+m+\ell) \theta=a_{1} \theta\left(n_{1}-1,\right) & +a_{2} \theta\left(, n_{2}-1\right)+\left(n_{2}+1\right) \theta\left(, n_{2}+1\right) \\
& +a_{1} \theta+a_{1} \theta_{m-1},-a_{1}\binom{c}{m-1} \theta_{c,,} \\
& +a_{1}\binom{c}{m} \theta_{c, \ell_{1}-1, \ell_{2}} \tag{5.2b}
\end{align*}
$$

$(2.9 \mathrm{c})$ and $(2.9 \mathrm{~g}) \rightarrow$
for $n_{1}<d_{1}, n_{2}=d_{2}$,
$(a+n+m+l) \theta=a_{1} \theta\left(n_{1}-1,\right)+a_{2} \theta\left(, n_{2}-1\right)+\left(n_{1}+1\right) \theta\left(n_{1}+1,\right)$
$+a_{2} \theta+a_{2} \theta_{m-1,}-a_{2}\binom{c}{m-1} \theta_{c,,}$ $+a_{1}\binom{c}{m} \theta_{c, \ell_{1}, \ell_{2}-1}$.
(2.9d) and (2.9h) $\rightarrow$
for $n_{1}=d_{1}, n_{2}=d_{2}$
$(a+n+m+\ell) \theta=a_{1} \theta\left(n_{1}-1,\right)+a_{2} \theta\left(, n_{2}-1\right)$
$+a \theta+a \theta_{m-1}-a\binom{c}{m-1} \theta_{c}$
$+\binom{c}{m}\left(a_{1} \theta_{c, \ell_{1}-1, \ell_{2}}+a_{2} \theta_{c, \ell_{1}, \ell_{2}-1}\right)$

A further binomial transformation, this time with respect to
$n_{2}$, gives a system of equations in

$$
\begin{equation*}
\pi_{n_{2}, m, \ell_{1}, \ell_{2}}\left(n_{1}\right)=\sum_{j=n_{2}}^{\mathrm{d}_{2}}\left({ }_{n_{2}}^{j}\right) \theta_{m, \ell_{1}, \ell_{2}}\left(n_{1}, j\right) \tag{5.3}
\end{equation*}
$$

(5.2a) and (5.2c) $\rightarrow$
for $n_{1}<d_{1}$

$$
\begin{align*}
(a+n+m+l) \pi & =a_{1} \pi\left(n_{1}-1\right)+\left(n_{1}+1\right) \pi\left(n_{1}+1\right) \\
& +a_{2}\left[\pi+\pi_{n_{2}-1,,,}-\left({ }_{n_{2}-1}\right) \pi_{d_{2},,}\right. \\
& \left.+\binom{d_{2}}{n_{2}}\left\{\pi_{d_{2}, m-1,,}-\binom{c}{m-1} \pi_{d_{2}, c,,}+\binom{c}{m} \pi_{d_{2}, c}, \ell_{2}-1\right\}\right] \tag{5.4a}
\end{align*}
$$

(5.2b) and (5.2d) $\rightarrow$
for $n_{1}=d_{1}$

$$
\begin{aligned}
(a+n+m+\ell) \pi & =a_{1} \pi\left(n_{1}-1\right) \\
& +a_{1}\left[\pi+\pi, m-1,-\binom{c}{m-1} \pi, c,,+\binom{c}{m} \pi_{c, \ell_{1}-1}\right] \\
& +a_{2}\left[\pi+\pi_{n_{2}-1,,,}-\left(\begin{array}{c}
n_{2}-1
\end{array}\right) \pi_{d_{2}, m-1,}\right. \\
& \left.+\binom{d_{2}}{n_{2}}\left\{\pi_{d_{2}, m-1,},-\binom{c}{m-1} \pi_{d_{2}, c,,}+\binom{c}{m} \pi_{d_{2}, c, \ell_{2}-1}\right\}\right]
\end{aligned}
$$

(5.4b)

Finally, a binomial transformation with respect to $n_{1}$ gives an equation in

$$
\begin{equation*}
\rho_{n_{1}, n_{2}, m, \ell_{1}, \ell_{2}}=\sum_{i=n_{1}}^{\mathrm{d}_{1}}\binom{i}{n_{1}} \pi_{n_{2}, m, \ell_{1}, \ell_{2}}(i) \tag{5.5}
\end{equation*}
$$

(5.4a) and (5.4b) $\rightarrow$

$$
\begin{align*}
(a+n+m+\ell) \rho & =a_{1}\left[\rho+\rho_{n_{1}-1},,,-\binom{d_{1}}{n_{1}-1} \rho_{d_{1},,,}\right. \\
& +\binom{d_{1}}{n_{1}}\left\{\rho_{d_{1}, m-1,},-\binom{c}{m-1} \rho_{d_{1}, c},\right. \\
& \left.\left.+\binom{c}{m} \rho_{d_{1}, c}, \ell_{1}-1,\right\}\right] \\
& +a_{2}\left[\rho+\rho, n_{2}-1,,,-\binom{d_{2}}{n_{2}-1} \rho, d_{2},,,\right. \\
& +\binom{d_{2}}{n_{2}}\left\{\rho, d_{2}, m-1,,-\binom{c}{m-1} \rho, d_{2}, c,\right. \\
& +\binom{c}{m} \rho, d_{2}, c, \ell_{2}-1 \tag{5.6}
\end{align*}
$$

which may be written as

$$
\begin{align*}
\rho_{n_{1}, n_{2}, m, \ell_{1}, \ell_{2}} & =\frac{a_{1}}{n+m+\ell}\left[\rho_{n_{1}-1}, n_{2}, m, \ell_{1}, \ell_{2}-\binom{d_{1}}{n_{1}-1} \rho_{d_{1}, n_{2}}, m, \ell_{1}, \ell_{2}\right. \\
& \left.+\binom{d_{1}}{n_{1}} \phi_{n_{2}, m, \ell_{1}, \ell_{2}}\right] \\
& +\frac{a_{2}}{n+m+\ell}\left[\rho_{n_{1}, n_{2}-1, m, \ell_{1}, \ell_{2}}-\left(d_{n_{2}-1}^{d_{2}}\right) \rho_{n_{1}, d_{2}, m, \ell_{1}, \ell_{2}}\right. \\
& \left.+\binom{d_{2}}{n_{2}} \psi_{n_{1}, m, \ell_{1}, \ell_{2}}\right] \tag{5.7}
\end{align*}
$$

where

$$
\begin{aligned}
\phi_{n_{2}, m}, \ell_{1}, \ell_{2} & =\rho_{d_{1}, n_{2}, m-1, \ell_{1}, \ell_{2}}-\binom{c}{m-1} \rho_{d_{1}, n_{2}}, c, \ell_{1}, \ell_{2}+ \\
& +\binom{c}{m} \rho_{d_{1}}, n_{2}, c, \ell_{1}-1, \ell_{2}
\end{aligned}
$$

and

$$
\begin{aligned}
\psi_{n_{1}, m, \ell_{1}, \ell_{2}} & =\rho_{n_{1}, d_{2}, m-1, \ell_{1}, \ell_{2}}-\binom{c}{m-1} \rho_{n_{1}, d_{2}}, c, \ell_{1}, \ell_{2} \\
& +\binom{c}{m} \rho_{n_{1}, d_{2}, c, \ell_{1}, \ell_{2}-1} .
\end{aligned}
$$

This equation could, in fact, have been obtained directly from the state equations (2.9) via a single penta-variate binomial transformation, since

$$
\begin{equation*}
\rho_{n_{1}, n_{2}, m, \ell_{1}, \ell_{2}}=\sum_{i=n_{1}}^{\mathrm{d}_{1}} \sum_{j=n_{2}}^{\mathrm{d}_{2}} \sum_{k=m}^{c} \sum_{k_{1}=\ell_{1}}^{\infty} \sum_{k_{2}=l_{2}}^{\infty}\binom{i}{n_{1}}\binom{j}{n_{2}}\binom{k}{m}\binom{k_{1}}{l_{1}}\binom{k_{2}}{l_{2}} f\left(i, j, k, k_{1}, k_{2} .\right. \tag{5.8}
\end{equation*}
$$

The use of four transformations was simply for convenience.

The two equivalent systems, described by (2.9) and (5.7) respectively may be compared using the 'blocks' notation of Appendix A. For fixed $\ell_{1}, \ell_{2}$ the general element $\mathrm{B}_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right)$ may be considered as a unit cube inside the block which contains $\left(d_{1}+1\right)\left(d_{2}+1\right)(c+1)$ such cubes. This cube is defined, according to (2.9), in terms of the six blocks which surround it. (Figure 5.1) The general element $\rho_{n_{1}, n_{2}}, m, \ell_{1}, \ell_{2}$ can be defined in terms of the two adjacent blocks which precede it in the $m$ level of blocks, the two blocks on the faces furtherest from the axis on the same level, the two blocks immediately below these and the two blocks above these on the top face. (Figure 5.2) By solving (5.7) recursively it is possible to obtain an expression defining, for fixed $\ell_{1}$ and $\ell_{2}$ any cube in terms of the cubes along the two faces corresponding to $n_{1}=d_{1}$ and $n_{2}=d_{2}$, in the $m, m-1$ and $c$ levels (figure 5.3). The two shaded cubes correspond to the values of $\rho$ required to calculate the overflow statistics, namely,

$$
\rho_{\mathrm{d}_{1}, 0, c, \ell_{1}, \ell_{2}}=\sum_{n_{2}=0}^{\mathrm{d}_{2}} \mathrm{~B}_{\ell_{1}, \ell_{2}}\left(\mathrm{~d}_{1}, n_{2}, \mathrm{c}\right)
$$

and

$$
\begin{equation*}
\rho_{0, d_{2}, c, \ell_{1}, \ell_{2}}=\sum_{n_{1}=0}^{\mathrm{d}_{1}}{ }^{B} \ell_{1}, \ell_{2}\left(n_{1}, d_{2}, c\right), \tag{5.9}
\end{equation*}
$$

for $\left(\ell_{1}, \ell_{2}\right)=(0,0),(0,1)$ and $(1,0)$ and so on.

Equation (5.7) also contains some terms which do not correspond to any cubes in the block. These terms will be known constants if equation (5.7) is solved for ( $\ell_{1}, \ell_{2}$ ) such that $\ell=0,1,2, \ldots$ successively.

The equation reduces to the identity $0=0$ when $n_{1}=n_{2}=m=\ell_{1}=\ell_{2}=0$. However, $\rho_{0,0,0,0,0}$ is simply the sum of all the state probabilities (by 5.8) and hence

$$
\begin{equation*}
\rho_{0,0,0,0,0}=1 \tag{5.10}
\end{equation*}
$$

is the starting point of the recursion.


Figure 5.1 : Blocks used to calculate $B_{\ell_{1}, \ell_{2}}\left(n_{1}, n_{2}, m\right)$


Figure 5.2 : Blocks used to calculate $\rho_{n_{1}}, n_{2}, m, \ell_{1}, \ell_{2}$


Figure 5.3 : Alternate set of blocks for calculating $\rho_{n_{1}, n_{2}, m, \ell_{1}, \ell_{2}}$.

### 5.3 Reduction of the order of the system of equations

The following formula for $\rho_{n_{1}}, n_{2}, m$ can be established for fixed $\ell_{1}$ and $\ell_{2}$ (with these subscripts omitted)

$$
\begin{aligned}
& \rho_{n_{1}, n_{2}, m}=\sum_{i=0}^{n_{1}} \sum_{j=0}^{n_{2}} \frac{a_{1}{ }^{i+1} a_{2} n_{2}-j}{(n+m+\ell)}\binom{d_{1}}{n_{1}-i+n_{2}-j}\binom{i+n_{2}-j}{i} \phi_{j, m} \\
& +\sum_{i=0}^{n_{1}} \sum_{j=0}^{n_{2}} \frac{a_{1}^{n_{1}-i} a_{2}^{j+1}}{(n+m+\ell)}\binom{d_{2}-i+j+1}{n_{2}-j}\binom{n_{1}-i+j}{j} \psi_{i, m} \\
& -\left(1-\delta_{n_{1}}^{0}\right) \sum_{i=1}^{n_{1}} \sum_{j=0}^{n_{2}} \frac{a_{1}{ }^{i} a_{2}^{n_{2}-j}}{(n+m+l)_{i+n_{2}-j}}\binom{d_{1}}{n_{1}-i}\binom{i+1+n_{2}-j}{i+1} \rho_{d_{1}, j, m}
\end{aligned}
$$

for $m+\ell>0$
and

$$
\begin{aligned}
\rho_{n_{1}, n_{2}, 0,0,0} & =\frac{a_{1}^{n_{1}}}{n_{1}!} \cdot \frac{a_{2} n_{2}}{n_{2}!} \\
& -\left(1-\delta_{n_{1}}^{0}\right) \sum_{i=1}^{n_{1}} \sum_{j=0}^{n_{2}} \frac{a_{1}^{i} a_{2} n_{2}-j}{(n)}\binom{n_{1}+n_{2}-j}{n_{1}-i}\binom{i+1+n_{2}-j}{i+1} \rho_{d_{1}, j, 0,0,0} \\
& -\left(1-\delta_{n_{2}}^{0}\right) \sum_{i=0}^{n_{1}} \sum_{j=0}^{n_{2}} \frac{a_{1}^{n_{1}-i}{ }_{a_{2}}^{j}}{(n)_{n_{1}-i+j}}\left(\begin{array}{c}
d_{1}-j
\end{array}\right)\binom{n_{2}-i+j+1}{j+1} \rho_{i, d_{2}, 0,0,0}
\end{aligned}
$$

The two ( $1-\delta$ ) terms are included to avoid difficulties with summations from 1 to 0 , since, when $n_{i}=0$, the corresponding sum is no longer present in the formula. The validity of this formula will be proved inductively.

For $m+\ell>0, \quad n_{1}=0, n_{2}=0$, (5.11) becomes

$$
\begin{align*}
& \qquad \rho_{0,0, m}=\frac{a_{1}}{m+\ell} \phi_{0, m}+\frac{a_{2}}{m+\ell} \psi_{0, m} \\
& \text { which agrees with }(5.7) \text { when } n_{1}=n_{2}=0, m+\ell>0 . \\
& \text { When } n_{2}=0, n_{1}>0,(5.7) \text { becomes } \\
& \qquad \rho_{n_{1}, 0, m}=\frac{a_{1}}{n_{1}+m+\ell}\left[\rho_{n_{1}-1,0, m}-\left(\begin{array}{c}
d_{1}-1
\end{array}\right) \rho_{d_{1}, 0, m}+\binom{d_{1}}{n_{1}} \phi_{0, m}\right] \\
&  \tag{5.14}\\
& +\frac{a_{2}}{n_{1}+m+\ell} \psi_{n_{1}, m} .
\end{align*}
$$

Substitution for $\rho_{n_{1}-1,0, m}$, using (5.11), yields

$$
\begin{aligned}
& \rho_{n_{1}, 0, m}=\frac{a_{1}}{n_{1}+m+\ell} \sum_{i=0}^{n_{1}-1} \frac{a_{1}{ }^{i+1}}{\left(n_{1}+m+l-1\right)_{i+1}}\binom{d_{1}}{n_{1}-1-i} \phi_{0, m} \\
& +\frac{a_{1}}{n_{1}+m+l} \sum_{i=0}^{n_{1}-1} \frac{a_{1}^{n_{1}-1-i} a_{2}}{(n+m+l-1){ }_{n_{1}-i}} \psi_{i, m} \\
& -\left(1-\delta_{n_{1}-1}^{0}\right) \frac{a_{1}}{n_{1}+m+\ell} \sum_{i=1}^{n_{1}-1} \frac{a_{1}^{i}}{\left(n_{1}+m+\ell-1\right)_{i}}\binom{d_{1}}{n_{1}-1-i} \rho_{d_{1}, 0, m} \\
& +\frac{\mathrm{a}_{1}}{n_{1}+m+\ell}\left[-\binom{\mathrm{d}_{1}}{n_{1}-1} \rho_{\mathrm{d}_{1}, 0, m}+\binom{\mathrm{d}_{1}}{n_{1}} \phi_{0, m}\right] \\
& +\frac{a_{2}}{n_{1}+m+\ell} \psi_{n_{1}, m} \\
& =\sum_{i+1=1}^{n_{1}} \frac{a_{1}(i+1)+1}{\left(n_{1}+m+l\right)(i+1)+1}\binom{d_{1}}{n_{1}-(i+1)} \phi_{0, m} \\
& +\frac{a_{1}}{\left(n_{1}+m+\ell\right)_{1}}\binom{\mathrm{~d}_{1}}{n_{1}} \phi_{0, m} \\
& +\sum_{i=0}^{n_{1}-1} \frac{a_{1}{ }^{n_{1}-i} a_{2}}{\left(n_{1}+m+l\right)_{n_{1}-i+1}} \psi_{i, m}
\end{aligned}
$$

$$
\begin{align*}
& +\frac{a_{1}{ }^{n_{1}-n_{1}} a_{2}}{\left(n_{1}+m+\ell\right)} \psi_{n_{1}-n_{1}+1} \\
& -\left(1-\delta_{n_{1}}^{1}\right) \sum_{i+1=2}^{n_{1}} \frac{a_{1}}{\left(n_{1}+m+l\right)}{ }_{i+1}\left({ }_{n_{1}-(i+1)}^{d_{1}} \rho_{d_{1}, 0, m}\right. \\
& -\binom{d_{1}}{n_{1}-1} \frac{a_{1}^{1}}{\left(n_{1}+m+l\right)_{1}} \rho_{d_{1}, 0, m} \tag{5.15}
\end{align*}
$$

which agrees with (5.11) evaluated at ( $n_{1}, 0, m$ ). Hence, by induction, (5.11) is valid for $\left\{0 \leq n_{1} \leq d_{1}, n_{2}=0,0 \leq m \leq c, m+\ell_{1}+\ell_{2}>0\right\}$ and, by a similar induction, for $\left\{n_{1}=0,0 \leq n_{2} \leq d_{2}, 0 \leq m \leq c, m+\ell_{1}+\ell_{2}>0\right\}$.

For $n_{1}>0, n_{2}>0$, substitution of (5.11) in (5.7) yields,

$$
\begin{aligned}
& \left.\rho_{n_{1}, n_{2}, m}=\sum_{i=0}^{n_{1}-1} \sum_{j=0}^{n_{2}} \frac{a_{1}^{i+2} a_{2}^{n_{2}-j}}{(n+m+\ell)_{i+2+n_{2}-j}^{\left(d_{1}\right.}} \begin{array}{c}
n_{1}-1-n_{2}-j \\
i
\end{array}\right) \phi_{j, m} \\
& +\sum_{i=0}^{n_{1}-1} \sum_{j=0}^{n_{2}} \frac{a_{1}{ }^{n_{1}-i}{ }_{a_{2}}{ }^{j+1}}{(n+m+l)}\binom{d_{2}}{n_{2}-i+j}\binom{n_{1}-i+j-1}{j} \psi_{i, m} \\
& -\left(1-\delta_{n_{1}}^{1}\right) \sum_{i=0}^{n_{1}-1} \sum_{j=0}^{n_{2}} \frac{a_{1}^{i+1} a_{2}{ }^{n_{2}-j}}{(n+m+\ell)_{i+n_{2}-j+1}}\binom{d_{1}}{n_{1}-i-1}\binom{i+n_{2}-j}{i+1} \rho_{d_{1}, j, m} \\
& -\sum_{i=0}^{n_{1}-1} \sum_{j=1}^{n_{2}} \frac{a_{1}^{n_{1}-i}{ }_{a_{2}}{ }^{j}}{(n+m+\ell)}\binom{d_{2}}{n_{2}-i+j}\binom{n_{1}-i+j}{j+1} \rho_{i, d_{2}, m} \\
& -\frac{a_{1}}{n+m+\ell}\binom{\mathrm{d}_{1}}{n_{1}-1} \rho_{d_{1}, n_{2}, m}+\frac{a_{1}}{n+m+\ell}\binom{\mathrm{d}_{1}}{n_{1}} \phi_{n_{2}, m} \\
& +\sum_{i=0}^{n_{1}} \sum_{j=0}^{n_{2}-1} \frac{a_{1}{ }^{i+1} a_{2}^{n_{2}-j}}{(n+m+\ell)_{i+1+n_{2}-j}^{(n)}}\left(\begin{array}{c}
d_{1} \\
n_{1}-i
\end{array}{\binom{i+n_{2}-j-1}{i} \phi_{j, m}, m}^{(n)}\right. \\
& +\sum_{i=0}^{n_{1}} \sum_{j=0}^{n_{2}-1} \frac{a_{1}{ }^{n_{1}-j}{ }_{a_{2}}{ }^{j+2}}{(n+m+l) n_{n_{1}-i+j+2}}\binom{d_{2}}{n_{2}-j-1}\binom{n_{1}-i+j}{j} \psi_{i, m} \\
& -\sum_{i=0}^{n_{1}} \sum_{j=0}^{n_{2}-1} \frac{a_{1}{ }^{i} a_{2}^{n_{2}-j}}{(n+m+l)_{i+n_{2}-j}}\binom{d_{1}}{n_{1}-i}\binom{i+n_{2}-j}{i+1} \rho_{d_{1}, j, m} \\
& -\left(1-\delta_{n_{2}}^{1}\right) \sum_{i=0}^{n_{1}} \sum_{j=1}^{n_{2}-1} \frac{a_{1}^{n_{1}-i} a_{2}{ }^{j+1}}{(n+m+l)_{n_{1}-i+j+1}}\binom{d_{2}}{n_{2}-j-1}\binom{n_{1}-i+j+1}{j+1} \rho_{i, d_{2}, m}
\end{aligned}
$$

$$
\begin{equation*}
-\frac{a_{1}}{n+m+\ell}\binom{d_{2}}{n_{2}-1} \rho_{n_{1}, d_{2}, m}+\frac{a_{2}}{n+m+\ell}\left(\frac{d_{2}}{n_{2}}\right) \psi_{n_{1}, m} \tag{5.16}
\end{equation*}
$$

The terms in $\phi_{j, m}$ are

$$
\begin{align*}
\sum_{i=1}^{n_{1}} \sum_{j=0}^{n_{2}} & \frac{a_{1}{ }^{i+1} a_{2}^{n_{2}-j}}{\left.(n+m+\ell)_{i+1+n_{2}-j}^{\left(d_{1}\right.}\right)\binom{i-1+n_{2}-j}{n_{1}-1} \phi_{j, m}} \\
& +\sum_{i=0}^{n_{1}} \sum_{j=0}^{n_{2}-1} \frac{\left.a_{1}{ }^{i+1} a_{2} n_{2-j}^{(n+m+\ell)}{ }_{i+1+n_{2}-j}^{( }{ }_{n_{1}-i}^{d_{1}}\right)\binom{i+n_{2}-j-1}{i} \phi_{j, m}}{} \\
& +\frac{a_{1}}{n+m+\ell}\binom{d_{1}}{n_{1}} \phi_{n_{2}, m} \tag{5.17}
\end{align*}
$$

Use of the identity $\binom{x-1}{y-1}+\binom{x-1}{y}=\binom{x}{y}$ in (5.17), yie1ds

$$
\begin{align*}
& \sum_{i=1}^{n_{1}} \sum_{j=0}^{n_{2}-1} \frac{a_{1}{ }^{i+1} a_{2} n_{2}-j}{(n+m+\ell)}\binom{d_{1}}{n_{1}-1+n_{2}-j}\binom{i+n_{2}-j}{i} \phi_{j, m} \\
&+\frac{a_{1}}{n+m+\ell}\binom{d_{1}}{n_{1}} \phi_{n_{2}, m}+\sum_{i=1}^{n_{1}} \frac{a_{1}{ }^{i+1}}{(n+m)_{i+1}}\binom{d_{1}}{n_{1}-i}\binom{i-1}{i-1} \phi_{d_{2}, m} \\
&+\sum_{j=0}^{n_{2}} \frac{a_{1} a_{2}{ }^{n_{2}-j}}{(n+m+\ell)_{n_{2}-j+1}}\binom{d_{1}}{n_{1}}\binom{n_{2}-j-1}{0} \phi_{j, m} \tag{5.18}
\end{align*}
$$

The last term uses the fact $\binom{n_{2}-n_{2}-1}{0}=0$. Hence (5.18) simplifies to,

$$
\begin{equation*}
\sum_{i=0}^{n_{1}} \sum_{j=0}^{n_{2}} \frac{a_{1}^{i+1} a_{2}^{n_{2}-j}}{(n+m+l)_{i+1+n_{2}-j}^{\left(d_{1}-i\right.}}\binom{i+n_{2}-j}{i} \phi_{j, m} \tag{5.19}
\end{equation*}
$$

as required.

The terms in $\psi_{i, m}, \rho_{d_{1}, j, m}$ and $\rho_{i, d_{2}, m}$ also simplify to the required results and hence (5.11) is valid for all values $\left\{0 \leq n_{1} \leq d_{1}, 0 \leq n_{2} \leq d_{2}, 0 \leq m \leq c, m+l>0\right\}$. When $m=\ell_{1}=\ell_{2}=0$, (5.12) can be proved by a similar induction starting with $\rho_{0,0,0,0,0}=1$.

Equations (5.11) and (5.12) define the general term $\rho_{n_{1}, n_{2}, m}$ in terms of $\rho_{d_{1}, n_{2}, k}$ and $\rho_{n_{1}, d_{2}, k}$ for $k=m, m-1$ and $c$. In particular, $\rho_{d_{1}, n, m}$ and $\rho_{n_{1}, d_{2}, m}$ are defined in terms of
$\rho_{d_{1}, n_{2}, k}$ and $\rho_{n_{1}, d_{2}, k}$ and (since the two terms needed for calculation of the overflow statistics are $\rho_{d_{1}, 0, c}$ and $\rho_{0, d_{2}, c}$ ) only these terms need be evaluated.

Thus the size of the system of equations needed to be solved has been reduced from $\left(d_{1}+1\right)\left(d_{2}+1\right)(c+1)$ to $\left(d_{1}+d_{2}+1\right)(c+1)$.

If $\underset{\sim}{x} \ell_{1}, \ell_{2}$ is defined by

$$
\mathrm{x}_{\ell_{1}, \ell_{2}}=\left\{\begin{array}{l}
\rho_{\mathrm{d}_{1}, n_{2}, m, \ell_{1}, \ell_{2}} ; \mathrm{r}=\left(n_{2}+1\right)+\left(\mathrm{d}_{2}+1\right)(m+1)  \tag{5.20}\\
\rho_{n_{1}, d_{2}, m, \ell_{1}, \ell_{2}} ; \mathrm{r}=\left(\mathrm{d}_{2}+1\right)(\mathrm{c}+1)+\left(n_{1}+1\right)+\left(\mathrm{d}_{1}+1\right)(m+1)
\end{array}\right.
$$

then (5.11) and (5.12) may be written

$$
\begin{equation*}
{\stackrel{x}{\sim} \ell_{1}, \ell_{2}}^{=} A_{\ell_{1}, \ell_{2}} \stackrel{x}{\sim}_{\ell_{1}, \ell_{2}}+\underset{\sim}{f} \ell_{1}, \ell_{2} \tag{5.21}
\end{equation*}
$$

for some matrix $A_{\ell_{1}}, \ell_{2}$ and vector $\underset{\sim}{f} \ell_{1}, \ell_{2}$. As before $\underset{\sim}{f} \ell_{1}, \ell_{2}$ is a function of $x_{\ell_{1}-1, \ell_{2}}$ and $x_{\ell_{1}, \ell_{2}-1}$. Hence these equations in $\rho$ can be solved using the S.O.R. algorithm described in Chapter 3. The size of the matrices and vectors has been reduced, but $A_{\ell_{1}, \ell_{2}}$ for this system is no longer sparse.

When $c=0, \ell=0$ equation (5.12) applies, and

$$
\begin{equation*}
\rho_{d_{1}, 0,0,0,0}=\frac{a_{1}{ }^{d_{1}}}{d_{1}!}-\sum_{i=1}^{d_{1}} \frac{a_{1}{ }^{i}}{\left(d_{1}\right)_{i}}\left({ }_{d_{1}-i}^{d_{1}}\right) \rho_{d_{1}, 0,0,0,0} \tag{5.22}
\end{equation*}
$$

which is analogous to (4.53). Hence

$$
\rho_{d_{1}, 0,0,0,0}=E_{a_{1}}\left(d_{1}\right)
$$

and

$$
\mathrm{m}_{1}=\mathrm{M}_{1}=\mathrm{a}_{1} \mathrm{E}_{\mathrm{a}_{1}}\left(\mathrm{~d}_{1}\right) \text { as required. }
$$

Similarly

$$
\mathrm{m}_{2}=\mathrm{a}_{2} \mathrm{E}_{\mathrm{a}_{2}}\left(\mathrm{~d}_{2}\right)
$$

When $\ell_{1}=1, \ell_{2}=0$, by (5.11)

$$
\begin{aligned}
\rho_{d_{1}, 0,0,1,0} & =\sum_{i=0}^{d_{1}} \frac{a_{1}{ }^{i+1}}{\left(d_{1}\right)_{i+1}}\left({ }_{d_{1}-i}^{d_{1}}\right) \cdot \rho_{d_{1}, 0,0,0,0} \\
& -\sum_{i=1}^{d_{1}} \frac{a_{1}{ }^{i}}{\left(d_{1}\right)_{i}}\left(d_{1}-d_{1}\right) \rho_{d_{1}, 0,0,1,0}
\end{aligned}
$$

which is similar to (4.57). Hence

$$
\mathrm{v}_{1}=\mathrm{V}_{1}=\mathrm{m}_{1}\left(1-\mathrm{m}_{1}-\frac{\mathrm{a}_{1}}{\mathrm{~d}_{1}+1-\mathrm{a}_{1}+\mathrm{m}_{1}}\right) \text {, as required, }
$$

and similarly $\mathrm{v}_{1}=\mathrm{V}_{2}$.

Thus the model reduces to give known results in the limiting case $c=0$. A similar reduction will occur when $d_{1}=d_{2}=0$ to give results agreeing with those obtained in Chapter 4.

## CHAPTER 6

## THE ACCURACY OF SOME APPROXIMATE FORMULAS

### 6.1 Introduction

Several researchers in the field of teletraffic theory have suggested approximate formulas for determining the individual overflow means and variances for the network under consideration. These have generally been formulas for partitioning the total overflow mean and variance into the components corresponding to each stream and the total overflow traffic is also obtained by an approximation, such as the Equivalent Random Method.

Although some formulas give approximations for the ratio of the means of two streams $\left(m_{i}: m_{j}\right)$ it is convenient for comparison of accuracy to consider the corresponding formula for the ratio of the ith stream to the total mean $\left(m_{i}: m\right)$. The symbol $P_{m, i}$ will be used to denote the 'proportion of the total mean belonging to the ith stream', that is

$$
P_{m, i}=\frac{m_{i}}{m}
$$

(and similar abbreviations will be used to denote proportions of other parameters).

Formulas for $P_{m, i}$ have been suggested by 01sson and Wallström and for $\mathrm{P}_{\mathrm{v}, \mathrm{i}}$ by Harris. The accuracy of these approximations was investigated, along with some simple approximations which have been used by traffic engineers. Since these formulas are often used to partition the total overflow mean and variance as calculated by the equivalent random method, the accuracy of this method is also discussed.

```
6.2 Generation of test data
A large amount of data was generated by the computer program of the S.O.R. algorithm. The convergence criterion was set at \(10^{-6}\) and since at most four decimal places will be considered for all results in this chapter, the data may be considered to be 'exact' at this leve1 of significance.
```

The networks considered corresponded to a service system in which the number of secondary group servers, $c$, and the mean of the total traffic offered, $M$, were fixed. For each value of (M, c), 30 different values of primary group servers, ( $\mathrm{d}_{1}, \mathrm{~d}_{2}$ ), were considered. The arrival rates $\left(a_{1}, a_{2}\right)$ were chosen such that the overflow from the two primary groups had a total mean $M$ and had fixed ratios corresponding to five values of $P_{M, 1}$. Three values of $c(c=2,5,8)$ and five values of $M(M=2,4,8,16,32)$ were chosen to give a total of $3 \times 5 \times 30 \times 5=2,250$ different networks. The values of $\left(d_{1}, d_{2}\right)$ used were $(2,3),(2,4), \ldots$, $(2,10),(5,6), \ldots,(5,10),(8,9),(8,10)$ and $(3,2),(4,2), \ldots$, $(10,2),(6,5), \ldots,(10,5),(9,8),(10,8)$ and $P_{M, 1}$ had the values $\frac{1}{2}, \frac{3}{8}, \frac{1}{4}, \frac{1}{8}, \frac{1}{16}$.

Since each value of ( $M, C$ ) has 150 different values of ( $P_{M, 1}, d_{1}, d_{2}$ ), the effect on the overflow means and variances of small changes in the input parameters can be investigated. This sensitivity analysis has been notably lacking in other papers which compare approximate solutions to computational solutions.

Kibble [. 12 ], for example, in his comparison of the means, calculated by the equivalent random method and the 'exact' solution to the state equations, considered fewer than 200 networks and these were spread over a large range of values of $\left(a_{1}, a_{2}, d_{1}, d_{2}, c\right)$. The results obtained gave little insight into the relationship between the overflow mean and the input parameters. Kibble was limited by the power of the computer used which he says took $7 \mathrm{~m} . \mathrm{sec}$. to perform each row operation. Computer technology has improved considerably since 1968 and the same operation would take less than $150 \mu \mathrm{sec}$. on the machine used by the author, a CDC Cyber 173 (that is, about 50 times faster than Kibble's computer). Even so, the data generated required hours of computing time and this indicates the impracticability of using computational solutions on an actual network which may have dozens or even hundreds of subnetworks of the type investigated in this thesis.

All results are proportions and have values between 0 and 1 , and since

$$
\mathrm{P}_{\mathrm{x}, 1}+\mathrm{P}_{\mathrm{x}, 2}=1
$$

the absolute errors in $\hat{P}_{x, 1}$ and $\hat{P}_{x, 2}$ are identical. If, for example, $P_{x, 2}=.9$ then a $10 \%$ error in $\hat{P}_{x, 2}$ would correspond to a $90 \%$ error in $\hat{P}_{x, 1}$ and hence the relative error is not a particularly useful criterion for measuring the accuracy of these formulas. Hence the worst absolute difference between the value calculated by the formula and the exact solution is used as a basis for comparison of the formulas. The results are summarised in tables which give this 'worst error' over the 150 results corresponding to each value of $M$ and $c$.

The various formulas are represented graphically for the case $M=8, c=8$, in Appendix $C$.

### 6.3 The accuracy of the Equivalent Random Method

The equivalent random method (E.R.M.) has, in the words of Prof. Wallström [26 ], 'found world-wide application for the planning of alternative routing networks'. As mentioned in the previous section, Kibble [12] compared the E.R.M. with results from an iterative solution of the state equations. He does not actually compare the overflow means, but the 'probability of blocking', which he does not define. It appears that this term refers to the probability that a call will not be served on either the primary or secondary group (as distinct from the blocking probability B, defined in Chapter 1 , which refers to a single group only). This would correspond to the ratios,

$$
\frac{\mathrm{m}}{\mathrm{a}} \text { and } \frac{\mathrm{m}_{i}}{\mathrm{a}_{i}}
$$

for the total and ith streams respectively.

Kibble first considers networks in which $\mathrm{a}_{1}=\mathrm{a}_{2}$ and $\mathrm{d}_{1}=\mathrm{d}_{2}$, and the worst relative error found is $4 \%$. When the input is asymmetric, Kibble partitioned the overflow mean in the ratio of the offered mean, (that is, $\hat{P}_{m, i}=P_{M, i}$ ) and errors of up to $50 \%$ were found. These errors are only partially due to the inaccuracy of the E.R.M. The assumption, $\hat{P}_{m, i}=P_{M, i}$ which is discussed in the next section, is also not particularly accurate.

The E.R.M. was used to calculate $\hat{m}, \hat{v}$ for the data set and the ratios $\frac{\hat{m}}{\mathrm{~m}}$ and $\frac{\hat{\mathrm{v}}}{\mathrm{v}}$ were calculated. The worst values of these ratios, for fixed $M$ and $c$, are given in Table 6.1. It should be noted, that, although all results given correspond to $\hat{m}>m$ and $\hat{\mathrm{v}}>\mathrm{v}$, this is not always the case. The E.R.M. does underestimate the values in some networks but the worst errors were overestimates. It can be seen that the estimates tend to get worse as M decreases and c increases. These two trends both correspond to a decrease in the $\frac{M}{c}$ ratio, which means the servers are becoming less heavily loaded. In the worst case $\mathrm{M}=2$, $\mathrm{c}=8$ each server is offered an average of a quarter of an erlang of traffic. In such cases the total overflow traffic has mean of the order of $1 / 10$ erlang or less and in practical situations this inaccuracy is not significant. There is a
general trend, in all approximations suggested, for the poorest accuracy to occur in the 'underloaded' situation. Even so, for the cases where $\mathrm{M} \geq \mathrm{c}$, errors of $20-50 \%$ occur. This must be taken into account when considering the accuracy of the splitting formulas, since 6 decimal place accuracy in $P_{m}$ or $P_{v}$ is hardly necessary when $\mathbb{R}$ and $\hat{v}$ are accurate to only 2 or 3 significant figures.

| c | M | $\hat{\mathrm{m}} / \mathrm{m}$ | $\hat{\mathrm{v}} / \mathrm{v}$ |
| :---: | :---: | :---: | :---: |
|  | 2 | 1.534 | 1.488 |
| 2 | 4 | 1.355 | 1.256 |
|  | 8 | 1.168 | 1.085 |
|  | 16 | 1.069 | 1.016 |
|  | 32 | 1.027 | 1.003 |
|  | 2 | 1.888 | 1.915 |
| 5 | 4 | 1.554 | 1.470 |
|  | 8 | 1.233 | 1.135 |
|  | 16 | 1.085 | 1.026 |
|  | 32 | 1.030 | 1.003 |
|  | 2 | 2.387 | 2.505 |
|  | 4 | 1.824 | 1.829 |
|  | 8 | 1.326 | 1.230 |
|  | 16 | 1.105 | 1.039 |
|  | 32 | 1.034 | 1.004 |

Table 6.1 : Worst results, $\frac{\hat{m}}{\mathrm{~m}}$ and $\frac{\hat{v}}{v}$, for fil and $\hat{v}$ calculated by the Equivalent Random Method.

### 6.4 Some simple approximations <br> One of the earliest methods of determining the overflow means was to partition the total overflow mean in the ratio of the offered mean for each stream, that is,

$$
\begin{equation*}
\hat{P}_{m, i}=P_{M, i} \tag{6.1}
\end{equation*}
$$

as used by Kibble. This is a logical first approximation since a large overflow mean would be caused by a large offered mean. This is especially true when the total mean offered is greater than the number of junctions provided ( $M>c$ ).

A second simple approximation, (which is still used by the Australian Telecommunications Commission) is

$$
\begin{equation*}
\hat{P}_{m, i}=P_{V, i} \tag{6.2}
\end{equation*}
$$

the overflow mean is proportional to the offered variance. This formula may be intuitively derived as follows. If $\mathrm{M} \leq \mathrm{c}$ and the offered variances were zero then there would be little overflow. The overflow is caused not by the magnitude of $M$, but by the peaks (and troughs) in the arrival streams described by the variance. Larger variances would correspond to bigger peaks and hence larger overflows. This effect holds for $M>c$ as well but is less marked as $M$ increases relative to $c$.

From the two intuitive arguments, it would be expected that (6.1) would become more accurate as $\frac{M}{c}$ increases and (6.2) would be most accurate when $\frac{M}{C}$ was near one.

The two formulas were compared with the results from the iterative solutions and are summarised in Table 6.2. The trends suggested intuitively are confirmed by these results. Graphs of $P_{m, i}$ vs $P_{M, i}$ and $P_{m, i}$ vs $P_{V, i}$ are given in Appendix $C$.

Table 6.3 summarises the worst errors involved when $P_{M, i}$ and $P$ V,i are used as estimates of $\mathrm{P}_{\mathrm{v}, \mathrm{i}}$. They both tend to overestimate the value, (as indicated in the graphs in Appendix C) because of the correlation between the overflow streams induced by the sharing of the secondary group servers and

$$
\begin{equation*}
P_{v, i}=\frac{v_{i}}{v_{1}+v_{2}+2 \operatorname{cov}} \tag{6.3}
\end{equation*}
$$

Since cov is largest when $M_{1}$ and $M_{2}$ are equal, this tends to cause the largest errors in these two approximations for $P_{v, i}$ to occur when $P_{M, i}$ is near $\frac{1}{2}$.

### 6.5 Olsson's conjecture

One of the few formulas available for calculating the ratio of the means of individual overflow streams was suggested by Dr. K.M. Olsson. Dr. Olsson has been involved in research in teletraffic theory for many years and obtained his result by observation of results from simulations of teletraffic networks. This result has not been published by Olsson, but is quite well-known from private correspondence and discussions between Dr. O1sson and other researchers, for example, at the International Teletraffic Congresses.

The conjecture is that the overflow means are proportional to a combination of the offered means and variances, namely,

$$
\begin{equation*}
m_{i} \propto V_{i}+\frac{M_{i}^{2}}{V_{i}} \tag{6.4}
\end{equation*}
$$

O1sson*, first considered the approximation

$$
\begin{equation*}
m_{i} \propto V_{i} \tag{6.5}
\end{equation*}
$$

which is equivalent to (6.2). He then added a second term $\frac{\mathrm{M}_{\mathrm{i}}}{\mathrm{V}_{\mathrm{i}}}$ and found that this correction was not large enough. The term $\frac{M_{i}^{2}}{V_{i}}$ was found to be a better correction and this led to (6.4).

This correction term is, in fact, the inverse of a statistical quantity called the coefficient of variation. It may be noted that $\frac{M_{i}^{2}}{V_{i}}$ is dimensionally consistent with $V_{i}$ in that both terms reduce to $a_{i}$ when there are no primary groups. Thus $m_{i} \alpha a_{i}$ in this case which is consistent with the results of Chapter 4.

The accuracy of Olsson's formula is summarised in Table 6.2 and again represented graphically in Appendix $C$. The formula tends to become more inaccurate as $\frac{M}{C}$ gets further from 1 and is especially bad when $\frac{M}{c}<1$.

[^0]Even disregarding the cases where $\mathrm{M}<\mathrm{c}$ the formula has a large error and in fact the smallest of these 'worst errors' is still .0144. Olsson's conjecture is generally more accurate than (6.1) for $\frac{M}{c} \leq 1$ and better than (6.2) for $M / c^{\geq 1}$.

One severe criticism of this formula, (and also with the two simple approximations) is that it contains no information about the number of servers in the secondary group.
(This formula was first introduced into Australia by Pratt [20 ] but was incorrectly presented. This incorrect formula had been copied by several other Australian researchers before the error was corrected at the 8 th I.T.C.)

### 6.6 A formula suggested by Wallström

Prof. B. Wallström has also been doing research in this field for many years and recently* suggested a formula for $P_{m, i}$,

$$
\begin{equation*}
\hat{P}_{m, i}=P_{V, i}(1-B)+B \cdot P_{M}, \tag{6.6}
\end{equation*}
$$

where $B$ is the blocking probability on the secondary group for the combined streams. That is

$$
\begin{equation*}
B=\frac{m}{M} \tag{6.7}
\end{equation*}
$$

Since $m$ is dependent on $c$ this formula does contain information about the number of servers in the secondary group.

It also is consistent with known results for two limiting cases. When there are no primary groups, $P_{M, i}=P_{V, i}=P_{a, i}$ and hence $P_{m, i}=P_{a, i}$ as required. When there is no secondary group, $B=1$ and (6.6) reduces to

$$
P_{m, i}=P_{M, i}
$$

That is, the offered and overflow streams are equal as is required when there are no secondary servers.

It may be noted that disregarding the underloaded cases, $P_{M, i}$ is a more accurate estimate than $P_{V, i}$ when $\frac{M}{C}$ is large and the reverse is true when $\frac{M}{c}$ is near $l$. The blocking probability, $B$, increases as $\frac{M}{c}$ increases and therefore Wallström's formula, which is a weighted mean of $P_{M, i}$ and $P_{V, i}$ gives a heavier weighting to whichever factor is more accurate at the appropriate value of $\frac{M}{c}$.

In general, Wallström's formula is significantly better than 01sson's conjecture, and the two are compared in Table 6.2. A graph of Wallströn's formula for $\mathrm{M}=8, \mathrm{c}=8$ is given in Appendix C .

[^1]| c | M | $\mathrm{P}_{\mathrm{M}}$ | $\mathrm{P}_{\mathrm{v}}$ | 01sson | Wal1ström |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2 | 2 | . 0776 | . 0365 | . 0294 | . 0267 |
|  | 4 | . 0415 | . 0796 | . 0144 | . 0109 |
|  | 8 | . 0191 | . 1045 | . 0314 | . 0116 |
|  | 16 | . 0075 | . 1090 | . 0330 | . 0082 |
|  | 32 | . 0023 | . 0963 | . 0247 | . 0042 |
| 5 | 2 | . 1841 | . 0782 | . 1378 | . 0893 |
|  | 4 | . 1015 | . 0175 | . 0510 | . 0208 |
|  | 8 | . 0483 | . 0768 | . 0130 | . 0204 |
|  | 16 | . 0178 | . 1002 | . 0245 | . 0188 |
|  | 32 | . 0065 | . 0934 | . 0218 | . 0101 |
| 8 | 2 | . 2711 | . 1855 | . 2357 | . 1864 |
|  | 4 | . 1492 | . 0484 | . 1085 | . 0552 |
|  | 8 | . 0768 | . 0472 | . 0296 | . 0169 |
|  | 16 | . 0305 | . 0898 | . 0177 | . 0268 |
|  | 32 | . 0104 | . 0902 | . 0196 | . 0156 |

The worst error $\left|\hat{P}_{m, i}-P_{m, i}\right|$ for fixed $M$ and $c$ is given for each of the four approximate formulas.

Table 6.2 : Comparison of formulas for overflow means.

### 6.7 Modifications of the formulas of 01sson and Wallström

It is unfortunate that both formulas tend to overestimate (or underestimate) the value of $P_{m, i}$ for the same network. Otherwise some weighted average of the two formulas might have given a more accurate estimate.

If Olsson's formula is considered as a corrected estimate of $P_{V, i}$, then the substitution of this factor for $P_{V, i}$ in Wallströms formula could possibly lead to an improved formula.

$$
\hat{P}_{m, i}=(1-B) P_{V, i}^{*}+B P_{M, i}
$$

where

$$
\begin{equation*}
P_{V, i}^{*}=\frac{v_{i}+M_{i}^{2} / v_{i}}{\underset{j}{\sum V_{j}}+M_{j}^{2} / V_{j}} . \tag{6.8}
\end{equation*}
$$

The results of this formula are given in Table 6.3, and it can be seen that it is only more accurate than Wallströms result when $M$ is considerably larger than c. It does however, suggest that an improved formula may be obtained by some modification of Wallström's approximation.

Olssons formula may also be modified by weighting the correction factor $\frac{M_{i}^{2}}{V_{i}^{2}}$.

That is,

$$
\begin{equation*}
\hat{\mathrm{m}}_{i} \alpha \mathrm{v}_{\mathrm{i}}+\mathrm{w} \cdot \frac{\mathrm{M}_{\mathrm{i}}^{2}}{\mathrm{v}_{\mathrm{i}}} . \tag{6.9}
\end{equation*}
$$

The weighting factor, w, should contain some information about the secondary group, if the new formula is to be more accurate than Olssons result.

The formula was used, with several values of $w$, to estimate $m_{i}$ for the cases for which exact results were known. The results in Table 6.3 give the best value of w (to 1 decimal place only), which, for fixed $c$ and $M$, minimise the worst absolute error over the range of ( $d_{1}, d_{2}$ and $P_{M}$ ) considered and the value of that worst error.

It can be seen that $w$ depends on both $M$ and $c$, and tends to decrease as M decreases or c increases. The modified formula is considerably more accurate than the original approximation and in the majority of the cases considered was better than Wallström's results.

| c | M | $\mathrm{a})$ | $\mathrm{b})$ | $\mathrm{c})$ |
| :---: | ---: | ---: | ---: | ---: |
|  | 2 | .0522 | .0093 | 0.4 |
| 2 | 4 | .0257 | .0107 | 1.3 |
|  | 8 | .0113 | .0099 | 1.8 |
|  | 16 | .0047 | .0076 | 1.9 |
|  | 32 | .0018 | .0085 | 1.9 |
|  | 2 | .1426 | .0146 | -0.6 |
|  | 4 | .0649 | .0067 | 0.2 |
|  | 16 | .0111 | .0108 | 1.6 |
|  | 32 | .0044 | .0084 | 1.7 |
|  | 2 | .2361 | .0553 | -1.1 |
|  | 4 | .1124 | .0128 | -0.4 |
|  | 8 | .0423 | .0108 | 0.5 |
|  | 16 | .0166 | .0123 | 1.3 |
|  | 32 | .0067 | .0098 | 1.5 |

a) Substitution of Olsson's formula for $P_{V, i}$ in Wallström's approximation; worst absolute errors.
b) Modified O1sson's formula; worst absolute errors.
c) Weighting factor, w, used in b).

Table 6.3 : Comparison of some modified versions of Olsson's and Wallström's formulas.

### 6.8 Harris's formula for the overflow variances <br> Until recently, little research had been undertaken into the proportioning of overflow variance into its components (which include covariance terms). Neal [16] derived an analytically based recursive formula for the variances of separate streams but this was for a different system.

This research was supported in part by a contract with the Australian Telecommunications Commission (then part of the Australian Post Office). The iterative solution to the problem was first published in the Second Progress Report [19] to the Commission. Dr. R. Harris utilised this solution and corresponding program to generate results for many networks, and from observation of the results found an approximate formula.

The formula was based on some results by Descloux [7] and Lotze [15] quoted in Neal's paper [16].

$$
\mathrm{m}_{\mathbf{i}}=\mathrm{p}_{\mathbf{i}} \mathrm{m}
$$

and

$$
\begin{equation*}
\frac{v_{i}}{m_{i}}-1=p_{i}\left(\frac{v}{m}-1\right) . \tag{6.10}
\end{equation*}
$$

Harris used the formula (6.2) to estimate $m_{i}$ which in fact gives

$$
\begin{equation*}
p_{i}=P_{V, i} \tag{6.11}
\end{equation*}
$$

Rearrangement of (6.10) gives

$$
\begin{equation*}
\hat{v}_{i}=p_{i}\left[p_{i}(v-m)+m\right] \tag{6.12}
\end{equation*}
$$

This formula agrees with the known results when there are no primary servers, but was found to be inaccurate in a number of cases. Improved accuracy was obtained by a small modification to give,

$$
\begin{equation*}
\hat{v}_{i}=p_{i}\left[\left(p_{i}+\left(1-p_{i}\right) e^{-p_{i} c}\right)(v-m)+m\right] \tag{6.13}
\end{equation*}
$$

This modified version is however, no longer accurate for a system with no primary group but is valid for other limiting cases.

When there are no secondary servers, (6.13) reduces to $\hat{v}_{i}=V_{i}$ as required and as $c$ tends to infinity it approaches the formula of (6.12).

The values of $\hat{\mathrm{P}}_{v, i}$ calculated using this formula are summarised in Table 6.4, and graphically represented in Appendix C. The results are generally less accurate than the corresponding estimates for the means but better overall than either of the simple approximations for $P_{v, i}$. Obviously, the assumption $P_{m, i}=P_{V, i}$ contributes appreciably to the errors.

| c | M | $\mathrm{P}_{M}$ | ${ }^{P}$ V | Harris |
| :---: | :---: | :---: | :---: | :---: |
| 2 | 2 | . 1987 | . 0916 | . 0600 |
|  | 4 | . 1739 | . 0886 | . 0434 |
|  | 8 | . 1550 | . 0547 | . 0449 |
|  | 16 | . 1324 | . 0394 | . 0465 |
|  | 32 | . 1064 | . 0220 | . 0390 |
| 5 | 2 | . 3081 | . 2022 | . 1444 |
|  | 4 | . 2480 | . 1317 | . 0567 |
|  | 8 | . 1991 | . 1080 | . 0485 |
|  | 16 | . 1581 | . 0895 | . 0572 |
|  | 32 | . 1181 | . 0528 | . 0527 |
| 8 | 2 | . 3802 | . 2946 | . 2204 |
|  | 4 | . 2999 | . 1890 | . 0930 |
|  | 8 | . 2370 | . 1303 | . 0348 |
|  | 16 | . 1813 | . 1284 | . 0620 |
|  | 32 | . 1309 | . 0812 | . 0516 |

The worst error $\left|\hat{P}_{v, i}-P_{v, i}\right|$ for fixed $M$ and $c$ is given for each of the three formulas.

Table 6.4 : Comparison of formulas for overflow variances.

## CHAPTER 7

## STATISTICALLY DERIVED APPROXIMATE FORMULAS

### 7.1 Introduction

The tables in Chapter 6 summarise the worst errors for various approximations for $\mathrm{P}_{\mathrm{m}, \mathrm{i}}$ and $\mathrm{P}_{\mathrm{v}, \mathrm{i}}$. Even disregarding the underloaded cases, in which the estimates are almost uniformly bad, the formulas are generally not accurate to 2 decimal places. The author hoped to utilise the large amount of data generated by the iterative method, to obtain more accurate approximations.

This task was aided considerably by use of a graphic display terminal, which enabled any formula which seemed likely to be useful, to be represented visually, as a graph, in a matter of seconds. This saved a considerable amount of time plotting graphs by hand and also allowed obviously wrong formulas to be rejected quickly.

The true value of the parameter, $P_{m, i}$ or $P_{v, i}$, was plotted in the x direction and the estimates in the y direction. Both values are between 0 and 1 and a good formula would be one which gives points near to the diagonal line $y=x$. Graphs of the approximate formulas of Chapter 6 are given, in this form, in Appendix C.

### 7.2 Simple linear regression approximation

(The remarks made in this section about the overflow means are also applicable to the variances, and the $i$ subscript will be omitted from $\mathrm{P}_{\mathrm{x}, \mathrm{i}}{ }^{\text {. }}$ )

The graph of $P_{M}$ vs $P_{m}$ consists of a number of sets of points which are line segments paralle to the x axis (see Appendix C). This occurs because of the way the data was generated, namely a fixed value of $M$ and five values of $P_{M, 1}$ each corresponding to 30 values of $a_{1}$ and $a_{2}$. Hence each set corresponds to 30 points which are constant with respect to the $y$ direction.

The corresponding points in a graph of $P_{V, i} v s^{P_{m, i}}$ are also nearly linear but not parallel to the x axis. If the 30 points are represented by a staight line then, for each set, the supposition of the two graphs is similar to the diagram (figure 7.1).

If the position and slope of the $P_{V, i}$ line were known then a linear combination of $P_{V}$ and $P_{M}$ could be obtained which is equivalent to $\mathrm{P}_{\mathrm{m}, \mathrm{i}}$.

If the $P_{V}$ line passes through the point $\left(P_{M}, P_{M}+\beta\right)$ and has slope $\theta$ then,

$$
\begin{equation*}
\left(P_{V}-P_{M}\right)=\theta\left(P_{m}-P_{M}\right)+\beta \tag{7.1}
\end{equation*}
$$

or

$$
\begin{equation*}
P_{m}=P_{M}+\alpha\left(P_{M}-P_{V}+\beta\right) \tag{7.2}
\end{equation*}
$$

where

$$
\alpha=-\frac{1}{\theta} .
$$



Figure 7.1 : Section of graphs of $P_{M}$ and $P_{V}$ against $P_{m}$.

The accuracy of this formula is limited by the accuracy of the linear approximation of $P_{V}$ vs $P_{m}$, and by the accuracy of the estimates of $\alpha$ and $\beta$. The assumption of linearity is good except in the underloaded cases, and the estimates of $\alpha$ and $\beta$ may be obtained using simple linear regression (S.L.R.).

If a set of data $\left\{\left(x_{i}, y_{i}\right) ; i=1, n\right\}$ is believed to satisfy a linear relationship of the form,

$$
\begin{equation*}
y_{i}=a+b x_{i}, \tag{7.3}
\end{equation*}
$$

then the parameters a and b may be estimated by

$$
\begin{equation*}
\hat{a}=\frac{\sum_{i=1}^{n} x_{i}}{n}=\bar{x} \tag{7.4}
\end{equation*}
$$

and

$$
\begin{equation*}
\hat{b}=\frac{\sum_{i=1}^{n}\left(x_{i}-\bar{x}\right)\left(y_{i}-\bar{y}\right)}{\sum_{i=1}^{n}\left(x_{i}-\bar{x}\right)^{2}} . \tag{7.5}
\end{equation*}
$$

The estimate $\hat{b}$ gives the slope of the line, passing through the point ( $\mathrm{x}, \mathrm{y}$ ) which most closely fits the data. A close fit is one in which the sums of the squares of the distances between the actual points and the line is minimised, (that is, $\sum_{i=1}^{n}\left(y_{i}-\hat{y}_{i}\right)^{2}$ is minimised).

A program was written to estimate $\theta$ (and hence $\alpha$ ) and $\beta$ for the $\mathrm{P}_{\mathrm{V}}$ vs $\mathrm{P}_{\mathrm{m}}$ 1ine segments.

This was used to calculate $\alpha$ and $\beta$ and hence $\hat{\mathrm{P}}_{\mathrm{m}}$ for the test data and this estimate was compared with the exact results. The results summarised in Table 7.1 indicate the accuracy of this approach. Apart from two underloaded cases the worst errors are less than .01 and even in the two bad cases, the results are much more accurate than any other approximation. In general, the S.L.R. approximation is between 3 and 10 times better than the formula of Wallstrom.

A similar S.L.R. approximation was obtained for $\mathrm{P}_{\mathrm{v}}$ which is summarised in Table 7.2. This is a significant improvement over Harris's formula, being between 7 and 20 times more accurate.

The two proportions have the same formula,

$$
\begin{equation*}
P_{x}=P_{M}+\alpha_{x}\left(P_{M}-P_{V}+\beta_{x}\right), \tag{7.6}
\end{equation*}
$$

where $x$ is either $m$ or $v$. Of course $\alpha_{m}$ and $\alpha_{v}$, and $\beta_{m}$ and $\beta_{v}$, may be quite different for the same network.

### 7.3 Estimation of $\alpha$ and $\beta$.

It is, of course, impractical to get 30 points for every value of $M$ and $c$ that might be needed and it was hoped that formulas could be found for $\alpha$ and $\beta$, in terms of $M, P_{M}$ and $c$. The values of $\alpha$ and $\beta$ were calculated for the data available and graphs were plotted to give a visualisation of the relationships between the parameters. Although general trends were noted and the curves appeared to belong to the same families, no simple functions could be found which were consistently accurate for the whole range of $P_{M}, M$ and $c *$.

It seemed desirable, then to generate some tables which would give the values of $\alpha$ and $\beta$ for a wide range of $P_{M}, M$ and $c$, which by interpolation and extrapolation would allow calculation of $\alpha$ and $\beta$ for intermediate values of the parameters. Again, there were practical objections to using 30 points to get each estimate and it was decided to check whether the $P_{V}$ lines could be accurately generated by only two points.

Initially the values of the S.L.R. approximations for the data were calculated with $\alpha$ and $\beta, 10 \%$ more and $10 \%$ less then the 'correct values'. The errors were of course greater than the correct S.L.R. approximations, but were twice as good as Wallstrom's results for the mean, and for the variances at least twice as accurate as the formula of Harris. Hence, if $\alpha$ and $\beta$ could be estimated to $10 \%$ accuracy the S.L.R. formula would be more accurate than the other approximations. After many different pairs of points $\left(d_{1}, d_{2}\right)$ were considered, it was found that $(0,10)$ and $(10,0)$ give estimates of $\alpha$ and $\beta$ to an accuracy of better than $10 \%$. These values were used to generate the tables in Appendix D. Nine values of $c_{i}(c=2,4,6,8,10,15,20$, 25 and 30) were chosen and for each value, seven values of $M$ and five values of $P_{M}$ were used.
*eg. $\beta_{m}=\left(P_{M}-\frac{1}{2}\right)\left(1-4\left(P_{M}-\cdot \frac{1}{2}\right)^{2}\right) \cdot \ln \left(\frac{5 c}{8}\right) \cdot e^{-40 M}$. etc. was found to be reasonably accurate but hardly simple.)

| c | M | S.L.R. | $(1)$ | $(2)$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 2 | .0032 | .0093 | .0038 |
|  | 4 | .0028 | .0060 | .0035 |
| 2 | 8 | .0016 | .0030 | .0021 |
|  | 16 | .0010 | .0012 | .0013 |
|  | 32 | .0005 | .0006 | .0006 |
|  | 2 | .0125 | .0248 | .0248 |
|  | 4 | .0020 | .0107 | .0195 |
| 5 | 8 | .0029 | .0059 | .0055 |
|  | 16 | .0021 | .0026 | .0024 |
|  | 32 | .0011 | .0013 | .0013 |
|  | 2 | .0330 | .0475 | .0475 |
|  | 4 | .0074 | .0213 | .0168 |
| 8 | 8 | .0024 | .0082 | .0071 |
|  | 16 | .0027 | .0037 | .0035 |
|  | 32 | .0016 | .0018 | .0018 |

(1) $10 \%$ error in $\alpha$, worst results.
(2) $10 \%$ error in $\beta$, worst results.

Table 7.1 : S.L.R. approximation for $\mathrm{P}_{\mathrm{m}}$.

| c | M | S.L.R. | $(1)$ | $(2)$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 2 | .0070 | .0208 | .0126 |
|  | 4 | .0048 | .0184 | .0105 |
| 2 | 8 | .0023 | .0165 | .0065 |
|  | 16 | .0027 | .0138 | .0056 |
|  | 32 | .0017 | .0105 | .0032 |
|  | 2 | .0191 | .0329 | .0258 |
| 5 | 4 | .0062 | .0262 | .0159 |
|  | 8 | .0032 | .0212 | .0122 |
|  | 16 | .0045 | .0168 | .0112 |
|  | 32 | .0035 | .0119 | .0074 |
|  | 2 | .0412 | .0599 | .0502 |
|  | 4 | .0118 | .0360 | .0210 |
| 8 | 8 | .0039 | .0247 | .0157 |
|  | 16 | .0047 | .0191 | .0144 |
|  | 32 | .0045 | .0134 | .0106 |

(1) $10 \%$ error in $\alpha$, worst results.
(2) $10 \%$ error in $\beta$, worst results.

Table 7.2 : S.L.R. Approximation for $\mathrm{P}_{\mathrm{v}}{ }^{\text {. }}$

### 7.4 Use and accuracy of the tables

The values of $\alpha$ and $\beta$ in the tables are given to only three decimal places. The third significant figure, if present, should be treated with suspicion as it is probably inaccurate. However, since even a $10 \%$ fit is an improvement, this is not particularly worrisome. Generally, linear interpolation between successive values of $M, P_{M}$ and $c$ will be sufficiently accurate for all parameters $\alpha_{m}, \beta_{m}, \alpha_{v}$ and $\beta_{v}$.

The extension of the approximations to more than 2 streams may be achieved by a method similar to section (4.6).

1) Partition the 'streams' into two groups, the ith stream and stream i*, formed by the combination of the other streams.
2) Calculate $P_{m, i}$ and $P_{v, i}$ as before.
3) Repeat 1) and 2) for all values of i.

The accuracy of this extension is difficult to evaluate but is probably comparable with similar extensions of the other approximations.

An example of calculation of means and variances using the tables is given below for a two stream case; with ( $\mathrm{a}_{1}, \mathrm{a}_{2}, \mathrm{~d}_{1}, \mathrm{~d}_{2}, \mathrm{c}$ ) $=$ $(5,9,2,2,7)$. For this case the approximations for $P_{m}$ and $P_{v}$ are all accurate to 2 decimal places.

## Example

$$
\begin{aligned}
& a_{1}=5 \\
& a_{2}=9 \\
& d_{1}=2 \\
& d_{2}=7 \\
& \mathrm{c}=5 \\
& M_{1}=3.378 \\
& M_{2}=3.254 \\
& V_{1}=4.220 \\
& V_{2}=5.657 \\
& \mathrm{M}=6.632 \\
& \mathrm{~V}=9.877 \\
& \mathrm{P}_{\mathrm{M}, 1}=.509 \\
& \mathrm{P}_{\mathrm{M}, 2}=.491 \\
& P_{V, 1}=.427 \\
& P_{V, 2}=.573 \\
& m_{1}=1.349 \\
& m_{2}=1.543 \\
& v_{1}=2.071 \\
& v_{2}=2.877 \\
& \text { cov }=.615 \\
& \mathrm{~m}=2.892 \\
& \mathrm{v}=6.178 \\
& \mathrm{P}_{\mathrm{m}, 1}=.466 \\
& P_{m, 2}=.534 \\
& \mathrm{P}_{\mathrm{v,1}}=.335 \\
& P_{v, 2}=.466 \\
& \alpha_{m, 1}=-.539 \\
& \beta_{m, 1}=-.001 \\
& \alpha_{v, 1}=-.888 \\
& \alpha_{v, 2}=-.898 \\
& \beta_{v, 1}=.108 \\
& \beta_{v, 2}=.108 \\
& \hat{P}_{m, 1}=.509-.539(.509-.427+.001) \\
& =.464 \\
& \hat{\mathrm{P}}_{\mathrm{m}, 2}=.536 \\
& \hat{\mathrm{P}}_{\mathrm{v}, 1}=.509-.888(.509-.427+.108) \\
& =.340 \\
& \hat{P}_{v, 2}=.491-.898(.491-.573+.108) \\
& =.468
\end{aligned}
$$

and

## CONCLUSION

The purpose of this thesis was to investigate a telephone network in which two independent overflow streams of traffic were offered to a common link. This network has been modelled as a system of service stages with two primary groups and one secondary group. Random traffic is offered to the primary groups and the overflow from these is offered to the secondary group. Correlation is induced between the two overflow streams from the link due to the sharing of the service facilities by the two streams. In order to understand the effect of sharing a common link, it was desirable to calculate the means and variances of the two overflow streams and the covariance between them. The objective of the research was to investigate methods of calculating these statistics.

The state equations of the system were derived and binomial transformations were applied to these equations in terms of the binomial moments of $\ell_{1}$ and $\ell_{2}$ to a finite, linear recursive, system.

Analogous transformations were made to the equations of state in papers by Riordan [27], Chastang [4] and Neal [16]. These three researchers all used a binomial moment generating function which involved the introduction of carrier variables. The new system was then found, after suitable multiplications and summations, by equating coefficients of like powers of these carrier variables.

The transformation in this thesis was effected without the use of generating functions, thus avoiding the introduction of the carrier variables. Two lemmas were proved which were convenient in the simplification of the transformation. This improved method could have been used in the papers described above.

In the third chapter, the system of equations was expressed as a single matrix equation. The highly structured form of the coefficient matrix was analysed, and suggested that a solution could be obtained iteratively. Two iterative techniques were discussed; the Jacobi and Gaus-Seidel methods. Although Gaus-Seidel iteration was better, it was shown that this could be improved by the acceleration technique known as successive over-relaxation (S.O.R.). An improved S.O.R. method with a variable S.O.R. parameter, was also discussed.

A computer program of the S.O.R. method was written and used to find the solution to a large number of networks. Some features of this program, including efficient use of storage, were discussed.

A simple system with no primary groups was considered in the next chapter. The state equations were again derived and a binomial transformation applied. The system of binomial moment equations was solved using the classical technique of Riordan [27], involving relaxing a constraint on the main equation to allow one parameter to go to infinity. This implicitly introduced an infinite number of artificial variables into the system. The extended system was solved by using a generating function, $\beta(t)$. A differential equation in $\beta$ was obtained and solved in terms of $\sigma$-polynomials. The boundary condition (or normalising condition for the case $\ell_{1}=\ell_{2}=0$ ) was used to obtain a unique solution. The means and variances thus derived, were expressed in terms of the Erlang loss formula.

An improved method of solving this system using a second binomial transformation was presented. This method does not use generating functions and does not require the relaxation of any constraints. Thus the introduction of artificial variables was avoided. Generalisations of the two lemmas were given which facilitated this transformation.

It was also shown that the system of equations could be solved directly, without any further transformations being applied. Both these techniques could have been used to solve Riordan's original problem which was a special, simple case of the model considered. The solution was generalised to allow more than two random streams to be offered to the common link. The solution also allowed calculation of higher moments, although this was not of primary interest to the research.

In the following chapter, an extension of the binomial transformation method was applied to the general mode1. The system of eight equations, which is quadratic recursive in $n_{1}, n_{2}$ and $m$ was replaced by a single equation which was linear recursive in the variables, by three successive binomial transformations. This system was of order $\left(d_{1}+1\right)\left(d_{2}+1\right)(c+1)$ which was reduced by one dimension to order $\left(d_{1}+d_{2}+1\right)(c+1)$
using analytic techniques. The reduced problem can also be solved by iterative techniques such as the S.O.R. method.

Approximate formulas for partitioning the total overflow mean into the means of individual streams have been suggested by 01sson and Wallström, and a similar formula for the variances by Harris. These formulas, together with some simple partitioning formulas were investigated, in chapter six, using data corresponding to solutions of over 2,000 networks which was calculated by the S.O.R. method. The absolute errors of each of these formulas were evaluated and their accuracy compared. The errors in estimates calculated by 01sson's formula were generally greater than those by Wallström's formula. The worst results, for fixed $c$ and $M$, were generally between .01 and . 02 for Wallström's formula although in underloaded cases they were as high as . 05 to . 18. Harris's formula generally had worst errors of the order . $03-.06$ and once again was even less accurate in underloaded situations.

Graphs in which the estimated value of the relevant parameter was plotted against the true value were produced for each formula, consisting of 150 points which corresponded to networks in which the total mean of the traffic offered to the common link was 8 erlangs and the link had 8 junctions. These enabled visual comparisons between the formulas to be made. Modifications to the formulas are suggested, one of which gives a significant improvement to Olsson's result, with worst error about . 01.

Since these formula are often used to partition total overflow means and variances which are calculated by the equivalent random method, the accuracy of this approximation was also investigated. There were up to $50 \%$ errors in the results calculated by the E.R.M. for cases where $\frac{M}{c} \geq 1$ although the approximation improved as $\frac{M}{c}$ increased. In the underloaded cases the estimates were up to $2 \frac{1}{2}$ times the correct values. The actual size of the parameters in these cases were very small and this large relative error corresponded to an absolute error of the order of .l erlang.

Finally, an approximate solution based on simple linear regression was derived. This method relied on the assumption that, for fixed values of the means of the offered streams, the proprotions of the mean and variance of the overflow for each stream, have a linear relationship with the proportion of the offered variance of the corresponding stream. This assumption gave a good approximation to reality for networks in which the average erlang per server ratio was not significantly less than one, becoming a better approximation as this ratio increased. Simple linear regression was used to estimate the slope and position of the lines best approximating these relationships, and from these approximate formulas for the proportions of the mean and variances were derived. The formulas involve two parameters and Appendix D contains tables which allow these parameters to be calculated. The S.L.R. approximations, except for the underloaded cases where they were still 6 times more accurate than the other approximations, generally gave errors significantly better than . 01 , and even with a $10 \%$ error in one of the parameters the estimates were still twice as accurate as Wallström's formula for the means and Harris's for the variances.

This thesis has investigated the problem under consideration from three approaches; analytic, computational and approximate. Analytic techniques have been used to solve the model explicitly for a special case and to reduce the order of the problem in the general model. A technique of performing binomial transformations without the introduction of generating functions was employed, which could be used in several other models considered by other authors. A computational solution to the model was obtained and incorporated into a computer program. This program was used to generate a large amount of data which led to an investigation into the accuracy of some approximate solutions. An approximate solution which is based on simple linear regression was also developed and tables for calculating the solution by this method were provided.

## APPENDIX A

Derivation of the Sum of the Moment Equations
The alternate definition of $\mathrm{B}\left(\ell_{1}, \ell_{2}\right)$, equation (2.11), is obtained by summing the Moment Equations (2.9). The derivation of (2.11) may be facilitated by considering the sumation symbols as operators. To simplify notation the following abbreviations will be used:

$$
\Sigma \Sigma \Sigma \text { represents } \sum_{n_{1}=0}^{\mathrm{d}_{1}} \sum_{n_{2}=0}^{\mathrm{d}_{2}} \sum_{m=0}^{\mathrm{c}} .
$$

If a variable is summed up to the value one less than the maximum (i.e. $d_{i}-1, c-1$ ) then the corresponding summation symbol will have a superscripted dash, that is $\Sigma^{\prime}$, and if the parameter is a constant then the value of the constant will replace the " $\Sigma$ ". For example

$$
\Sigma \Sigma ' \operatorname{cog}\left(n_{1}, n_{2}, m\right) \equiv \sum_{n_{1}=0}^{\mathrm{d}_{1}} \sum_{n_{2}=0}^{\mathrm{d}_{2}-1} \mathrm{~g}\left(n_{1}, n_{2}, \mathrm{c}\right) .
$$

The range of summation may be represented as a cuboid in $\mathrm{R}^{3}$. Each value of ( $n_{1}, n_{2}, m$ ) corresponds to a unit cube in the block. The division of the block into 'sub-blocks' corresponding to the range of each equation is illustrated in Figure A.1, and Table A. 1 lists the summation operator and number of values of ( $n_{1}, n_{2}, m$ ) (equal to the volume of the sub-block) for each equation in (2.9).

a) Representation of the system of equations (2.9)

Figure A. 1

b) Breakdown into sub-blocks representing each equation

Figure A. 1

| Equation | Operator | Number |
| :---: | :---: | :---: |
| a | $\Sigma^{\prime} \Sigma^{\prime} \Sigma^{\prime}$ | $\mathrm{d}_{1} \cdot \mathrm{~d}_{2} \cdot \mathrm{c}$ |
| b | $\mathrm{d}_{1} \Sigma^{\prime} \Sigma^{\prime}$ | $\mathrm{d}_{2} \cdot \mathrm{c}$ |
| c | $\Sigma^{\prime} \mathrm{d}_{2} \Sigma^{\prime}$ | $\mathrm{d}_{1} \cdot \mathrm{c}$ |
| d | $\mathrm{d}_{1} \mathrm{~d}_{2} \Sigma^{\prime}$ | $\Sigma \mathrm{c}$ |
| e | $\Sigma^{\prime} \Sigma^{\prime} \mathrm{c}$ | $\mathrm{d}_{1} \cdot \mathrm{~d}_{2}$ |
| f | $\mathrm{d}_{1} \Sigma^{\prime} \mathrm{c}$ | $\mathrm{d}_{2}$ |
| g | $\Sigma^{\prime} \mathrm{d}_{2} \mathrm{c}$ | $\mathrm{d}_{1}$ |
| h | $\mathrm{~d}_{1} \mathrm{~d}_{2} \mathrm{c}$ | 1 |
| Total | $\Sigma \Sigma \Sigma$ | R |

Table A. 1
The following steps will be used to calculate the sum of (2.9).

1. Apply the appropriate operator to each equation.
2. For each term in the equations, add the operators for each equation in which the term appears.
3. Simplify this result to a single operator.
4. Add the terms together and simplify.

The term (a+n+m+l) B(,,,) appears on the L.H.S. of each equation. Therefore its operator is $\Sigma \Sigma \Sigma$, the sum of the operations for equations (a) - (h).

The R.H.S. terms are
i) $\quad a_{1} B\left(n_{1}-1,,\right)$ which appears in every equation.

$$
O p(i)=\Sigma \Sigma \Sigma .
$$

ii) $a_{2} B\left(, n_{2}-1\right)$ ) also appears in each equation.

$$
0 p(i i)=\Sigma \Sigma \Sigma .
$$

iii) $\left(n_{1}+1\right) B\left(n_{1}+1,,\right)$ appears in (a), (c), (e) and (g). Op(iii) $=\Sigma^{\prime} \Sigma^{\prime} \Sigma^{\prime}+\Sigma^{\prime} \mathrm{d}_{2} \Sigma^{\prime}+\Sigma^{\prime} \Sigma^{\prime} c+\Sigma^{\prime} \mathrm{d}_{2} c$
$=\Sigma^{\prime} \Sigma \Sigma^{\prime}+\Sigma^{\prime} \Sigma c$
$=\Sigma^{\prime} \Sigma \Sigma$.
iv) $\left(n_{2}+1\right) B\left(, n_{2}+1,\right)$ appears in (a), (b), (e) and (f).

$$
O p(i v)=\Sigma \Sigma^{\prime} \Sigma .
$$

v) ( $m+1$ ) $B(,, m+1)$ appears in (a), (b), (c) and (d).

$$
O p(v)=\Sigma \Sigma \Sigma^{\prime}
$$

vi) $a_{1} B(,, m-1)$ appears in (b), (d), (f) and (h).
$O p(v i)=d_{1} \Sigma^{\prime} \Sigma^{\prime}+d_{1} d_{2} \Sigma^{\prime}+d_{1} \Sigma^{\prime} c+d_{1} d_{2} c$
$=\mathrm{d}_{1} \Sigma \Sigma$.
vii) $a_{2} B(,, m-1)$ appears in (c), (d), (g) and (h).
$0 p(v i i)=\Sigma d_{2} \Sigma$.
viii)

$$
\begin{aligned}
& \mathrm{a}_{1} \mathrm{~B}(,,,)+\mathrm{a}_{1} \mathrm{~B}_{\ell_{1}-1}(,,,) \text { appears in (f) and (h). } \\
& \begin{aligned}
O p(\text { viii }) & =d_{1} \Sigma \mathrm{c}+\mathrm{d}_{1} \mathrm{~d}_{2} \mathrm{c} \\
& =\mathrm{d}_{1} \Sigma \mathrm{c}
\end{aligned}
\end{aligned}
$$

ix)

$$
\begin{aligned}
& a_{2} B(,,,)+a_{2} B, \ell_{2}-1(,,,) \text { appears in }(g) \text { and }(h) . \\
& O p(i x)=\sum d_{2} c .
\end{aligned}
$$

The sum of equations (2.9) is therefore, $\Sigma \Sigma \Sigma(a+n+m+\ell) B(,,$,
$=\mathrm{a}_{1} \cdot \Sigma \Sigma \Sigma \cdot \mathrm{~B}\left(n_{1}-1,,\right)+\mathrm{a}_{2} \cdot \Sigma \Sigma \Sigma \cdot \mathrm{~B}\left(, n_{2}-1,\right)$
$+\sum^{\prime} \Sigma \Sigma \cdot\left(n_{1}+1\right) \mathrm{B}\left(n_{1}+1,,\right)+\sum \sum^{\prime} \Sigma \cdot\left(n_{2}+1\right) \mathrm{B}\left(, n_{2}+1,\right)$
$+\Sigma \Sigma \Sigma^{\prime} \cdot(m+1) \mathrm{B}(,, m+1)$
$+\mathrm{a}_{1} \cdot \mathrm{~d}_{1} \sum \Sigma \cdot \mathrm{~B}(,, m-1)+\mathrm{a}_{2} \cdot \sum \mathrm{~d}_{2} \Sigma \cdot \mathrm{~B}(,, m-1)$
$+\mathrm{a}_{1} \cdot \mathrm{~d}_{1} \Sigma \mathrm{c} \cdot \mathrm{B}(,,)+,\mathrm{a}_{2} \cdot \sum \mathrm{~d}_{2} \mathrm{c} \cdot \mathrm{B}(,,$,
$+a_{1} \cdot d_{1} \sum c \cdot B_{\ell_{1-1}},(,,)+,a_{2} \cdot \sum d_{2} c \cdot B, \ell_{2-1}(,,$,

Now,
$\Sigma \Sigma \Sigma \cdot B\left(n_{1}-1, j\right)=\Sigma \Sigma \Sigma \Sigma \cdot B(,,),$,
$\Sigma \Sigma \Sigma \cdot\left(n_{1}+1\right) \mathrm{B}\left(n_{1}+1,,\right)=\Sigma \Sigma \Sigma \cdot n_{1} \mathrm{~B}(,,),$,
and similar identities are valid for other terms, therefore (A.1) becomes

$$
\begin{align*}
& a \Sigma \Sigma \Sigma B(,,,)+\Sigma \Sigma \Sigma n B(,,,)+\Sigma \Sigma \Sigma m B(,,,)+\ell \Sigma \Sigma \Sigma B(,,,) \\
& \quad=a_{1} \cdot \Sigma \Sigma \Sigma \Sigma \cdot B(,,,)+a_{2} \cdot \Sigma \Sigma \cdot \Sigma \cdot B(,,,) \\
& \quad+a_{1} \cdot d_{1} \Sigma \Sigma \cdot \cdot B(,,,)+a_{2} \cdot \Sigma d_{2} \Sigma \cdot \cdot B(,,,) \\
& \quad+a_{1} \cdot d_{1} \Sigma c \cdot B(,,,)+a_{2} \cdot \Sigma d_{2} c \cdot B(,,,) \\
& \quad+\Sigma \Sigma \Sigma \cdot n_{1} B(,,,)+\Sigma \Sigma \Sigma \cdot n_{2} B(,,,) \\
& \quad+\Sigma \Sigma \Sigma \cdot m B(,,,) \\
& \quad+a_{1} \cdot d_{1} \sum c \cdot B_{\ell_{1}-1}(,,,)+a_{2} \cdot \Sigma d_{2} c \cdot B, \ell_{2-1}(,,,) \tag{A.2}
\end{align*}
$$

Since,

$$
\begin{aligned}
& \Sigma^{\prime} \Sigma \Sigma+\mathrm{d}_{1} \Sigma \Sigma^{\prime}+\mathrm{d}_{1} \Sigma \mathrm{c}=\Sigma \Sigma \Sigma \\
& \Sigma \Sigma^{\prime} \Sigma+\Sigma \mathrm{d}_{2} \Sigma^{\prime}+\Sigma \mathrm{d}_{2} \mathrm{c}=\Sigma \Sigma \Sigma
\end{aligned}
$$

and

$$
\operatorname{\Sigma \Sigma \Sigma B}(,,,)=B\left(\ell_{1}, \ell_{2}\right)
$$

(A.2) simplifies to

$$
\begin{aligned}
\left(\ell_{1}+\ell_{2}\right) \mathrm{B}\left(\ell_{1}, \ell_{2}\right) & =\mathrm{a}_{1} \sum_{n_{2}=0}^{\mathrm{d}_{2}} \mathrm{~B}_{\ell_{1}-1, \ell_{2}}\left(\mathrm{~d}_{1}, n_{2}, \mathrm{c}\right) \\
& +\mathrm{a}_{2} \sum_{n_{2}=0}^{\mathrm{d}_{1}} \mathrm{~B}_{\ell_{2}, \ell_{2}-1}\left(\mathrm{~d}_{1}, \mathrm{~d}_{2}, \mathrm{c}\right)
\end{aligned}
$$

which is (2.11).

## APPENDIX B

## COMPUTER PROGRAMS

The two main programs used in this research are S.O.R. and APPROX. The first program was used to calculate solutions to the model using Gauss-Seidel iteration with successive over-relaxation. For each value of the input parameters MT (the total mean offered to the common link) and KK (the number of junctions, c), five values of PM are considered. MT is proportioned into the two means, M1 and M2, of the offered streams. For each of these values thirty values of II and JJ (corresponding to $\mathrm{d}_{1}$ and $\mathrm{d}_{2}$ ) are considered and the corresponding arrival rates A1 and A2 are calculated such that the overflow from the direct links have means M1 and M2. For each value of (A1, A2, II, JJ and KK) the overflow means (OM1, OM2), variances (OV1, OV2) and covariance (COV) are calculated. The elements of the vector $\underset{\sim}{f}$ are calculated in the subroutine FGEN and the initial estimates of $\underset{\sim}{b}$ in EST. The vector $b$ was stored in the array called $X$ in the program. The iterative algorithm is performed in the subroutine SEID and the rows of the coefficient matrix A calculated as required in the subroutine and stored in the array A. The output from this program was stored on magnetic disc for later use.

The program APPROX used the data stored on disc as input. It has many subroutines, one to calculate the S.L.R. estimates (SLR), one to estimate the absolute errors (ERRCAL), one to plot graphs of the results and one for each of the approximate formulas considered. This program was used to generate results from which the tables of Chapters 6 and 7, and the graphs of Appendix C, were obtained.

Both programs were written in FORTRAN, for CDC 6000 or Cyber series computers, and use non standard, unformatted READ and PRINT statements. The plotting subroutine YPLOT (in the APPROX) uses a system of plotting subroutines, COMPLOT, available at the South Australian Institute of Technology and some other computer installations.

A modified version of SOR was used to generate the tables of Appendix D.

```
    PROGRAM SOR(INPUT, IUTOIJT,TATA,TADF3= MATA)
    DIMENSIONX(8000),Fl(800),F)(800)
    DIMENSION PARI(10),PAR2(10)
    REAL M1,M2,MT
    COMMON II,JJ,KK,IP,JP,KP,JM,KM,\DeltaT, A?,AT
```



```
        *
    * this program solves thf linfar rgllations
    * by SEIDAL'S mfthid.
    * the method usfs the relattin
    * * X = A* X + F
        IF A IS COSTOERED AS THE E!MM OF A LDWER (L) AND AN UPPER *
        (U) TRIANGULAR MATRIX.I.F. {=L+1) THEN #
        STARTING WITH AN J.vitial fstimate yo,Xk IS Calculated by *
            XK =L*XK + J|*XK-1 + F
        the iteratinn continiJes unttl thf Largest difference
        BETWEEN THE K TH. AND K-1 TH. FCTTMATES IS LESS THAN A
        GIVEN ERROR TN ABSILUTF YALIIE.(F.G. IE-G)
        the process has reen arreleratrg bv SucCeSSIve
        OVER-RELAXATION WITH S.П.D. CMNSTANT =1.2 .
    *
    *****************************************************************
222 PRINT 14
    14 FORMAT(* DATA,PTI,PT`,KK
        *)
        NP1=NP2=1
        READ *,PT1,PT2,KK
        IF(KK.EQ.O)GO TO 333
        CALL PARGEN(NP1,PT1,OAR1)
        IF(NP1.EQ.NP2.A.PT1.FQ.PT?)?,3
        2 DO 4 J=1,10
        4 PAR2(J)= PAR1(J)
            G口 T! 5
        3 CALL PARGEN(NP2,PT2,PAR2)
        PRINT 40
    4 0 ~ F O R M A T I * 1 ~ D I ~ C ~ A T ~ D M I ~ C V T ~ O M I ~ O V / O M ~ C M / O M * ,
        +* RIM,RDV RCM,RVM MI VI COV,RF MT,VT*/l
            WRITE (3,49) KK,PT1,PT2
    49 FORMAT(1X,I3,2F8.4)
    DO 555 IX=2,8,3
    II=IX
    Al=PAR1.(II)
    IF(AI.GT.O.)GO TO 50n
    II=II+1
    Al=PARI(II)
    IF(A1.LE.O.)GO TO 555
500
    JM=IP=II +1
    DO 554 JX=IP,10
    JJ=JX
    A2=PAR2(JJ)
    IF(A?.LE.O.)GO TO 554
    AT=\Delta1+\Delta2
    JP=JJ+1
    KP=KK+1
    KM=JM*JP
    NN=IP*JP*KP
    NM=IP*JP
```

```
        ERR=1E-6
        CALL EST(X,NN)
        CALL FGEN(F1,X,NN,NM,0)
        CALL SEID(X,FI,ERR,NN,NM,O)
    M1=A1*SUMJ(X,NN)
    M2=A2*SUMI(X,NN)
    MT=M1+M2
    CALL FGEN(F1,X,NN,NM,1)
    CALL FGEN(F2,X,NN,NM,?)
    CALL SEID(X,F1,ERR,NN,NM,1)
    VI=A1*SUMJ(X,NN)+M1-MI*M1
    COV=.5*A2*SUMI(X,NN)
    CALL SEID(X,F2,ERR,NN,NM,?)
    V2=A2*SUMI(X,NN)+M2-M?*M?
    COV=COV+.5*A1*SUMJ(X,NN)-M1*M?
    VT=V1+V2+2.*COV
    RE=2.*COV/VT*100.
    OM1=Al*E(II,AI)
    OM2=A2*E(JJ,A2)
    OV1=OM1*(1.-OM1+A1/(II+חM1-A1+1.1)
    OV2=OM2*(1.-OM2+\Delta2/(JJ+חM2-A2+].))
    ROM=OM1/DM2
    RQV=OV1/OV2
    VM1=OV1/OM1
    VM2=OV2/OM2
    CMI=OM1-M1
    CM2=OM2-M2
    RCM=CM1/CM2
    CO1=CM1/OM1
    CO2=CM2/OM2
    RVM=VM1/VM2
    PRINT 41,II,KK,A1,DM1,OVI,CM1,VM1,CनT, RחM,RCM,M1,V1,COV,MT,
    +JJ,A2, OM2,OV2,CM2,VM?,CD2,ROV,RUM,N?,V?,DF,VT
444 CONTINUE
    41 FIRMAT(1X,2I3,12F8.4/1X,I 3,3X,17FR.4/1
    WRITE (3,50) GV1,UV?,CM1,CY?,V1,V?,? तU
    50 FORMAT(1X,7F8.4)
554 CONTINUE
555 CONTINUE
    PRINT 60
    60 FORMAT(1OX,*ITERATIVE(S.T.D.) METHND IJSFR.*)
    ENDFILE 3
    GO TO 222
333 CONTINUE
    PRINT 334
334 FORMAT(1H,23(1H*)/2H*, ?1X,1H*/244 * WMDNTNG - PACK DATA*
    +/2H *,21X,1H*/1H,23(1H*))
    END
    SUBROUTINE EST(X,NN)
    DIMENSION X(NN)
    CIMMON II,JJ,KK,IP,JP,KP,JM,KM,A1,Aつ.AT
    U=1/NN
    DO 20 NR=1,NN
    20 X(NR)=U
    RETURN
    END
    SUBRIUTINE FGEN(F,X,NN,NM,L)
    COMMON II,JJ,KK,IP,JP,KP,JM,KM,A1,Aつ,AT
    DIMENSION F(NM), X(NN)
        OO 1 N=1,NM
    1 F(N)=0.
    F(NM)=1.
    FT=0.
```

$J N=K K * K M$
IF (L-1) $9,10,20$
9 RETURN
10 DJ $11 \mathrm{~J}=1, \mathrm{JP}$
$J L=J-1$
$N R=I P+J L \neq J M$
$X C=A 1 * X(N R+J N)$
$F(N R)=X C$
$F T=F T+X C$
11 CONTINUE
$F(N M)=F T$
RETURN
$200021 \mathrm{I}=1$, IP
$N R=I+J J * J M$
$X C=A 2 * X(N R+J N)$
$F(N R)=X C$
$F T=F T+X C$
21 CONTINUE
$F(N M)=F T$
RETURN
END

SUBRDUTINE SEID(X,F,FRR,NN,NM,L'

DIMENSION A(7)
DIMENSION $X(N N), N P D S(7), F(N M)$
NIT=0
$L L=(L+1) / 2$
11 CONTINUE
$E=X S=0$.
DU $2 K=1, K P$
$K L=K-1$
OD $2 \mathrm{~J}=1, \mathrm{JP}$
$\mathrm{JL}=\mathrm{J}-1$
DO2 I=1, IP
$I L=I-1$
$N R=I+J L * J M+K L * K M$
$D I A G=A T+I L+J L+K L+L L$
DO $3 M=1,7$
$3 A(M)=0$.
$\operatorname{IF}(J . G T \cdot 1) A(2)=A 2$
$\operatorname{IF}(I . G T, 1) A(3)=A 1$
$\operatorname{IF}(I \cdot L T \cdot I P) A(5)=I$
IF (J.LT.JP)A(6) $=\mathrm{J}$
$\operatorname{IF}(K \cdot L T \cdot K P) A(7)=K$
$I F(J . E Q \cdot J P) A(1)=A 2$
$I F(I, E Q \cdot I P) A(1)=A(1)+A 1$
$I F(K \cdot E Q \cdot K P) A(4)=A(1)$
$I F(K, E Q, 1) A(I)=0$
$N P O S(1)=N R-K M$
$N P D S(2)=N R-J M$
$\operatorname{NPOS}(3)=N R-1$
NPOS (4) = NR
$\operatorname{NPOS}(5)=\operatorname{NR}+1$
$N P O S(6)=N R+J M$
$\operatorname{NPOS}(7)=N R+K M$
$X T=0$ 。
DO $5 M=1,7$
IF (A (M).E0.0.) GOTO5
$N P=N P D S(M)$
$X T=X T+A(M) * X(N P)$
5 CONTINUE
NF $=N R-K K * K M$
IF (NF.GT.O)XT=XT+F(NF)

```
    XT=XT/DIAG
    XT=XT*1.2-. 2 # X(NR)
    IF(NR.EQ.NN)XT=F(NM)-XS
    XS=XS+XT
    EN=ABS(XT-X(NR))
    X(NR) = XT
    IF(EN.LT.E)GO TJ 2
    E=EN
    NE=NR
    2 CONTINUE:
    NIT=NIT+1
    IF(E.LT.ERR)12,11
    12 CONTINUE
    23 FORMAT(1HO,* ERROR*F10.7* AFTFR*T4* TTEQATTONS AT *I4)
    RETURN $ END
    FUNCTIDN SUMI(X,NN)
    DIMENSION X(NN)
    COMMON II,JJ,KK,IP,JP,KP,JM,KM,A1,1?,AT
    SUMI=0.
    DO 1 I=1,IP
    NR=I +JJ*JM +KK*KM
    1 SUMI=SUMI +X(NR)
    RETURN
    ENTRY SUMJ
    SUMI=0.
    DO 2 J=1,JP
    NR=IP+(J-1)*JM+KK*KM
    2 SUMI=SUMI + X(NR)
    RETURN $ END
    FUNCTION E(N,A)
    E=1.
    IF(N.EQ.O)RETURN
    OO 1 I =1,N
    AE=A*E
1 E=AE/(I+AE)
    RETURN $ END
    SUBRIUTINE PARGEN(NPAR,DT,DAR)
    DIMENSION PAR(1O)
    IF(PT.EO.OIRETURN
    DO 106 J=1,10
    Y=PT+J
    IF(NPAR.EQ.2)Y=2*J
    X=Y/2.
    CALL CALC(X,J,PX,NPAR)
    CALL CALC(Y,J,PY,NPAR)
102 DT =PY-PX
    EX=PT-PX
    IF(ABS(EX).LT.LE-5)GOTO1O4
    Z=X+(Y-X)*EX/DT
        IF(Z.LT.0)GO T0 205
    IF(Z.GT.40)GC TO 205
    CALL CALC(Z,J,PZ,NPAR)
    IF(PZ.GT.PT)GOTO 103
    X=Z $ PX=PZ
    GOTO 102
103 Y=Z $ PY=PZ
    GOTO 102
205 x=0.
104 PAR(J) = X
106 CONTINUE
    RETURN & END
```

```
SUBROUTINE CALC(A,N,P,NP)
P=A*E. N,A)
IF(NP.EQ.I)RETURN
Q=P
P=1-0+A/(N+1.-A+Q)
IF(NP.EQ.2)RETURN
P=Q*P
RETURN $ END
```

```
    PROGRAM APPRX(INPUT, חIITPIIT, ПATA,TADE2=חATA)
    REAL M(9,2),MT(9),V(0,15,2).VT(0,15),C(0)
    REAL CM(9,15,2),CMT(0,15), DM(0,15,>),\MT(0,15)
    REAL OV(9,15,2),OVP(9,15),7VT(0,75), r!V(0,75)
    REAL PM(9,2),PV(9,15,2), DCM(9,15,2), MOM(0.15,2)
    REAL POVP(9,15,2), PחVT(9,15, ),OrV(0,?5)
    COMMIN M,MT,V,VT,C,CM,CMT,TM, ПMT, חV, ח\O, חVT, COV,
    , PM,PV,PCM,PחM,PПVD,DOVT,DCV,TMAX
    REWIND 3
    DO 10 I= 1,10
    IMAX=I-1
    READ (3,49) C(I),M(I,1).M(I, 2)
4 9 ~ F O R M A T ( F 4 , 2 F 8 . 4 )
    IF(EOF(3).NE.0)GO Tत 11
    MT(I)=M(I,1)+M(I,2)
    DO 10 J=1,15
    READ (3,50) V(I,J,1),V(I,J,?),CM(T,J,\),CM(I,J,2),
    ,
    OV(I,J,I), חV(I,J,?),CCV(T,J)
50 FORMAT (1X,7F8.4)
    VT(I,J)=V(I,J,1)+V(I,d,2)
    CMT(I,J)=CM(I,J,I)+CM(I,J,?)
    OMT(I,J)=MT(I)-CMT(I,J)
    OVP(I,J)=OV(I,J,I)+ПV(I,N,?)
    OVT(I,J)=OVP(I,J)+2.*COV(I,J)
    DO 12 K=1,2
    OM(I,J,K)=M(I,K)-CM(T,J,K)
    PM(I,K)=M(I,K)/MT(I)
    PV(I,J,K)=V(I,J,K)/VT(I,N)
    PCM(I,J,K)=CM(I,J,K)/CMT(I,J)
    POM(I,J,K)=OM(I,J,K)/חMT(I,J)
    POVP(I,J,K)=OV(I,J,K)/חVD(I,J)
    POVT(I,J,K)=CV(I,J,K)/OVT(I,J)
    PCV(I,J)=COV(I,J)/OVT(I,J)
12 CONTINUE
10 CONTINUE
11 CONTINUE
```


*

* insert subroutine calls hfre
* 


STOP
END
SUBRDUTINE SLR(PM,PV,PX, IMAX, $\triangle$ LOHA, RETA)
REAL PM(9,2),PV(9,15,2), ロX(0,15, 2), ALDUA(0,2), BETA(9,2)
DO 1 IA $=1$, IMAX
$I B=I A$
IF (IA.GT.I)IB=IA+4
IF (IA.GT. 5) IB $=I A-4$
$S X=S V=S X X=S X V=0$.
IF (I.GT.5) I $B=I-4$
DO $2 J=1,15$
$S X=S X+P X(I A, J, I)+P X(I P, J, ?)$
$S V=S V+P V(I A, J, 1)+P V(I B, J, 2)$
$S X X=S X X+P X(I A, J, 1) * * ?+P X(I B, J, 2) * * ?$
$S X V=S X V+P X(I A, J, I) \neq P V(I A, J, 1)+P X(T R, J, ?) * D V(I B, J, 2)$
2 CONTINUE
$V B=S V / 30$.
$X B=S X / 30$.
THETA $=(S X V-S X * V B) /(S X Y-S Y * Y B)$
$\operatorname{ALPHA}(I A, I)=A L P H A(I B, ?)=-1.1$ THETA


1 CONTINUE
RETURN
END
SUBROUTINE WALSTM
REAL Y(9,15,2),ERM(9,?), ᄃQP(0, ?)
REAL M(9,2), MT $(9), V(9,15,2), \operatorname{VT} 10,15), C,(9)$
REAL CM(9,15,?), CMT(9,15), ]M(9,15,?), ПMT(0,15)
REAL DV(9,15,2), OVP(9, 15), TVT(0,15), CחV $(0,15)$
REAL PM(9,2), PV(9,15,2), DCM(9, 15, 7$)$, $\operatorname{DCM}(0,15,2)$
REAL $\operatorname{POVP}(9,15,2), \operatorname{PDVT}(9,15,2)$, © (V) 0,15$)$
REAL BL $(9,15)$
CDMMON M, MT, V,VT, С, CM, CMT, ПM, ПMT, ПV, חVD, חVT, COV,
PM, PV, PCM, PחM, PПVP, PחVT, DCV, TMAX
DO $1 I=1, I M A X$
DD $1 \mathrm{~J}=1,15$
$B=$ OMT (I, J)/MTII)
$B L(I, J)=B$
DO $1 K=1,2$
$Y(I, J, K)=P V(I, J, K) *(1,-B)+P M(I, K) * R$
1 CONTINUE
CALL ERRCAL(Y,POM, IMAX, ERM, ERP)
PRINT 2
2 FORMAT (/*WALLSTROM'S APPROXIMATTMN FOR THF MEANS*/)
PRINT 3
3 FORMAT(* $C$ MT PM $(-V E)$ EROMRE $(+1 / F) * /)$
PRINT $4,((C(I), M T(I), P M(I, K), F P M(I, K), F R P(T, K), I=1, I M A X), K=1,1)$
4 FORMAT (2F4,F6.4,2F8.4)

```
PRINT *, "PLOT WALLSTRJM'S EחRMUI 1 ?"
```

READ *, NAX
IF (NAX.GE.O)CALL YPLT(Y, POM, TMAX, NAX, T 2HחVFRFLOW MEAN,-13,
, 19HWALLSTROMIS FORMULA.191
RETURN
END
SUBROUTINE OLSSON
REAL $Y(9,15,2)$, ERM $(0,2)$, FR: $2(0,2)$
REAL M(9,2), MT (9), V(0,15,?), VT (0.15), r(a)
REAL CM(9,15,2), CMT(9,15), TM(0,15, ) , ПMT (7,15)
REAL OV $(9,15,2), \operatorname{RVP}(9,15), \Pi V T(0,15), C \cap Y(0,15)$
REAL PM $(9,2), \operatorname{PV}(9,15,2), O C M(0,15,7), \operatorname{POM}(0,15,2)$
REAL $\operatorname{POVP}(9,15,2), \operatorname{POVT}(9,15,2)$, OCV(9,15)
REAL T(2)
CIMMDN M,MT, V, VT,C,CM, CMT, OM, חMT, ПV, חYD, חYT, CUV,
PM, PV, PCM, PDM, DOVP, PCVT, PCV, TMAY
77 CDNTINUE
READ *, FAC
$\operatorname{IF}(A B S(F A C) \cdot L T \cdot 1 E-4) R E T U R N$
DD $1 I=1, I M A X$
DO $1 \mathrm{~J}=1,15$
DO $22 k=1,2$
$T(K)=V(I, J, K)+F A * * M(I, K) * * ? N(T, J, K)$
22 CONTINUE
$T S U M=T(1)+T(2)$
DO $1 K=1,2$
$Y(I, J, K)=T(K) / T S U M$
1 CONTINUE
CALL ERRCAL (Y, POM, IMAX, ERM, ERP)
PRINT 2
2 FORMAT(/*QLSSGN'S APPROXIMATITN FחR THF MEANS*/) PRINT 3
3 FORMAT(* $C$ MT $P M \quad(-V E)$ FRRMRC $1+V F) * 11$
PRINT $4,((C(I), M T(I), D M(I, K), F R M(T, K), F マ D(T, K), I=1, I M A X), K=1,1)$

```
4 FORMAT(2F4,F6.4,2F3.4)
    GO TO 77
    PRINT *,"PLOT ILSSON'S FMRMIILA ?"
    READ *,NAX
    IF(NAX.GE.O)CALL YPLT(Y,PDM,IMAY,NAY,1 xHחyFRFLOW MEAN,-13,
                            16HOLSSON'S FMRMIJLA,}ん)
    GO TO 77
    RETURN
    END
    SUBROUTINE HARRIS
    REAL Y(9,15,2),ERM(9,?),ERP(0,2)
    REAL M(9,2),MT(9),V(0,15,2),VT(0,15),C(0)
    REAL CM(9,15,2),CMT(9,15),0M(9,15,7),חMT(0,15)
    REAL OV(9,15,2),DVP(9,15),TVT(9,15), (חV(0, 15)
    REAL PM(9,2),PV(9,15,2), PCM(0,15,?), PחM(0,15,2)
    REAL POVP(9,15,2), POVT(9,15,?),DCV(0.15)
    COMMON M,MT, V,VT,C,CM,CMT, ПM, OMT, חV, חVD, חVT,COV,
    , PM,PV,PCM,P\capM, DחVP, POVT,DCYV,IMAX
    DO 1 I =1,IMAX
    DD 1 J=1,15
    DO 1 K=1,2
    RHO=PV(I,J,K)
    T=RHO+(1.-RHO)*EXP(-RHO*C(I))
    Y(I,J,K)=RHO*(T*(OVT(I,J)-ПMT(T,J))+ חMT(T,J))/OVT(I,J)
1 CONTINUE
    CALL ERRCALIY,POVT,IMAX,FRM,FRP!
    PRINT 2
2 FORMAT(/*HARRISIS APPROXIMAT TON COD THF YARIANCES*/)
    PRINT 3
3 FDRMAT(* C MT PM (-VF) EPRTRS (+UE)*/)
    PRINT 4,((C(I),MT(I),PM(I,K),EPM(T,K),FQP(T,K),I=1,IMAX),K=1,2)
4 FORMAT(2F4,F6.4,2F8.4)
    PRINT *,"PLUT HARRIS'S EORM|LA ?"
    READ *,NAX
    IF(NAX.GE.O)CALL YPLT(Y,OOVT,INAX,NAX,7 7HTVERFLOW VARIANCE,-17,
    , 16HHARRIS'S FONMULA,IG!
    RETURN
    END
    SUBRDUTINE SLRIMM
    REAL Y(9,15,2),ERM(0,2),FRP(0,2)
    REAL M(9,2),MT(9),V(9,15,?),VT(0,15),C10)
    REAL CM(9,15,2), CMT (9,15),OM(0,15,2), ПMT (0,15)
    REAL OV (9,15,2),OVP(9,15), OVT(9,151, rпM(0, 15)
    REAL PM(9,2),PV(9,15,2),DCM(9,15,?), PMM(0,15,2)
    REAL POVP(9,15,2), POVT (0,15,2),DCV(7,15)
    COMMON M,MT, V,VT,C,CM,CMT, TM, חMT, חV, חVD, חVT, COV,
                            PM, PV,PCM, PПM, PחVP, PחVT, PCV,TMAX
    REAL A(9,2),B(9,2)
    CALL SLR(PM,FV,POM,TMAX,A,B)
    DO 1 I=1,IMAX
    DO 1 J=1,15
    OO 1 K=1,2
    Y(I,J,K)=PM(I,K)+A(I,K)*(PM(I,K)-P\!T,J,KI-B(I,K))
1 CONTINUE
    CALL ERRCAL(Y,POM,IMAX,ERM,FRD)
    PRINT ?
2 FORMAT(/*S.L.R. APPRIXXIMATION FTRP THF MEANS*/)
    PRINT 3
3 \text { FORMAT(* C MT PM (-VE) ERRMRS (+VF) A B*)}
    PRINT 4,((C(I),MT(I),PM(I,K),ERM(T,K), 「PD(T,K),A(I,K),B(I,K),I=1,I
```

```
    -MAX) ,K=1,1)
```

4 FORMAT $(2$ F4,F6.4,4F8.4)

```
    PRINT *,"PLDT SLR APPRПX. FMR MEANS ?"
    READ *,NAX
    IF(NAX.GE.O)CALL YPLT(Y,POM,IMAX, NAY,1 רUחYIFRFLUW MFAN,-13,
*
                                19HS.L.R.APDRחXTMATION.1O1
RETURN
END
```

SUBRDUTINE SLRIVT
REAL $Y(9,15,2), E R M(9,2), E R P(0, ?)$
REAL $M(9,2), \operatorname{MT}(9), V(9,15,2), V T 10,15), C(9)$
REAL CM(9,15,2), CMT(0,15), DM (0,15, ) , ПMT(0.15)
REAL $\operatorname{DV}(9,15,21, \operatorname{DVP}(0,15), 7 V T(0,15), C \cap M(0,15)$
REAL PM(9,2), PV(9,15, 2), OCM(9, 15. 7$)$, $\operatorname{PMM}(9,15,2)$
REAL POVP(9,15,2), PDVT(7,15,2), DCV(9,15)
COMMON M,MT, V,VT,C,CM,CMT, חM, OMT, ПV, חy, חVT, CIV,
PM, PV, PCM, P OM, PПVD, PחVT, PCV, YMAX
REAL $A(9,2), B(9,2)$
CALL SLR(PM,PV,POVT,IMAX,A,B)
DD 1 I $=1$, I MAX
DO $1 J=1,15$
DO $1 K=1,2$
$Y(I, J, K)=P M(I, K)+A(I, K) *(P M(I, K)-D V(I, J, K)-B(I, K))$
1 CONTINUE
CALL ERRCAL (Y, POVT, TMAX, FRM, FRP)
PRINT 2
2 FORMAT(/*S.L.R. APPRחXIMATTIN Fח२ THF YARTANCES*/)
PRINT 3
3 FIRMAT(* C MT PM (-VE) FRRПDC (+VE) A B*/)
PRINT 4, ((C(I), MT(I), PM(I,K), EPM(T,K), FOD(T,K), A(I,K), B(I,K), I=I, I
, MAX) $\quad, K=1,21$
4 FORMAT(2F4,F6.4,4F8.4)
PRINT *,"PLOT SLR APPRחX. FBR VARS.?"
READ *, NAX
IF (NAX.GE.O)CALL YPLT(Y, POVT.IMAX,NAX, 1 ?HTVERFLOW VARIANCF,-17,
,
19HS.L.R.APPROXIMATION. 10 )
RETURN
END
SUBROUTINE ERRCAL(Y, X, IMAX, ERM,FOD)
REAL $X(9,15,2), Y(9,15,2)$, FRM $(9, ?)$, EDD(O., $)$
REAL $Z(9,15,2)$
DO 1 I $=1, I M A X$
DO $1 K=1,2$
$E M=E P=0$.
DO $2 J=1,15$
$E R=Y(I, J, K)-X(I, J, K)$
$Z(I, J, K)=E R * 10000$
$E P=A M A X I(E P, E R)$
$E M=A M I N I(E M, E R)$
2 CDNTINUE
$E R M(I, K)=E M$
$E R P(I, K)=E P$
1 CONTINUE
PRINT 5, (( (Z(I, J,K),I=1,7),K=1, ?),J=1,15)
5 FORMAT (9F6,5X,9F6)
RETURN
END
SUBRQUTINE ERMETH
REAL $M(9,2), \operatorname{MT}(9), V(0,15, ?), V T(0,15), C(0)$

```
    REAL CM(9,15,2),CMT(0,15), IM(0,15,?),7MT(0,15)
    REAL OV(9,15,2), OVP(9,15),OVT(9,15), CПV(0,15)
    REAL PM(9,2),PV(9,15, 2), PCM(9,15,?), PחM(0, 15,2)
    REAL POVP(9,15,2),P\capVT(9,15,7),DrV(2,15)
    COMMDN M,MT,V,VT,C,CM,CMT,DM,חMT, חV, חVD, חVT,CDV,
                PM,PV,PCM,POM, PПVD, PחV/, DRV,TMAX
    PRINT 4
    4 FORMAT(/*E.R.APPROXIMATITN*)
    PRINT 2
    EMM=EMP=EVM=EVP=1.
2 FORMAT(/* C MT DM -VE MFAN +VE -VF VAR. +VE&)
    DO 1 I=1,IMAX
    DO 11 J=1,15
    TV=VT(I,J)
    TM=MT(I)
    VM=TV/TM
    AE=TV+3.*VM*(VM-1.)
    DE=(AE*(TM+TV)/(TM+TV-1,))-TM-1
    EM=AE*E(C(I)+DE,AE)
    EV=EM*(1.-EM+AE/(C(I)+DE-AE+FM+1.))
    RM=EM/OMT(I,J)
    RV=EV/DVT(I,J)
    EMP=AMAXI(EMP,RM)
    EMM=AMINI(EMM,RM)
    EVP=AMAXI(EVP,RV)
    EVM=AMINI(EVM,RV)
11 CONTINUE
    PRINT 3,C(I),MT(I),PM(I,1),EMM,FMD,FVM,FVD
    3 FORMAT(2F4,5F8.4)
1 CONTINUE
    RETURN
    END
    SUBRDUTINE OFFMN
    REAL Y(9,15,2),ERM(10, ?),EQP(10.)
    REAL M(9,2),MT(9),V(9,15,2),VT(0,15),C(0)
    REAL CM(9,15,2),CMT(9,15), TM(9,15,?),OMT(0.15)
    REAL OV(9,15,2),OVP(0,15),TVT(0,15), CחV(0,15)
    REAL PM(9,2),PV(9,15,2),PCM(9,15,?), P\M(0,15,2)
    REAL POVP(9,15,2),POVT(9,15,2),DrV(0,15)
    COMMON M,MT,V,VT,G,CM,CMT,\M,ПMT, חV,חVD,חVT,COV,
                            PM, PV,PCM, PחM, D\capVD, Dח\T, DCV,TMAX
    PRINT 2
    PRINT 3
    OO 1 I=1,IMAX
    DO 1 J=1,15
    DO 1 K=1,2
    Y(I,J,K)=PM(I,K)
1 CONTINUE
    CALL ERRCAL(Y,POM,IMAX,EDM,ERP)
2 FORMAT(/*OFFERED MEAN APPRDXIMATTMA FOR TUF MEANS*/)
3 FORMAT(* C MT DM (-VF) CRRחRQ (+VE)*/)
    PRINT 4,((C(I),MT(I),PM(I,K),FPM(T,K), [PP(T,K),I=1,IMAX),K=1,1)
4 FORMAT(2F4,3F8.4)
```

```
    PRINT *,"PLOT OFFEREO MEAN ?"
```

    PRINT *,"PLOT OFFEREO MEAN ?"
    READ *,NAX
    READ *,NAX
    IF(NAX.GE,OICALL YPLT(Y,PGM, IMAX,NAX,1 3HCVCRFLOW MEAN,-13,
    IF(NAX.GE,OICALL YPLT(Y,PGM, IMAX,NAX,1 3HCVCRFLOW MEAN,-13,
                        12HOFFERED MEAN,12)
                        12HOFFERED MEAN,12)
    RETURN
    RETURN
    END
END
SUBRDUTINE OFFVAR
REAL Y(9,15,1),ERM(10, >),ERD(10.,)

```
```

    REAL M(9,2),MT(9),V(0,15,2),VT(0,15),C(0)
    REAL CM(9,15,2),CMT(9,15),7M(0,15, )),\capMT(0,15)
    REAL OV (9,15,2), OVP(0, 15), П\T(0,15), r刀V(0,15)
    REAL PM(9,2),PV(9,15,2),DCM(0,15,?), DMM(0,15,2)
    REAL POVP(9,15,2), PחVT (9,15,2),DCV(9,15)
    COMMON M,MT,V,VT,C,CM,CMT, H.ПMT, ПU, UV, חVT,C\capV,
                            PM,PV,PCM,POM, O\capVP, DחVT,DCV,IMAX
    CALL ERRCAL(PV,POM,IMAX,FRM,FRD)
    PRINT 2
    2 FORMAT(/*GFFERED VAR. APPQTXIMATTON FOD THF MEANS*/)
PRINT 3
3 FORMAT(* C MT PM (-VF) FODNQS (+VF)*/)
PRINT 4,((C(I),MT(I),PM(I,K),FPM(T,K),FDP(T,K),I=1,IMAX),K=1,2)
4 FORMAT(2F4,3F8.4)

```
```

    PRINT *,"PLOT OFFERFN VAQIANCE ?"
    READ*,NAX
    IF(NAX.GE.OICALL YPLT(PV,PJM,IMAX,NAX,`ҰHO'ERFLDW MEAN,-13,
                        16HOFFERED VARIANCE,lfl
    RETURN
    END
    ```
    FUNCTION E(D,A)
    \(E=1\) 。
    IF (D.EQ.O.I RETURN
    \(N L=D\)
    \(N P=N L+1\)
    DO 1 I =1,NL
    \(A E=A * E\)
    \(E=A E /(I+A E)\)
1 CONTINUE
    \(E P=A * E /(N P+A * E)\)
    \(E=E+(D-N L) *(E P-E)\)
    RETURN
    END
    SUBRIUTINE YPLT(Y,X,IMAX,NAX, TX, AX, TY, NY)
    REAL \(X(9,15,2), Y(9,15,2)\)
    REAL \(X X(270), Y Y(270)\)
    DO 1 I =1,IMAX
    DO \(1 \mathrm{~J}=1,15\)
    DO \(1 K=1,2\)
    \(N=J+(I-1) * 15+(K-1) * I M A X * 15\)
    \(X X(N)=X(I, J, K)\)
    \(Y Y(N)=Y(I, J, K)\)
1 CONTINUE
    CALL PLOTS(7HTEK4010)
    IF (NAX.EQ.O)GOTO 2
    CALL PLOT(0., 5., -3)
    DO \(7 \mathrm{~L}=1,4\)
    CALL \(A X I S(0,0,0 I X, N X, 10,0,0, \ldots 1,1)\)
    CALL AXIS(0.,0., IY,NY,10.,90.,0.,.1,-1)
7 CONTINUE
2 NMAX \(=I M A X * 30\)
    DO \(3 \mathrm{~N}=1\), NMAX
3 CALL NSSYMB(10.*XX(N),10.*YY(N)..01.7,0.1
CALL PLDT (O., \(0 ., 3)\)
CALL PLDT(10.,10.,2)
CALL PLOTE
RETURN
END

SUBROUTINE OFFMNV
REAL \(\mathrm{Y}(9,15,2)\), ERM(10.2), FRP(10,?)
```

    REAL M(9,2),MT(9),V(0,15,2),VT(0,15),C(9)
    REAL CM(9,15,2),CMT(9,15),7M(0,15,?),7MT(习.15)
    REAL OV(9,15,2),OVP(9,15),7VT(0,15), CNV(9,15)
    REAL PM(9,2),PV(9,15,2), DCM(9,15.?), OПM(0, 15,2)
    REAL POVP(9,15,2), POVT (0,15,?),0CV(0,15)
    COMMON M,MT,V,VT,C,CM,CMT, ПM, OMT, ПV, तVD. חVT,COV,
    , PM,PV,PCM,PחM,PIVD,PПVT,DCV,TMAY
    PRINT 2
    PRINT 3
    DO 1 I =1,IMAX
    OO 1 J J = 1,15
    DO 1 K=1,2
    Y(I,J,K)=PM(I,K)
    1 CONTINUE
CALL ERRCAL(Y,PUVT,TMAX,FRM, EDP)
2 FORMAT(/*OFFERED MEAN APPRTXIMATTחN FTR THF VARIANCES*/)
3 FORMAT(* C MT PM (-VF) FROCRS (+VF)*/)
PRINT 4,((C(I),MT(I),PM(I,K),ERM(I,K),FRP(I,K),I=1,IMAX),K=1,I)
4 FORMAT(2F4,3F8.4)
PRINT *,"PLOT OFFERFD MEAN ?"
READ *,NAX
IF(NAX.GE.O)CALL YPLT(Y,PDVT, IMAX,NAX, ITHNVERFLIW VARIANCE,-17,
, 12HDFFERED MEAN, 1?I
RETURN
END
SUBRDUTINE OFFVARV
REAL Y(9,15,1),ERM(10,2),FRP(10,?)
REAL M(9,2),MT(9),V(9,15,2),VT(9,15), (10)
REAL CM(9,15,2), CMT(0,15),OM(0,15, )),חMT(0,15)
REAL OV(9,15,2), OVP(9,15), IVT(9,15), rnv(0,15)
REAL PM(9,2),PV(9,15,2),PCM(9,15,2), PNM(0, 15,2)
REAL POVP(9,15,2),POVT(9,15,2),OCV(9,15)
COMMON M,MT, V,VT,C,CM,CMT,IM,OMT, חV, חVD, חVT, COV,
, PM,PV,PCM,P\capM,PחVP,PחVT,PrY,TMAX
CALL ERRCAL(PV,POVT,IMAX,EQM,FRO)
PRINT ?
2 FORMAT(/\#GFFERED VAR. APPRIXTMATYIN FOD THE VARIANCES*/I
PRINT 3
3 FORMAT(* C MT DM (-VE) ERQחDS (+1/F) \#/)
PRINT 4,((C(I),MT(I),PM(I,K),FRM(T,K),F2D(T,K),I=1,IMAX),K=1,2)
4 FORMAT(2F4,3F8.4)
PRINT *,"PLDT OFFERFO VARIANCE ?"
READ *,NAX
IF(NAX,GE.O)CALL YPLT(PV.PDVT,TMAY,NAX, 1TUחVERFLOW VARIANCE,-17,
, 16HOFFERED VARIANCF,16)
RETURN
END

```

\section*{APPENDIX C}

\section*{GRAPHS OF THE APPROXIMATE FORMULAS}

The graphs presented in this appendix all correspond to the case \(M=8\), \(c=8\). The value of \(P_{m}\) or \(P_{v}\) as calculated by the program SOR is plotted in the \(x\) direction and the estimate of this value, as calculated by the approximation indicated by the labelling, in the y direction. The 'points' are represented by asterisks one m.m. in height.










\section*{APPENDIX D}

\section*{TABLES FOR THE S.L.R. APPROXIMATION}

Each table corresponds to a single value of \(c\) (the number of secondary group servers). Seven values of total offered mean are considered and these are listed under MT. The total mean is split into proportions corresponding to .l, .2, ..., .9, as indicated by PM. Since \(\alpha_{m}\) has the same value at \(p\) and \(1-p\) only values of \(P M \leq .5\) are given. Similarly only values of \(\mathrm{PM}<.5\) are considered for \(\beta_{m}\). If \(p>.5\) then \(\left.\beta_{m}\right|_{P M=p}=-\left.\beta_{m}\right|_{P M=1-P}\) and \(\beta_{m}=0\) for \(P_{M}=0\), .5 or 1.

The values of \(\alpha\) and \(\beta\) not represented on the table may be obtained by linear interpolation between the values given. For large values of \(\frac{M}{c}, P_{m}\) should be approximated by \(P_{M}\).

NUMBER OF JUNCTIONS 2


NUMBER [FF JUNCTIDNS 4



NUMBER OF JUNCTIONS 8
\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|}
\hline & & ALPHA & & AN & & & & & & & : & BETA - & MEA & & & & & & : \\
\hline : MT 1 & : & . 1 & ; & - ? & : & - 3 & : & - 4 & : & - 5 & : & . 1 & : & . 2 & : & . 3 & : & . 4 & : \\
\hline : 4. & : & -1.49? & : & -1.325 & : & -1.74? & : & -1.191 & : & -1.175 & ; & -. 015 & : & -. 019 & : & -. 017 & : & -. 009 & : \\
\hline : 6. & : & -. 854 & : & -. 85 ? & : & -. 859 & : & -. 857 & : & -. 856 & : & -. 001 & : & -. 002 & : & -. 002 & : & -. 001 & : \\
\hline -8. & : & -.591 & : & -.617 & : & -.t2? & : & -.651 & : & -. 656 & : & . 008 & : & . 010 & : & . 008 & : & . 004 & : \\
\hline : 10. & : & -. 432 & : & -. 469 & : & -. 499 & : & -. 517 & : & -. 523 & : & .015 & : & . 018 & : & . 015 & : & . 008 & : \\
\hline : 15. & : & -. 253 & : & -. 295 & : & -. 313 & : & -. 330 & : & -. 336 & : & . 024 & : & . 030 & : & . 024 & : & .013 & : \\
\hline : 20. & : & -. 1.72 & : & -. 200 & : & -. 733 & : & -. 238 & : & -. 243 & : & . 029 & : & . 034 & : & . 027 & : & . 015 & : \\
\hline : 25. & : & -. 127 & : & -. 151 & : & -. 171 & : & -. 184 & : & -. 188 & : & . 031 & : & . 036 & : & . 028 & : & . 015 & : \\
\hline - 1 PM & : & ALPHA & VA & RIANEF & & & & & & & & & & & & & & & : \\
\hline : MT 1 & : & . 1 & : & -? & : & . 2 & : & . 4 & : & . 5 & : & . 6 & : & . 7 & : & . 8 & : & . 9 & : \\
\hline : 4. & : & -1.428 & : & -1. 304 & : & -1. 754 & : & -1.258 & : & -1.307 & : & -1.402 & : & -1.559 & : & -1.814 & : & -2.230 & : \\
\hline : 6. & : & -.893 & : & -. 908 & : & -. 934 & : & -. 975 & : & -1.032 & : & -1.106 & - & -1.202 & : & -1.328 & : & -1.487 & : \\
\hline : 8. & : & -. 720 & : & -. 751 & : & -. 78 Ra & : & -.828 & : & -. 877 & : & -. 934 & : & -. 999 & : & -1.073 & : & -1.157 & : \\
\hline : 10. & : & -. 651 & \% & -. 689 & : & -. 710 & : & -. 753 & : & -. 791 & : & -. 834 & : & -. 881 & : & -. 934 & , & -. 991 & : \\
\hline : 15. & : & -. 649 & : & -. 684 & : & -. 670 & : & -. 695 & : & -. 714 & : & -. 737 & : & -. 766 & : & -. 800 & : & -. 839 & : \\
\hline : 20. & : & -. 677 & : & -. 686 & : & -. 0.94 & : & -. 701 & : & -. 711 & : & -. 726 & : & -. 749 & : & -. 777 & : & -. 812 & : \\
\hline : 25. & : & -. 707 & : & -. 71.4 & : & -. 719 & : & -. 722 & : & -. 728 & : & -. 739 & : & -. 757 & : & -. 784 & : & -.818 & : \\
\hline : 1 PM & : & BETA - & VAR & I ANCF & & & & & & & & & & & & & & & : \\
\hline : MT 1 & : & . 1 & : & .? & : & . 2 & : & . 4 & : & . 5 & : & . 6 & : & . 7 & : & . 8 & : & . 9 & : \\
\hline : 4. & \% & .007 & : & -075 & : & . 047 & : & . 065 & : & . 077 & : & . 080 & : & . 075 & : & . 060 & : & .035 & : \\
\hline : 6. & : & . 038 & : & -c7n & : & . 095 & : & . 109 & : & .113 & : & .107 & : & . 092 & : & . 068 & : & . 037 & : \\
\hline : 8. & : & . 055 & : & . 006 & : & . 124 & 8 & . 137 & : & . 138 & 8 & . 127 & : & . 106 & : & . 077 & : & . 041 & : \\
\hline - 10. & : & . 061 & : & -106 & : & .135 & : & . 149 & : & . 150 & : & . 138 & : & .115 & : & . 084 & : & . 045 & : \\
\hline : 15. & : & . 056 & : & . 097 & : & . 126 & : & . 142 & : & . 145 & : & .136 & : & . 116 & : & . 086 & : & . \(04 t\) & : \\
\hline : 20. & : & . 046 & : & . 081 & : & .105 & : & . 120 & : & . 124 & : & .119 & : & .103 & : & . 077 & : & . 042 & : \\
\hline : 25. & : & . 038 & : & . 067 & : & . 0.97 & : & . 100 & : & . 104 & : & . 101 & : & . 088 & : & . 067 & : & . 037 & : \\
\hline
\end{tabular}

NUMBER OF JUNCTIONS 10


: \(\ P M\) : BETA - VARIANCF
\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|}
\hline MT & : & -1 & : & . 7 & : & . 3 & : & . 4 & : & . 5 & : & . 6 & : & . 7 & : & . 8 & : & - 9 & \\
\hline 6. & : & . 027 & : & . 057 & : & -093 & : & . 100 & : & . 107 & : & .103 & : & . 090 & : & . 067 & : & . 037 & : \\
\hline 8. & : & . 054 & ! & - 095 & : & . 123 & : & . 137 & : & . 138 & : & . 127 & : & .106 & : & . 077 & : & .041 & \\
\hline 10. & : & . 068 & ; & -117 & : & . 147 & : & . 161 & : & .159 & : & . 144 & : & .119 & : & . 085 & : & . 045 & \\
\hline 15. & : & . 071 & 8 & -17? & : & . 15 A & : & . 172 & : & . 171 & : & . 157 & : & . 131 & : & . 095 & \% & . 051 & : \\
\hline 20. & : & . 061 & : & - 105 & : & . 138 & : & . 152 & : & . 155 & ; & . 145 & : & . 123 & : & . 091 & : & .049 & \\
\hline 25. & : & .050 & : & -02R & : & -114 & : & . 129 & : & . 133 & : & . 127 & : & . 109 & : & . 081 & : & . 044 & \\
\hline 30. & : & . 04 ? & : & . 074 & : & - 0 OR & : & . 109 & : & . 114 & : & .109 & : & . 095 & : & . 071 & : & . 039 & : \\
\hline
\end{tabular}




NUMBER OF JUNCTIONS ?O


NUMBER OF JUNCTITNS 2 T




\section*{NUMRER OF JUNCTTONS 20}




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[^0]:    *This information was given to the author in a discussion with Dr. Olsson at the 8th I.T.C., Melbourne 1976.

[^1]:    ${ }^{*}$ This formula was given to the author in a discussion with Prof. Wallström at the 8th I.T.C., Melbourne 1976.

